

STÜHRLING ORIGINAL



Stührling Original, LLC Two Year Warranty

Stührling Original, LLC guarantees that all Stührling Original watches are covered by warranty against any manufacturing defects. This warranty is valid for a period of two years from the date of purchase from any authorized reseller. Stührling Original will within 24 months from the date of purchase, repair or replace (at Stührling's option), the movement of the timepiece free of charge if such movement proves to be defective in material workmanship under normal use. For quartz watches, the battery is covered by the warranty for a period of one year from the date of purchase.

This warranty does not cover the watch case, watch bracelet, gold plating, straps, crystals or normal wear; and does not apply to watches that have been mishandled or used under extraordinary conditions. All warranty service will be provided by the Stührling Original Service Center and any work performed on a Stührling watch by an unauthorized person or entity shall automatically render this warranty null and void.

Experience shows that we are able to complete most repairs within six weeks. However, some watches need a little special attention and in those cases, it is not uncommon to require ten to twelve weeks.

Shipping: The product owner will be responsible for shipping the watch to and from us. A flat rate of \$20.00 for domestic (within the USA) shipments and \$40.00 for international shipments will be charged, which should be submitted by means of a check or money order payable in USD.

Please note: we do not ship to P.O. Box addresses. Also note the following:

1. Include a Copy of your purchase invoice or receipt with the date on it.
2. Include a check or money order payable to Stührling Original for the total amount due for the Shipping & Handling.
3. Include a note describing the problem.
4. Include a return address of where the watch is to be shipped, and daytime telephone number.
5. It is a good practice to insure the watch with the shipper.
6. If your watch is not covered under our warranty, you will be charged for the repair cost.
7. Please do not include your original Stührling Original watch box (or any other special boxes) when sending in your watch for service. Your boxes will not be returned.
8. If you do not include the Return Shipping & Handling Fee we will not return the watch until payment is received.

Please send your watch to:

Stührling Original Service Center
449 20th Street
Brooklyn, NY 11215-6247
U.S.A.

Should you require any assistance, please call (718) 840-5760 or email us at customerservice@stuhrling.com.

Office hours:

Monday through Thursday - 10:00 A.M. to 4:00 P.M. EST
Friday - 10:00 A.M. to 1:00 P.M. EST

Winding Instructions for Automatic/ Mechanical Watches:

Automatic: Automatic watches do NOT contain a battery; they are made up of mechanical parts and gears. The watch will be powered by the movement of your wrist as you wear it. For first time wear, or if the watch has not been worn for a while, the crown must be turned clockwise (away from you) about 20 - 30 full turns. If the watch is worn all the time, and never taken off, it should not require additional turning of the crown.

Mechanical: The hand-wound mechanical movement operates only by the daily, or sometimes more often, winding of the crown. For winding, the crown must be turned clockwise (away from you) about 20 - 30 full turns. Without constant winding of the crown, the hand-wound mechanical movement will eventually lose power and stop. A hand-wound movement requires greater care than almost all other types of movements because when the movement is fully wound additional tension may cause it to break. Do not overwind the watch; when the crown feels tight then you have wound the watch enough.