

WARRANTY INFORMATION

Your Invicta timepiece is backed by a comprehensive 1-year Warranty from date of purchase. This covers repairs due to failure or breakdown of the movement and all its components, as well as the crown, dial, markers, hands and water resistant pressure. It does not cover scratches to the crystal, case, metal band, leather, microfiber, or rubber straps or any damage that results from normal wear and tear.

You also have the option of purchasing our Invicta Platinum Plan extended 4-year Warranty. The information for both warranties can be found in your gift box or by calling 1-866-INVICTA.

Each genuine Invicta timepiece purchased from an Elite Invicta Retailer is in its original and tested condition and should only be serviced by qualified professionals at the place of purchase or at the Invicta Service Center in accordance with the terms of the Invicta Warranties.

If Invicta timepieces are purchased from sources other than retailers recognized as Elite Invicta Retailers or are serviced or repaired by unqualified third parties, they may be subject to alterations from their original condition that are beyond the control of Invicta Watch Group.

As Invicta Watch Group cannot guarantee the quality standards of an altered timepiece, neither of the above-mentioned Invicta Warranties will be valid. In such cases the purchaser has to rely on the seller's warranty.

Should you choose not to extend the 1-year warranty and/or in the event of warranty expiration, it is recommended that you have your manual wind and automatic watches serviced at least once a year at the Invicta Service Center. This will assure the precise operation and longevity of the piece.

Invicta strives to manufacture timepieces of superior quality. This is reflected in the accuracy of the watches, the attention to detail in the assembly of the individual cases and movements, and in the life expectancy of an Invicta. Whereas many wristwatches fail the test of time,

Invicta watches are designed to withstand the most demanding conditions for a very long time. Every care is taken to ensure that your watch meets the highest standards before it leaves the workshop.

Should you discover that, despite our rigorous attempts to achieve this level of quality your watch is not functioning properly during the warranty period or after, simply send it to our Service Center for correction of the problem. Although our main concern lies in minimizing the time that a watch is in service, it is important for our clients to understand that every watch sent in for service is thoroughly inspected for faults in craftsmanship, material damage, movement-related irregularities, as well as other factors that could have an impact on the overall appearance and performance of the watch.

When all apparent problems are sorted out, your watch will enter a two-week testing period, during which the accuracy of the movement is observed and recorded day by day. Should your watch function properly at the conclusion of the testing period, it will be sent to you immediately. Should the technician designated to repair or overhaul your watch find it necessary to re-submit the watch into observation, your watch will be tested and observed for one more week.

Experience shows that the first testing phase is sufficient for most watches. However, some watches need a little special attention. Should your watch be among those few, please understand that we are only concerned with the performance of your watch once you receive it back. We ask for both your understanding and patience in this case.

In case your watch cannot be repaired because of market availability or key components, Invicta reserves the right to exchange for a product of same or higher value.