

Important Information Concerning Your New Invicta Timepiece.

Warranty Information:

1. Your Invicta timepiece is backed by a comprehensive 2-year Warranty from the date of purchase. And if you register your watch online at www.invictaservice.com you get one year extra warranty. The Warranty covers repairs due to malfunction or breakdown of the movement and its components. It also covers defects to the crown, dial, markers, hands, and water resistant pressure.

Scratches to the crystal, case, metal band, leather, microfiber, or rubber straps or any damage that results from normal wear is not covered by the warranty.

2. Please register for Invicta's free extended warranty online. Visit, www.invictaservice.com and go to the warranty button on the home page.

Register Your Warranty option. When registering online, be sure to have your digit watch model number ready for entry. The digit model number can be found on the back of your watch.

To be eligible for the extended warranty, register your timepiece within 30 days of your invoice purchase date.

For further assistance regarding your timepiece please call customer service at (0031)73-5995660 WATCH or visit our website at www.invictaservice.com.

- Model Number and Date of Purchase (Customer Reference)

Repair Policy:

1. - If your watch should require service, please send it, along with a copy of your original purchase invoice.

- If your watch is purchased at one of our European distributors no additional costs will be charged for shipping and handling.

- If your watch is purchased outside Europe you will be charged for the shipping and handling of your watch. Please include GBP 20,- to cover the cost of shipping and handling by Invicta service center Europe.

**Address Invicta Service Center
Europe:**

Kronenburgpark 12A
Hedel, 5321 JM The Netherlands

2. **DO NOT** send your **Gift Box** when shipping for service as it will not be returned.
3. Be advised that any repairs made to the watch that are not covered under warranty will be subject to additional charges. Please allow up to 90 days for repairs.
4. Failure to include payment for shipping and handling will result in your item being returned unrepai red.
5. Be advised that any repairs made to the watch that are not covered under warranty will be subject to additional charges. Please allow up to 90 days for repairs.

Invicta Service Europe Standard Procedure.

1. Your package for service is received at Invicta watch Europe HQ.
2. Your package is opened.
3. A case file and repair number is generated in our database for your service request.
4. Your letter is reviewed by a member of our team.
5. All key information pertaining to your service request is detailed in the case file.
6. Your payment of GBP 20,- for shipping & handling is applied to your case number
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- 7A. No additional shipping & handling cost will be charged if the watch is purchased within Europe.
- 7B. Your Payment of GBP 20,- will be applied to your case number if YOUR WATCH IS NOT PURCHASED IN EUROPE.
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8. Your watch is analyzed to determine the exact nature of the service required
9. If the service requested is covered under the warranty, please jump to step 12.
10. If the request is not covered under the warranty, you'll receive a pricing for the repair.
11. Process of service begins
12. The watch is placed under numerous, rigorous tests to ensure all functions are working properly.
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- 13A. Under warranty you will receive an e-mail that your repair is ready and receive a shipping document. * only applicable if valid e-mail address is provided.
- 13B. No warranty, you'll receive an e-mail with the original repair invoice. We can also provide a paying link where open service amount can be paid, several payment methods can be used. If payment is received your watch is ready for shipment.
14. Your watch is packed with a detail of the completed work
15. Your serviced watch is shipped back to you!

Invicta Contact Information:

Kronenburgpark 12A
5321JE, HEDEL
The Netherlands
Website: www.invictawatch.nl
E-mail: service@invictawatch.nl