

## **One-Year Limited Warranty**

This limited warranty is provided by Clouddtail India Private Limited ("**Clouddtail**") to you as the original purchaser of "AmazonBasics" branded product(s) (the "**Product**") which you purchase from Clouddtail.

We warrant the Product to you against defects in materials and workmanship under ordinary consumer use for one year from the date of your original retail purchase from us, except that if the Product is a consumable product (for example, an ink cartridge), this limited warranty is null and void with respect to the Product as soon as the consumable part of the Product (for example, the ink) has been consumed. If the Product proves defective during the warranty period, and you follow the instructions that we will provide to you for returning the Product, we will, at our option, take one of the following actions: (i) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; or (ii) repair the Product using either new or refurbished parts; or (iii) refund to you the purchase price of the Product.

There is no assurance, representation or warranty that any replacement product will be identical to the Product you purchased. Technological advances and Product availability may result in your receiving a replacement product with a lower selling price than the original Product you purchased. In all cases, Product comparability will be determined by us at our sole discretion.

This limited warranty applies only to Products purchased within the territory of India ("**Territory**").

Replacement and repaired Products or parts will only be shipped to addresses within the Territory, and refunds will only be credited to accounts located within the Territory.

This limited warranty applies only to hardware components of the Product. This limited warranty applies only to Products that are not subject to accident, misuse, neglect, fire or other external causes, unauthorized use, alterations or repair, or commercial use. This limited warranty is not transferable to any subsequent purchaser or recipient of the Product.

This limited warranty applies to any replacement product or part, or to any repair, for the remainder of the original warranty period or for 90 days from its shipment to you, whichever period is longer. All parts and Products that you return to us and for which we give you a refund or replacement will become our or our affiliate's property upon our receipt, and you agree that any unexpired part of this limited warranty on the replaced or refunded part or Product also transfers to us. Failure to ship the damaged part or Product back to us may result in you being charged for the replacement part or Product at full retail price.

**How to Obtain Service.** To obtain instructions on how to obtain service under this limited warranty, contact customer service at 0120 – 4970907 | [cloudtail@hcl.com](mailto:cloudtail@hcl.com) .

Customer service will ask you questions to determine your eligibility under this limited warranty. If you are eligible, a replacement order, repair order or refund will be issued, and you will be given instructions for returning the defective Product, postage paid. If we choose to send you a replacement or to repair your Product, we will pay the cost of shipping the replacement or repaired Product to you.

**Further Limitation.** TO THE EXTENT PERMITTED BY LAW, THE LIMITED WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES WILL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REFUND, REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY US IN OUR SOLE DISCRETION

This limited warranty gives you specific legal rights, and you may have other rights under applicable laws.