

DANIEL WELLINGTON

LIMITED WARRANTY

Our timepieces are made according to the high quality standards of Daniel Wellington. Nonetheless, your watch is covered by our limited warranty against any defects in manufacturing; this includes the watch movement, indexes, dial, and hands.

The warranty for a Daniel Wellington timepiece is valid for a period of twenty-four (24) months from the date of purchase. Upon expiration of the warranty period, any repairs will be subject to a service charge.

Other parts that are not listed above are not covered by this warranty. If the product is returned during the warranty period, Daniel Wellington will repair or replace

any defective watch or watch-part, at no additional expense, within a reasonable time, after the product is returned. However, the customer may be subject to the costs of shipping the product.

Daniel Wellington does not honor any warranty claims that are not accompanied by the original documentation. To obtain a repair or replacement under this limited warranty, you must ensure that the authorized retailer, from where the timepiece was purchased, has appropriately filled in the warranty card.

Daniel Wellington will not honor any warranty claims for watches purchased from an unauthorized retailer.

THE DANIEL WELLINGTON WARRANTY DOES NOT COVER:

- Defects and damages due to loss, theft, fire, water, or a natural disaster
- Failure or damage caused by improper use, carelessness (knocks, dents, crushing, broken crystal/glass, etc.), or accidents
- Failure or damage caused by unjustifiable repair or modification
- Esthetical changes, defects, and damages due to normal wear and tear and aging (e.g. minor scratches on the case and/or crystal, alteration of the watchband and peeling of the plating, etc.)
- Battery, wristband, crown, or crystal/glass
- Watches where the serial number is missing or has been erased, altered, falsified, replaced, defaced, or made illegible.

CONTACT

For service or information regarding repair and warranty, please contact the retailer where the watch was purchased. you can also contact our customer service department by using the contact form on our website at danielwellington.com/contacts.

