

RICOH IMAGING EUROPE S.A.S Cashback Promotion
25th May – 1 August 2015

Terms and Conditions

1. This promotion is only open to residents in the U.K, Republic of Ireland, Channel Islands and Gibraltar, aged 18 or over. Employees of Ricoh Imaging Europe S.A.S, together with their immediate families, the Company's agents or anyone professionally involved with this promotion are not eligible to participate.
2. Cashback can be claimed on the purchase of a selected range of PENTAX products between 25 May and 1 August 2015.
3. Cashback values are as follows:

Product	£	€
K-3 – all versions	75	100
K-S2 - all colours/all versions	40	50
K-50 – all colours/all versions	40	50

4. Republic of Ireland customers will receive the refund in Euros. The promotion only applies to products which have been supplied and distributed by Ricoh Imaging Europe S.A.S within the U.K, Republic of Ireland, Channel Islands and Gibraltar. Ricoh Imaging Europe S.A.S cannot accept claims against products purchased from alternative markets.
5. Products must be purchased as new from an official PENTAX stockist and are subject to availability.
6. Cashback is not available on second-hand, graded, or refurbished product. Visit www.ricoh-imaging.co.uk/cashback for a list of authorised retailers. You are also advised to check with your retailer before buying.
7. Cashback is only available on end user purchases by individuals and not to any person, company or organisation that has purchased PENTAX products for resale. Ricoh Imaging Europe cannot accept claims against products purchased from ebay (whether listed as new or used).
8. Purchases from Amazon will only be accepted when made directly from amazon.co.uk and not from 3rd party sellers on Amazon Marketplace, whether fulfilled by Amazon or not.
9. Cashback is redeemed directly through Ricoh Imaging Europe S.A.S. Payment will be issued for the appropriate amount within 6 working weeks of receipt of **an eligible claim form** and supporting proof of purchase. **Payment will be by electronic bank transfer only.**
10. IBAN and BIC details are required to make Euro cashback payments. Your bank can provide this information if you do not already know it.
11. Cashback applications can only be made using the official promotion claim form available to download at www.ricoh-imaging.co.uk/cashback. Proof of purchase must be included when you return the claim form. **This must be in the form of a legible photocopy of the purchase receipt or invoice (clearly showing the product name AND date of purchase). A copy of the serial number card supplied in the box must also be included with your claim. An online order confirmation is NOT acceptable as proof of purchase. Any claims which are incomplete may be considered invalid. Please do not send original receipts, as any documents you submit for this promotion cannot be returned to you.**
12. Claims should not be submitted until at least 21 days after the purchase date. However, if your claim is submitted before this period, then we reserve the right to delay processing of your claim.
13. This offer is limited to a maximum of one claim per product, per household, during the period of the promotion.
14. This promotional offer is subject to continuous ownership of the product(s) purchased. Ricoh

- Imaging S.A.S. reserve the right to recall/cancel payment if the product is returned/resold.
15. All cashback applications must be sent by post to Ricoh Imaging Europe S.A.S, Winter Cashback Claims, 1 Olympic Way, Wembley, Middlesex HA9 0NP.
 16. Claims sent by fax, telephone or email will not be eligible.
 17. Proof of posting will not be accepted as proof of delivery. Ricoh Imaging Europe S.A.S cannot accept responsibility for illegible, incomplete, or damaged applications, nor applications delayed or lost in the post.
 18. Closing date for receipt of claims is 15 August 2015.
 19. Cashback cannot be used in conjunction with any other offers or discounts.
 20. Cashback applicants will be deemed to have accepted and agreed to be bound by these terms and conditions.
 21. In the event of unforeseen circumstances, Ricoh Imaging Europe S.A.S reserves the right to terminate or change any aspect of this promotion without prior notice.
 22. All terms and conditions apply to U.K., Republic of Ireland, Channel Islands and Gibraltar.
 23. The promoter may pass your details on to a third party for handling and fulfilment purposes for this offer only. Please visit our website at www.ricoh-imaging.co.uk for details of our Privacy Policy.

FAQs

Q. How will I receive my payment?

A. Once we are possession of all the necessary documents, you will receive your payment by electronic bank transfer within 6 weeks of your application.

Q. I'm unable to open my claim form?

A. Download a form here. If you are unable to access the online process please call 0844 770 2206 to request a claim form.

Q. What documents do I need to provide?

A. We require a photocopy of your receipt or invoice (if ordering online, an order confirmation is NOT sufficient), and your completed claim form. A copy of the serial number card supplied in the box must also be included with your claim. The date of purchase must be clearly visible in order for us to validate your claim.

Q. What if I have a hand-written receipt?

A. This is acceptable, as long as you follow the application procedure and send in all the required documents.

Q. Why is it necessary to purchase "stock distributed by Ricoh Imaging Europe S.A.S"?

A. This promotion is funded and wholly supported by Ricoh Imaging Europe S.A.S. and we are not able to support cashback on product that has been purchased from "other" markets.

Q. How should I send in my documents?

A. We require a hard copy of your documents and the best method is to use a photocopier. We can also accept documents that have been scanned and then printed. You can also photograph and then print the documents.

Q. What do I do if I need more information?

A. Any further questions should be addressed to our Support Line on 0844 770 2206.

Promoter:

**RICOH Imaging Europe S.A.S, 7/9 Avenue Robert Schuman, 94150 Rungis, France.
Cashback applications must not be sent to this address**