



VICTORINOX
SWISS ARMY

VICTORINOX SWISS ARMY NORTH AMERICAN THREE-YEAR LIMITED WARRANTY

Victorinox Swiss Army, Inc. warrants, for a period of three years (the "Warranty Period") from the date of original purchase, the hands, movement and dial face plate of this timepiece to be free from defects in material and workmanship.

Only timepieces purchased at Authorized Victorinox Swiss Army retailers are covered under warranty. Excluded from warranty coverage is any damage to the band, crystal (glass), battery and any other part of the timepiece not expressly warranted herein, as well as damage caused by abnormal or unreasonable use. All implied warranties, including warranties of fitness and merchantability are limited to the Warranty Period.

All timepieces submitted for repair under warranty must meet our warranty requirements and must be repaired by a Victorinox Swiss Army Authorized Service Center. The warranty becomes null and void if the case-back is opened (for repair or battery replacement) by anyone other than an Authorized Service Center because improper re-sealing compromises water resistance. This warranty gives you specific legal rights. Additional rights may be available under the laws of your State or Province.

Visit our website at www.swissarmy.com for a complete listing of Authorized Service Centers or call us at 800-442-2706 (U.S.) or 800-665-4095 ext. 4127 (Canada). Please allow 4-6 weeks for the return of your timepiece.

WARRANTY REPAIR

If your Victorinox Swiss Army timepiece has a manufacturer's defect covered by our warranty, we will repair or replace it, at our option, without charge. Please ship all timepieces to an Authorized Service Center in appropriate protective packaging and include the information below. It is recommended that you insure and track shipments.

- Your name, address, phone number and e-mail address (optional).
- The enclosed warranty repair coupon (see last page) date-stamped by your retailer or the original retail purchase receipt.
- A brief description of the problem or repairs needed.

While there is no charge for repair or replacement of the timepiece during the Warranty Period, a check in the amount of \$15.00 payable to the Authorized Service Center must accompany the timepiece to cover shipping, handling, insurance and related costs. Alternatively, if you purchased the timepiece in California, you may return it to the retailer from whom it was purchased and the repair will be handled without the \$15.00 handling charge.

OUT OF WARRANTY REPAIR

A damaged timepiece not covered by our warranty can be repaired by one of our Authorized Service Centers. Note that repair costs and handling charges may apply. Include your name, address, phone number and e-mail address (optional) with your timepiece, along with a brief description of the problem or repairs needed.

NOTE: This North American warranty is valid only for consumers living in the United States or Canada.

For consumers not residing in the U.S. or Canada, the international warranty instructions can be found at www.victorinoxswissarmy.com.