

# INVICTA WARRANTY

Your Invicta timepiece is backed by a comprehensive 1-year Warranty. You also have the option of purchasing our Invicta Platinum Plan extended 4-year Warranty. The information for both warranties can be found in your gift box or by calling 1-866-INVICTA. You have the additional option of registering your watch's warranty at our website, InvictaWatch.com. Just find "Register Your Warranty" under the Service tab and register by entering the required information. You have the additional option of registering your watch's warranty at our website, InvictaWatch.com. Just find "Register Your Warranty" under the Service tab and register by entering the required information.

Each genuine Invicta timepiece purchased from an Elite Invicta Retailer is in original and tested condition and should only be serviced by qualified professionals at the place of purchase or at the Invicta Service Center during the warranty period in accordance with the terms of the standard 1-Year Invicta Warranty and the optional 4-year Extended Warranty.

If Invicta timepieces are purchased from sources other than retailers recognized as Elite Invicta Retailers or are serviced or repaired by unqualified third parties, they may be subject to alterations from their original condition that are beyond the control of Invicta Watch Group.

As Invicta Watch Group cannot guarantee the quality standards of an altered timepiece, neither of the above-mentioned Invicta Warranties will be valid. In such cases the purchaser has to rely on the seller's warranty.

Should you choose not to extend the 1-year Warranty and/or in the event of warranty expiration, it is recommended that you have your manual wind and automatic watches serviced at least once a year at the Invicta Service Center. This will assure the precise operation and longevity of the piece.

Here is the price list for all Non-Warranty service, repairs and replacement:

Code	Description	Price
1	Battery change, regular watch	\$5.00
2	Battery change, water resistant watch	\$7.00
3	Battery change, Diver watch	\$10.00
4	Band adjustment	\$10.00
5	Watch cleaning, quartz movement	\$28.00
6	Watch cleaning, quartz chronograph	\$35.00
7	Watch cleaning, mechanical movement	\$28.00
8	Watch cleaning, automatic movement	\$35.00
9	Watch cleaning, automatic chronograph	\$55.00
10	New Crystal	6% Retail value of complete watch
11	Crown and stem	\$30.00
12	Crown only	\$18.00
13	Metal Band	\$100 - \$ 325 = \$30.00 \$360 - \$525 = \$40.00 \$530 - \$1,000 = \$75.00 \$1,010 - \$ 2,000 = \$100.00 \$2,000 - \$4,995 = \$150.00 \$5,000- or more = \$250.00
14	Watch Band, Leather	\$35.00

15	Watch Band, Lizard	\$165.00
16	Watch Band, Crocodile & Alligator	\$225.00
17	Watch Band, Rubber	\$30.00
18	Band Links	1.5% Retail value of complete watch
19	Bezel Insert	4% Retail value of complete watch
20	Watch Case Back	6% Retail value of complete watch
21	Band Buckle/Clasp	3% Retail value of complete watch
22	Case Back Screws	(No charge) More than 4 = 0.80 Cents each
23	Spring bars or Screws For Band	(No charge) More than 4 = 0.80 Cents each
24	Band End Pieces	2% Retail value of complete watch
25	Gasket Case Back	1.5% Retail value of complete watch
26	Gasket Crown	1.5% Retail value of complete watch
27	Watch Pusher	\$18.00
28	Watch Hand set	7% Retail value of complete watch
29	Watch Case	20% Retail value of complete watch
30	Circuit or Movement	25% Retail value of complete watch
31	O'rings (For Lupah Watches)	(No charge) More than 4 = 0.80 Cents each
32	Complete Bezel	5% Retail value of complete watch
33	Dial	7% Retail value of complete watch

Invicta strives to manufacture timepieces of superior quality. This is reflected in the accuracy of the watches, the attention to detail in the assembly of the individual cases and movements, and in the life expectancy of an Invicta. Where many watches fail to stand up to the test of time, Invicta watches succeed thanks to the care we take to ensure that every piece we create meets the highest standards of our workshops as well as our consumers.

Should you discover that, despite our rigorous attempts to achieve this level of excellence, your watch is not functioning properly during the warranty period or after, simply send it to our Service Center for correction of the problem. Although our main concern lies in minimizing the time that a watch is in service, it is important for our clients to understand that every watch sent in for service is thoroughly inspected for faults in craftsmanship, material damage, movement-related irregularities, as well as other factors that could have an impact on the overall appearance and performance of the watch.

When all apparent problems are sorted out, your watch will enter a two-week testing period, during which the accuracy of the movement is observed and recorded day by day. Should your watch function properly at the conclusion of the testing period, it will be sent to you immediately. Should the technician designated to repair or overhaul your watch find it necessary to re-submit the watch into observation, your watch will be tested and observed for one more week.

Experience shows that the first testing phase is sufficient for most watches. However, some watches need a little special attention. Should your watch be among those few, please understand that we are only concerned with the performance of your watch once you receive it back. We ask for both your understanding and patience in this case. This repair process may take anywhere to 90 days, but the long term quality performance of your watch being our ultimate goal, your understanding and patience will make the wait well worth it.

**Shipping:** The product owner will be responsible for shipping the watch to and from us. A flat rate of \$28.00 will be charged, which should be submitted by means of a money order, check or credit card. ***Please note: We DO NOT ship to P.O. Box addresses.***

Also note the following:

1. Include a **Copy** of your purchase invoice with the date on it.
2. Include a money order issued to Invicta Service Center for the amount of \$28.00(for S&H).
3. Include a note describing the malfunction, as well as an email address for swifter response times.
4. Include a return address, daytime telephone number and e-mail address.
5. Be sure to insure the watch with the shipper.
6. If your watch is not cover under INVICTA warranty, you will be charged for the repair cost.
7. We warrant each repair for one year. The warranty applies to that repair only.
8. Prices do not include sales tax.
9. Please **DO NOT** include your Gift Box when sending in your watch for service. It will not be returned.
10. Failure to make prior payment arrangements will result in a return of an unrepaired watch.

**Service or repairs must be paid within the first 30 days, failure to do so  
will result in a return of an unrepaired watch.**

If you are sending your watch to our repair center and it has an exotic strap, ***you must remove the strap first***, or we cannot accept the shipment. It will be returned to you. The strict laws of the U.S. Government Fish and Wildlife Service prohibit the shipping of exotic species without proper documentation. Exotic species include alligator, crocodile, snake, Ostrich, and fish, such as stingrays or Salmon. Please note that genuine leather straps, synthetic straps, leather embossed straps, and metal bands are **EXCLUDED** from this policy – you may keep those straps attached. Invicta has various service centers around the world depending on your watch origin. In order to avoid any delays we request that you **remove** and keep your original strap, if it is exotic, before sending your watch for service. Send the case only. Thank you for your cooperation.

Send your watch to:

**Invicta Service Center  
1 Invicta Way (3069 Taft St.)  
Hollywood Florida, 33021  
U.S.A.**