

WARRANTY INFORMATION

Your Invicta timepiece is backed by a comprehensive 1-year Warranty from date of purchase. This covers repairs due to failure or breakdown of the movement and all its components, as well as the crown, dial, markers, hands and water resistant pressure. It does not cover scratches to the crystal, case, metal band, leather, microfiber, or rubber straps or any damage that results from normal wear and tear.

You also have the option of purchasing our Invicta Platinum Plan extended 4-year Warranty. The information for both warranties can be found in your gift box or by calling 1-866-INVICTA.

Each genuine Invicta timepiece purchased from an Elite Invicta Retailer is in its original and tested condition and should only be serviced by qualified professionals at the place of purchase or at the Invicta Service Center in accordance with the terms of the Invicta Warranties.

If Invicta timepieces are purchased from sources other than retailers recognized as Elite Invicta Retailers or are serviced or repaired by unqualified third parties, they may be subject to alterations from their original condition that are beyond the control of Invicta Watch Group.

As Invicta Watch Group cannot guarantee the quality standards of an altered timepiece, neither of the above-mentioned Invicta Warranties will be valid. In such cases the purchaser has to rely on the seller's warranty.

Should you choose not to extend the 1-year warranty and/or in the event of warranty expiration, it is recommended that you have your manual wind and automatic watches serviced at least once a year at the Invicta Service Center. This will assure the precise operation and longevity of the piece.

Invicta strives to manufacture timepieces of superior quality. This is reflected in the accuracy of the watches, the attention to detail in the assembly of the individual cases and movements, and in the life expectancy of an Invicta. Whereas many wristwatches fail the test of time,

Invicta watches are designed to withstand the most demanding conditions for a very long time. Every care is taken to ensure that your watch meets the highest standards before it leaves the workshop.

Should you discover that, despite our rigorous attempts to achieve this level of quality your watch is not functioning properly during the warranty period or after, simply send it to our Service Center for correction of the problem. Although our main concern lies in minimizing the time that a watch is in service, it is important for our clients to understand that every watch sent in for service is thoroughly inspected for faults in craftsmanship, material damage, movement-related irregularities, as well as other factors that could have an impact on the overall appearance and performance of the watch.

When all apparent problems are sorted out, your watch will enter a two-week testing period; during which the accuracy of the movement is observed and recorded day by day. Should your watch function properly at the conclusion of the testing period, it will be sent to you immediately. Should the

technician designated to repair or overhaul your watch find it necessary to re-submit the watch into observation, your watch will be tested and observed for one more week.

Experience shows that the first testing phase is sufficient for most watches. However, some watches need a little special attention. Should your watch be among those few, please understand that we are only concerned with the performance of your watch once you receive it back. We ask for both your understanding and patience in this case.

In case your watch cannot be repaired because of market availability or key components, Invicta reserves the right to exchange for a product of same or higher value.

SHIPPING INFORMATION

! PLEASE NOTE:

If you are sending your watch to the Invicta Service Center and it has an exotic strap, you must remove the strap first, or we cannot accept the shipment. It will be returned to you.

The strict laws of the U.S. Government Fish and Wildlife Service prohibit the shipping of exotic species without proper documentation. This includes alligator, crocodile, snake, Ostrich, and fish, such as stingrays or Salmon.

Please note that genuine leather straps, synthetic straps, leather embossed straps, and metal bands are excluded from this policy and you may keep those straps attached.

Your watch may be forwarded to one of many Invicta Service Centers around the world according to the origin of your watch. In order to avoid any delays we request that you **REMOVE ANY EXOTIC STRAPS** and **MAIL ONLY THE WATCH CASE FOR SERVICE.**

1. We do not ship to P.O. Box addresses.
2. Do not send your Gift Box when shipping for service. It will not be returned.
3. Include a Copy of your warranty card showing the date of your purchase.
4. Include a Copy of your purchase invoice with the date on it.
5. Include a \$25 money order issued to Invicta Service Center for S&H.
6. Include a note describing the malfunction.
7. Include a return address and daytime telephone number.
8. Be sure to insure the watch with the shipper.
9. We warrant each repair for one year, which applies to that repair only.
10. If your watch is not under INVICTA warranty, you will be charged for the repair cost.
11. Prices do not include sales tax.
12. Failure to make prior payment arrangements (money order, check or credit card) will result in your item being sent back COD.

The owner will be responsible for shipping the watch to and from us for service. A flat rate of \$28 will be charged, which should be submitted as a money order.

MAIL TO: **Invicta Service Center**

1 Invicta Way (3069 Taft St.)
Hollywood Florida, 33021
U.S.A.

As part of our commitment to superior service, once your watch is received, we will mail you a postcard advising you of your service case number. This will give you the ability to refer to your particular case, as well as track the progress online at www.invictawatch.com.

Didn't find the information you were looking for?

Visit our website.

www.invictawatch.com



INVICTA
Smarter by the Second.