

Bulova/Wittnauer Watch Warranty

COVERAGE: Your new **Bulova** timepiece is warranted to the owner for one full year from the date of purchase. Your new **Wittnauer** timepiece is automatically warranted to the owner for two full years from the date of purchase. The warranty covers any and all parts of the watch that may need repair due to defects in materials or workmanship under normal use. Bulova's obligations hereunder are limited to repair or replacement at its option. The warranty excludes the battery, strap and excessive wear or damage to the case, crystal or bracelet, and does not protect against water damage if the model is not marked water-resistant.

All **Bulova Accutron Watches** carry a five year warranty.

Bulova Grandfather Clocks all carry a two year warranty from the date of manufacture. The warranty covers any and all parts of the clock that may need repair due to defects in materials or workmanship under normal use. Bulova's obligations hereunder are limited to repair or replacement of the movement at its option. The warranty excludes wear or damage to the cabinet other than through defects in workmanship.

Bulova is not liable for any consequential or incidental damages, and any recovery may not exceed the amount paid for the timepiece. All implied warranties, including that of merchantability, are limited to one year, or two years with registration, or for two years automatically with respect to Wittnauer and Bulova grandfather clocks. This warranty gives you specific legal rights; you may also have other rights which vary for state to state, so the limitations in this paragraph may not apply to you.

Please complete this service request form:-

[Click Here to Download the Service Request Form](#)

IF SERVICE IS REQUIRED: Bulova and Wittnauer timepieces have been engineered to provide years of use with minimal need for service. The only regular care demanded is replacement of the battery and checks for water resistance as necessary. In the unlikely event service is needed within the warranty period, first have the battery tested to be sure it is still charged. If this does not correct the problem, send a statement outlining the specific nature of the problem along with the timepiece in a durable, protective wrapping, postage prepaid with a check or money order made out to Bulova Service for \$10.00 shipping/handling fee plus proof of purchase such as a sales slip or receipt to:

Service Department
26-15 Brooklyn-Queens Expressway East
Woodside, New York 11377
1-800-233-3350
(Do not show the name 'Bulova' as part of the address)

(The warranty may be void on products showing evidence of extreme use or, in the case of non-water resistant models, evidence of moisture and/or rust)

POST-WARRANTY SERVICE: Bulova's staff of watchmakers are experts at repairing Bulova and Wittnauer timepieces. For repairs outside of warranty, a \$10.00 charge will be assessed to cover cost of repair evaluation, postage and handling if repair authorization is refused. Post-warranty movement repairs are guaranteed for a period of one year. If more than one product is being shipped, enclose a packing list of the package contents and retain a copy for your records. Post-warranty repairs should be mailed to the address above.

Important Reminders for Warranty/Post-Warranty Service

- Use registered mail or insured mail.
 - Carefully wrap the timepiece in protective wrapping. Do not send in original box.
 - For repairs under warranty: Enclose \$10.00 check or money order for the postage and handling.
- For repairs outside of warranty period: A \$10.00 charge will be assessed to cover cost of evaluation if the repair authorization is declined. You do not need to send money when you return a watch or clock for servicing outside the warranty period, the Service Department will contact you with an assessment