

FAQs:

Q1. What's the total storage capacity of Music Card?

Ans. Total storage capacity is 4GB, but 2GB is available for personal use.

Q2. How many songs are there in a Music Card?

Ans. 150 songs in high quality MP3 format. (320 Kbps bit rate MP3 files)

Q3. What's the shape and size of Music Card?

Ans. Shape is same as a Credit Card but slightly thicker.

Q4. Can Music Card be used with a mobile phone?

Ans. Yes, but using an OTG cable. Cable is not included in the package.

Q5. Can a customer copy the songs from Music Card to a computer or laptop?

Ans. Yes the songs can be copied, but the customer should do it only for personal use.

Q6. Is there a songs booklet inside the pack?

Ans. Yes there is a booklet inside every pack with Song names and its corresponding Movie and Artistes names.

Q7. Can a customer delete songs and use Music Card for storage purpose only?

Ans. Yes, customer can delete songs but we do not recommend it or take responsibility if the songs are lost after deletion.

Q8. Does Music Card come with a warranty?

Ans. Yes, Music Card comes with 6 months warranty but only against manufacturing defects.

Q9. What does a customer get inside the pack?

Ans. 1.) A USB Music Card with 150 pre-loaded songs.
2.) Songs Booklet.
3.) A voucher with code to download 5 songs for free from saregama.com

Q10. Where can a customer write or call for feedback/complaints?

Ans. Customers can e-mail at feedback@saregama.com or Call at +91 88799 71144