

Amazon Services Business Solutions Agreement – United Arab Emirates

~~AMAZON SERVICES BUSINESS SOLUTIONS AGREEMENT – UNITED ARAB EMIRATES~~

General Terms

Welcome to **Amazon Services Business Solutions**, a suite of optional services for sellers including: ~~Selling on Amazon~~ Selling on Amazon, ~~Fulfillment by Amazon~~ Fulfillment by Amazon, ~~Transaction Processing Services~~, Transaction Processing Services, and ~~Marketplace Web Service Terms~~ the Selling Partner API.

THIS AMAZON SERVICES BUSINESS SOLUTIONS AGREEMENT (THE "**AGREEMENT**") CONTAINS THE TERMS AND CONDITIONS THAT GOVERN YOUR ACCESS TO AND USE OF THE SERVICES AND IS AN AGREEMENT BETWEEN YOU OR THE BUSINESS YOU REPRESENT AND AMAZON. BY REGISTERING FOR OR USING THE SERVICES, YOU (ON BEHALF OF YOURSELF OR THE BUSINESS YOU REPRESENT) AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT, INCLUDING THE SERVICE TERMS AND PROGRAM POLICIES THAT APPLY IN THE ELECTED COUNTRY FOR EACH SERVICE YOU REGISTER FOR OR ELECT TO USE ~~IN CONNECTION WITH THE AMAZON SITE.~~

As used in this Agreement, "**we**," "**us**," and "**Amazon**" means the applicable Amazon Contracting Party and any of its applicable Affiliates, and "**you**" means the applicant (if registering for or using a Service as an individual) or the business employing the applicant ~~is employed by or represents~~ (if registering for or using a Service as a business) and any of its Affiliates. Capitalized terms have the meanings given to them in this Agreement. ~~If there is any conflict among terms in this Agreement, the Program Policies will prevail over any between these General Terms and the applicable Service Terms and Program Policies, the General Terms, will govern and the applicable Service Terms will prevail over the General Terms~~ Program Policies.

1. Enrollment

To begin the enrollment process, you must complete the registration process for one or more of the Services. Use of the Services is limited to parties that can lawfully enter into and form contracts under applicable Law (for example, the Elected Country may not allow minors to use the Services). As part of the application, you must provide us with your (or your business') legal name, address, phone number and email address. ~~We may at any time cease providing any or all of the Services at our sole discretion and without notice.~~ e-mail address, as well as any other information we may request. Any personal data you provide to us will be handled in accordance with Amazon's Privacy Notice.

2. Service Fee Payments; Receipt of Sales Proceeds

Fee details are described in the applicable Service Terms and Program Policies. You are responsible for all of your expenses in connection with this Agreement. To use a Service, you must provide us with valid bank account information for a bank account or bank accounts acceptable by Amazon (where you agree that conditions for acceptance may be modified or discontinued by us at any time without notice) ("**Your Bank Account**") and as we specify, you must also provide us with valid credit card information from a credit card or credit cards accepted by Amazon ("**Your Credit Card**"). You will use only a name you are authorized to use in connection with a Service and will update all of the information you provide to us in connection with the Services as necessary to ensure that it at all times remains accurate, complete, and valid. You authorize us (and will provide us documentation evidencing your authorization upon our request) to verify your information (including any updated information), to obtain credit reports about you from time to time, to obtain credit authorizations from the issuer of Your Credit Card, and to charge Your Credit Card, ~~or set off against any of your Sales Proceeds~~, or debit Your Bank Account for any sums payable by you to us (in reimbursement or otherwise). All payments to you will be remitted to Your Bank Account through a banking network or by other means specified by us.

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If we determine that your actions or performance may result in returns, chargebacks, claims, disputes, violations of our terms or policies, or other risks to Amazon or third parties, then we may in our sole discretion withhold any payments to you for as long as we determine any related risks to Amazon or third parties persist. For any amounts that we determine you owe us, we may (a) charge Your Credit Card or any other payment instrument you provide to us; (b) offset any amounts that are payable by you to us (in reimbursement or otherwise) against any payments we may make to you or amounts we may owe you; (c) invoice you for amounts due to us, in which case you will pay the invoiced amounts upon receipt; (d) reverse any credits to Your Bank Account (and you give us express permission to do so); or (e) collect payment or reimbursement from you by any other lawful means. If we determine that your account has been used to engage in deceptive, fraudulent, or illegal activity, or to repeatedly violate our Program Policies, then we may in our sole discretion permanently withhold any payments to you. Except as provided otherwise, all amounts contemplated in this Agreement will be expressed and displayed in the Local Currency, and all payments contemplated by this Agreement will be made in the Local Currency.

In addition, we may require that you pay other amounts to secure the performance of your obligations under this Agreement or to mitigate the risk of returns, chargebacks, claims, disputes, violations of our terms or policies, or other risks to Amazon or third parties. These amounts may be refundable or nonrefundable in the manner we determine, and failure to comply with terms of this Agreement, including any applicable Program Policies, may result in their forfeiture.

As a security measure, we may, but are not required to, impose transaction limits on some or all customers and sellers relating to the value of any transaction or disbursement, the cumulative value of all transactions or disbursements during a period of time, or the number of transactions per day or other period of time. We will not be liable to you: (i) if we do not proceed with a transaction or disbursement that would exceed any limit established by us for a security reason, or (ii) if we permit a customer to withdraw from a transaction because ~~an~~the Amazon Site or ~~a~~ Service is unavailable following the commencement of a transaction.

3. Term and Termination

The term of this Agreement will start on the date of your completed registration for ~~or~~ use of a Service, ~~whichever occurs first~~, and continue until terminated by us or you as provided ~~in this Agreement (below. You may at any time terminate your use of any Service immediately on notice to us via Seller Central, email, the "Term").~~ ~~Contact Us form, or similar means.~~ We may terminate ~~or your use of any Services or terminate this Agreement for convenience with 30 days' advance notice. We may suspend this or terminate your use of any Services immediately if we determine that (a) you have materially breached the Agreement or any Service for any and failed to cure within 7 days of a cure notice unless your breach exposes us to liability toward a third party, in which case we are entitled to reduce, or waive, the aforementioned cure period at our reasonable discretion; (b) your account has been, or our controls identify that it may be used for deceptive or fraudulent, or illegal activity; or (c) your use of the Services has harmed, or our controls identify that it might harm, other sellers, customers, or Amazon's legitimate interests. We will promptly notify you of any such termination or suspension via email or similar means including Seller Central, indicating the reason at any time by notice to you. You may terminate and any options to appeal, except where we have reason to believe that providing this information will hinder the investigation or prevention of deceptive, fraudulent, or illegal activity, or will enable you to circumvent our safeguards. On termination of this Agreement or any Service for any reason at any time by the means then specified by Amazon. Termination or suspension of a Service will not terminate or suspend any other Service whether on the same or different Amazon Site unless explicitly provided. Upon termination, all related rights and obligations of the parties under this Agreement will terminate, except that immediately terminate, except that (d) you will remain responsible for performing all of your obligations in connection with transactions entered into before termination and for any liabilities that accrued before or as a result of termination, and (e) Sections 2, 3, 4, 5, 6, 7, 8, 9, 11, 14, 15, 16 and 19 will survive termination. Any~~

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~~terms that expressly survive according to the applicable Service and 18 of these General Terms will also survive termination.~~

4. License.

You grant us a royalty-free, ~~nonexclusive~~non-exclusive, worldwide, ~~perpetual, irrevocable~~ right and license ~~to use, reproduce, perform, display (public communication), distribute, adapt, modify, reformat, create and exploit for the duration of your original and derivative works of, and otherwise commercially or non-commercially exploit in any manner,~~intellectual property rights to use any and all of Your Materials for the Services or other Amazon product or service, and to sublicense the foregoing rights to our Affiliates and operators of Amazon Associated Properties; provided, however, that we will not alter any of Your Trademarks from the form provided by you (except to ~~resize~~re-size trademarks to the extent necessary for presentation, so long as the relative proportions of such trademarks remain the same) and will comply with your removal requests as to specific uses of Your ~~Trademarks~~Materials (provided you are unable to do so using standard functionality made available to you via the applicable Amazon Site or Service); provided further, however, that nothing in this Agreement will prevent or impair our right to use Your Materials without your consent to the extent that such use is allowable without a license from you or your Affiliates under applicable Law (e.g., fair use under copyright law, referential use under trademark law, or valid license from a third party).

5. Representations.

~~You represent~~Each party represents and ~~warrant to us~~warrants that:-(a) ~~if you are~~it is a business, ~~you are~~it is duly organized, validly existing and in good standing under the Laws of the country or territory in which ~~you~~the business is registered and ~~you hold~~it holds and will maintain all applicable registrations and other authorizations needed to conduct business in that country or territory and you are not under any restriction that prevents you from conducting business in that country or territory; (b) ~~you have~~it has all requisite right, power, and authority to enter into this Agreement, perform ~~your~~its obligations, and grant the rights, licenses, and authorizations in this Agreement; (c) ~~any information provided or made available by you or your Affiliates~~one party to Amazon~~the other party~~ or its Affiliates is at all times accurate and complete, ~~and you will promptly update such information as necessary to ensure it at all times remains accurate and complete,~~; (d) ~~you and your financial institution(s) are~~it is not subject to sanctions or otherwise designated on any list of prohibited or restricted parties or owned or controlled by such a party, including but not limited to the lists maintained by the United Nations Security Council, the US Government (e.g., the US Department of Treasury's Specially Designated Nationals list and Foreign Sanctions Evaders list and the US Department of Commerce's Entity List), the European Union or its member states, or other applicable government authority; and (e) ~~you and all of your subcontractors, agents and suppliers~~it will comply with all applicable Laws in ~~your~~ performance of ~~your~~its obligations and exercise of ~~your~~its rights under this Agreement. ~~By registering for or using any Service, you confirm that you did not rely on any oral or written representations made by employees of Amazon or any of its Affiliates and that you chose the Service based on your own due diligence and consideration.~~

6. Indemnification.

6.1 Your indemnification obligations. You ~~release us and agree to~~will defend, indemnify, ~~defend~~ and hold harmless ~~us, Amazon, and~~ our Affiliates, ~~and our and their respective~~ officers, directors, employees, ~~representatives~~ and agents, against any third-party claim, loss, damage, settlement, cost, expense, or other liability (including, without limitation, ~~attorneys'~~attorneys' fees) (each, a "Claim") arising from or related to: (a) your ~~actual or alleged breach of any obligations in this Agreement~~non-compliance with applicable Laws; (b) any of Your Sales Channels other than the Amazon Sites~~Site~~ and Amazon Associated Properties, Your Products ~~(including their~~the offer, sale, ~~performance, and fulfillment),~~ (except to the extent attributable to the FBA Service), refund, cancellation, return or adjustments thereof, Your Materials, any actual or alleged infringement of any Intellectual Property Rights by any of the foregoing, and any personal injury, death (to the extent the injury or death is not caused by Amazon), or property damage related thereto; (c) Your ~~Personnel (including any act or~~

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~~omission of Your Personnel or any Claim brought or directed by Your Personnel); or (d) Your Taxes and duties or the collection, payment, or failure to collect or pay Your Taxes. You will use counsel reasonably satisfactory to us to or duties, or the failure to meet tax registration obligations or duties; or (d) actual or alleged breach of any representations you have made.~~

6.2 Amazon's indemnification obligations. Amazon will defend each indemnified Claim. If at any time we reasonably determine, indemnify, and hold harmless you and your officers, directors, employees, and agents against any third-party Claim arising from or related to: (a) Amazon's non-compliance with applicable Laws; or (b) allegations that the operation of an Amazon store infringes or misappropriates that third party's intellectual property rights.

6.3 Process. If any indemnified Claim might adversely affect us, we may, ~~take control of the defense to the extent permitted by applicable Law, voluntarily intervene in the proceedings~~ at our expense. ~~You~~ No party may not consent to the entry of any judgment or enter into any settlement of ~~an indemnified~~ Claim without ~~our~~ the prior written consent of the other party, which may not be unreasonably withheld; ~~except that a party may settle any claim that is exclusively directed at and exclusively affects that party.~~

7. Disclaimer & General Release.

a. THE AMAZON SITES AND THE SERVICES, INCLUDING ALL CONTENT, SOFTWARE, FUNCTIONS, MATERIALS, AND INFORMATION MADE AVAILABLE ON OR PROVIDED IN CONNECTION WITH THE SERVICES, ARE PROVIDED ~~"AS-IS."~~ "AS-IS." AS A USER OF THE SERVICES, YOU USE THE AMAZON SITES, THE SERVICES, ~~THE MWS SITE,~~ AND SELLER CENTRAL AT YOUR OWN RISK. TO THE FULLEST EXTENT PERMISSIBLE BY LAW, WE AND OUR AFFILIATES DISCLAIM: (i) ANY REPRESENTATIONS OR WARRANTIES REGARDING THIS AGREEMENT, THE SERVICES OR THE TRANSACTIONS CONTEMPLATED BY THIS AGREEMENT, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT; (ii) IMPLIED WARRANTIES ARISING OUT OF COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE; AND (iii) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY IN TORT, WHETHER OR NOT ARISING FROM OUR NEGLIGENCE. ~~WE DO NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE AMAZON SITES OR AND THE SERVICES WILL MEET YOUR REQUIREMENTS OR BE AVAILABLE, TIMELY, SECURE, UNINTERRUPTED, OR ERROR FREE, AND WE WILL NOT BE LIABLE FOR ANY SERVICE INTERRUPTIONS, INCLUDING, BUT NOT LIMITED TO SYSTEM FAILURES OR OTHER INTERRUPTIONS THAT MAY AFFECT THE RECEIPT, PROCESSING, ACCEPTANCE, COMPLETION, OR SETTLEMENT OF ANY TRANSACTIONS.~~

b. BECAUSE AMAZON IS NOT INVOLVED IN TRANSACTIONS BETWEEN CUSTOMERS AND SELLERS OR OTHER PARTICIPANT DEALINGS, IF A DISPUTE ARISES BETWEEN ONE OR MORE PARTICIPANTS, EACH PARTICIPANT RELEASES AMAZON (AND ITS AGENTS AND EMPLOYEES) FROM CLAIMS, DEMANDS, AND DAMAGES (ACTUAL AND CONSEQUENTIAL) OF EVERY KIND AND NATURE, KNOWN AND UNKNOWN, SUSPECTED AND UNSUSPECTED, DISCLOSED AND UNDISCLOSED, ARISING OUT OF OR IN ANY WAY CONNECTED WITH SUCH DISPUTES.

8. Limitation of Liability.

~~WE~~ WE WILL NOT BE LIABLE (WHETHER IN CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE, PRODUCT LIABILITY, ANY TYPE OF CIVIL RESPONSIBILITY, OR OTHER THEORY), OR OTHERWISE) TO YOU OR ANY OTHER PERSON FOR INDIRECT DAMAGES SUCH AS COST OF COVER, RECOVERY, OR RECOUPMENT OF ANY INVESTMENT MADE BY YOU OR YOUR AFFILIATES IN CONNECTION WITH THIS AGREEMENT, OR FOR ANY LOSS OF PROFIT, REVENUE, BUSINESS, OR DATA OR PUNITIVE OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATING TO THIS AGREEMENT, EVEN IF AMAZON HAS BEEN ADVISED OF THE POSSIBILITY OF ~~SUCH~~ THOSE COSTS OR DAMAGES. ~~FURTHER,~~ OUR AGGREGATE LIABILITY ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR ~~THE~~ TRANSACTIONS CONTEMPLATED WILL NOT EXCEED AT ANY TIME THE TOTAL AMOUNTS DURING THE PRIOR SIX MONTH PERIOD PAID BY YOU TO AMAZON IN CONNECTION WITH THE PARTICULAR SERVICE GIVING RISE TO THE CLAIM.

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9. Insurance

If the gross proceeds from Your Transactions exceed the applicable Insurance Threshold during each month over any period of three (3) consecutive months, or otherwise if requested by us, then within thirty (30) days thereafter, you will maintain at your expense throughout the remainder of the Term for the Elected Country commercial general, umbrella or excess liability insurance with the Insurance Limits per occurrence and in aggregate covering liabilities caused by or occurring in conjunction with the operation of your business, including products, products/completed operations and bodily injury, with policy(ies) naming Amazon and its assignees as additional insureds. At our request, you will provide to us certificates of insurance evidencing for the coverage required by this Section 9 to the following address: c/o Amazon, P.O. Box 81226, Seattle, WA 98108-1226, Attention: Risk Management.

10. Tax Matters

~~You agree that, unless otherwise agreed by us in advance in writing, the price stated by you for Your Products is inclusive of any VAT, customs duty, excise tax or other tax that you may be required to remit in connection with such sale.~~

~~As between the parties, you will be responsible for the collection, reporting, and payment of any and all of Your Taxes together with the filing of all relevant returns, such as VAT returns and issuing VAT invoices/credit notes where required. You agree that, except to the extent that (i) Amazon is not responsible for collecting, remitting or reporting any VAT or other automatically calculates, collects, or remits taxes arising from Your Transactions. However, if we are required by Law, by a regulator, or by administration thereof to collect any value added, sales, use or similar taxes in relation to Your Transactions, you will pay amounts equivalent to such taxes to us (together with any penalties or interest that we may be charged).~~

~~on your behalf according to applicable law; or (ii) Amazon expressly agrees to receive taxes or other transaction-based charges on your behalf in connection with tax calculation services made available by Amazon and used by you. You agree to and will comply with the Tax Policies. In regard to these Service Terms you may be required by the applicable Law to provide a VAT registration number. If you are VAT registered you give the following warranties Tax Policies. You will comply with any applicable tax laws and representations:~~

- ~~a) all services provided by us to you are being received by you under your designated VAT registration number; and~~
- ~~b) (i) the VAT registration number you submit to us is registered to you; (ii) that Your Transactions will be business-related transactions made by the business associated with the VAT registration number, (iii) that the VAT registration number and all other information provided by you is true, accurate and current and you will immediately update any such information held by us in case of any changes.~~

~~We reserve the right to request additional information and to confirm the validity of your account information (including without limitation your VAT registration number) from you or government fulfill all obligations to the tax authorities and agencies as permitted by Law and you hereby irrevocably authorize us to request and obtain such information from such government authorities and agencies. Further, you agree to provide any such information to us upon request.~~

~~If any deduction or withholding is required by Law, you will notify us and will pay us any additional amounts necessary to ensure that the net amount that we receive, after any deduction and withholding, equals the amount we would have received if no deduction or withholding had been required. Additionally, you will provide us with documentation showing that the withheld and deducted amounts have been paid to the relevant taxing authority.~~

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~~Unless stated otherwise, any and all in a timely and complete manner. All fees and payments payable by you pursuant to Amazon under this Agreement or the applicable Service Terms are exclusive of any applicable value added (VAT), sales, use and similar taxes. Amazon may charge and you shall pay applicable taxes. If the fees payable by you are subject to taxes, then the taxes will be charged in addition to the amounts stated under the Agreement. All taxes or surcharges imposed on fees payable by you to us will be your responsibility. Amazon shall issue you with a tax invoice for all fees and applicable taxes payable by you. You agree to accept electronic tax invoices and tax credit notes in a format and method of delivery as determined by us. You shall provide such information as is reasonably required by Amazon to determine whether it is obligated to collect VAT from you or to allow Amazon to comply with its legal obligations in relation to correct application and collection of VAT. We reserve the right to charge you any applicable unbilled VAT if you provide a VAT registration number and that number is not valid or not registered to you taxes, deductions or withholding (including but not limited to cross-border withholding taxes), and you will be responsible for paying Amazon any of Your Taxes imposed on such fees and any deduction or withholding required on any payment.~~

11. ~~11~~ Confidentiality and Personal Data.

During the course of your use of the Services, you may receive ~~information relating to us or to the Services including, but not limited to Amazon Transaction Information, that is not known to the general public (“Confidential Information”).~~ You agree that ~~for the term of the Agreement and 5 years after termination:~~ (a) Confidential Information will remain ~~Amazon’s~~ Amazon’s exclusive property ~~except for customer personal data owned by the respective customer;~~ (b) you will use Confidential Information only as is reasonably necessary for your participation in the Services; (c) you will not otherwise disclose Confidential Information to any other Person; ~~and except as required to comply with the Law;~~ (d) you will take all reasonable measures to protect the Confidential Information against any use or disclosure that is not expressly permitted in this Agreement; ~~and (e) you will retain Confidential Information only for so long as its use is necessary for participation in the Services or to fulfill your statutory obligations (e.g. tax) and in all cases will delete such information upon termination or as soon as no longer required for the fulfillment of statutory obligations. The foregoing sentence does not restrict your right to share Confidential Information with a governmental entity that has jurisdiction over you, provided that you limit the disclosure to the minimum necessary and explicitly indicate the confidential nature of the shared information to the governmental entity.~~ You may not issue any press release or make any public statement related to the Services, or use our name, trademarks, or logo, in any way (including in promotional material) without our advance written permission, or misrepresent or embellish the relationship between us in any way. ~~You may only use the Amazon Mark as defined in and according to the Trademark Usage Guidelines available in Seller Central; you may not use our name, trademarks, or logos in any way (including in promotional material) not covered by the Trademark Usage Guidelines without our advance written permission.~~

~~You may only use the customer personal information as necessary to fulfill orders and may not use any such customer information (including contact information) for any purpose other than fulfilling orders or providing customer service in connection with a Service. Generally, you may not use such data in any way inconsistent with applicable Law. You must keep customer personal data confidential at all times (the above 5 years’ term limit does not apply to customer personal data).~~

12. Force Majeure.

We will not be liable for any delay or failure to perform any of our obligations under this Agreement by reasons, events or other matters beyond our reasonable control.

13. Relationship of Parties.

Subject to the Transaction Processing Service Terms, you and we are independent contractors, and nothing in this Agreement will create any partnership, joint venture, agency, franchise, sales representative, or employment relationship between us. You will have no authority to make or accept any offers or representations on our behalf.

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~~You will not make any statement, whether on your site or otherwise, that would contradict anything in this section.~~ This Agreement will not create an exclusive relationship between you and us. Nothing expressed or mentioned in or implied from this Agreement is intended or will be construed to give to any ~~Person~~person other than the parties to this Agreement any legal or equitable right, remedy, or claim under or in respect to this Agreement. This Agreement and all of the representations, warranties, covenants, conditions, and provisions in this Agreement are intended to be and are for the sole and exclusive benefit of Amazon, you, and customers. As between you and us, you will be solely responsible for all obligations associated with the use of any third party service or feature that you permit us to use on your behalf, including compliance with any applicable terms of use. You will not make any statement, whether on your site or otherwise, that would contradict anything in this section.

14. ~~Use of Amazon Transaction~~Suggestions and Other Information.

~~You will not, and will cause your Affiliates not to, directly or indirectly: (a) disclose any Amazon Transaction Information (except that you may disclose that information solely as necessary for you to perform your obligations under this Agreement if you ensure that every recipient uses the information only for that purpose and complies with the restrictions applicable to you related to that information); (b) use any Amazon Transaction Information for any marketing or promotional purposes whatsoever, or otherwise in any way inconsistent with our or your privacy policies or applicable Law; (c) contact a Person that has ordered Your Product with the intent to collect any amounts in connection therewith or to influence that Person to make an alternative transaction; (d) disparage us, our Affiliates, or any of their or our respective products or services or any customer; or (e) target communications of any kind on the basis of the intended recipient being an Amazon Site user. In addition, you may only use tools and methods that we designate to communicate with Amazon Site users regarding Your Transactions, including for the purpose of scheduling, communicating, or cancelling the fulfillment of Your Products. The terms of this Section 14 do not prevent you from using other information that you acquire without reference to Amazon Transaction Information for any purpose, even if that information is identical to Amazon Transaction Information, provided that you do not target communications on the basis of the intended recipient being an Amazon Site user.~~

~~15. Suggestions and Other Information~~

If you or any of your Affiliates elect to provide or make available suggestions, comments, ideas, improvements, or other feedback or materials to us in connection with or related to any~~the~~ Amazon Site or Service (including any related Technology), we will be free to use, disclose, reproduce, modify, license, transfer and otherwise distribute, and exploit any of the foregoing information or materials in any manner. In order to cooperate with governmental requests, to protect our systems and customers, or to ensure the integrity and operation of our business and systems, we may access and disclose any information we consider necessary or appropriate, including but not limited to user contact details, IP addresses and traffic information, usage history, and posted content. If we make suggestions on using the Services, you are responsible for any actions you take based on our suggestions.

15. ~~16~~ Modification.

~~We may amend any of the terms and conditions contained in this Agreement (including the Service Terms and Program Policies) at any time and at our sole discretion. Any changes will be effective upon the posting of such changes on Seller Central, on the MWS Site, or on the applicable Amazon Site, and you are responsible for reviewing these locations and informing yourself of all applicable changes or notices. All notice of changes to the General Terms and the Service Terms will be posted for at least 30 days. Changes to Program Policies may be made without notice to you. You should refer regularly to Seller Central and the MWS Site, as applicable, to review the current Agreement (including the Service Terms and Program Policies) and to be sure that the items you offer can be offered via the applicable Service.~~ **YOUR CONTINUED USE OF A SERVICE AFTER AMAZON'S**

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~~POSTING OF ANY CHANGES WILL CONSTITUTE YOUR ACCEPTANCE OF SUCH CHANGES OR MODIFICATIONS.~~

~~17.~~ 15.1. We will provide at least 15 days' advance notice in accordance with Section 18 for changes to the Agreement.

15.2 However, we may change or modify the Agreement at any time with immediate effect (a) for legal, regulatory, fraud and abuse prevention, or security reasons; (b) to change existing features or add additional features to the Services (where this does not materially adversely affect your use of the Services); or (c) to restrict products or activities that we deem unsafe, inappropriate, or offensive. We will notify you about any change or modification in accordance with Section 18.

15.3 Your continued use of the Services after the effective date of any change to this Agreement in accordance with this Section 15 will constitute your acceptance of that change. If any change is unacceptable to you, you agree not to use the Services and to end the Agreement as described in Section 3.

16. Password Security-

Any password we provide to you may be used only during the Term to access Seller Central (or other tools we provide ~~including the MWS Site~~, as applicable) to use the Services, electronically accept Your Transactions, and review your completed transactions. -You are solely responsible for maintaining the security of your password. -You may not disclose your password to any third party (other than third parties authorized by you to use your account ~~or Seller Central~~ in accordance with this Agreement) and are solely responsible for any use of or action taken under your password. -If your password is compromised, you must immediately change your password.-

~~18~~ 17. Export.

You will not directly or indirectly export, re-export, transmit, or cause to be exported, re-exported or transmitted, any commodities, software or technology to any country, individual, corporation, organization, or entity to which such export, re-export, or transmission is restricted or prohibited, including any country, individual, corporation, organization, or entity under sanctions or embargoes administered by the United Nations, US Departments of State, Treasury or Commerce, the European Union, or any other applicable government authority.

~~19~~ 18. Miscellaneous.

- a) The laws of the Dubai International Financial Centre govern this Agreement and all of its terms and conditions, without giving effect to any principles of conflicts of laws or the United Nations Convention on Contracts for the International Sale of Goods.
- b) Any dispute, claim, difference or controversy arising out of, relating to or having any connection with this Agreement with Amazon or its Affiliates, including your use of the Services, any dispute as to its existence, validity, interpretation, performance, breach or termination or the consequences of its nullity and any dispute relating to any non-contractual obligations arising out of or in connection with it, shall be referred to and finally resolved by arbitration under the DIFC-LCIA Arbitration Rules as amended from time to time. The number of arbitrators shall be one, to be appointed in accordance with the DIFC-LCIA Arbitration Rules. The seat or legal place of arbitration shall be the Dubai International Financial Centre. The language used in the arbitral proceedings shall be English. Amazon and you each agree that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated or representative action.
- ~~c) We have the right in our sole discretion to determine the content, appearance, design, functionality, and all other aspects of the Services, including by redesigning, modifying, removing, or restricting access to any of them.~~

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- ~~d) Because Amazon is not your agent (except for the limited purpose set out in the Transaction Processing Services), or the customer's agent for any purpose, Amazon will not act as either party's agent in connection with resolving any disputes between participants related to or arising out of any transaction.~~
- ~~e)c) You may not assign this Agreement, by operation of law or otherwise, without our prior written consent. -Any attempt to assign or otherwise transfer in violation of this section is void provided; however, that upon notice to Amazon, you may assign or transfer this Agreement, in whole or in part, to any of your Affiliates as long as you remain liable for your obligations that arose prior to the effective date of the assignment or transfer under this Agreement. You agree that we may assign or transfer our rights and obligations under this Agreement: (a) in connection with a merger, consolidation, acquisition or sale of all or substantially all of our assets or similar transaction; or (b) to any Affiliate or as part of a corporate reorganization; and effective upon such assignment, the assignee is deemed substituted for Amazon as the party to this Agreement. Subject to that restriction, this Agreement will be binding on, inure to, and be enforceable against the parties and their respective successors and assigns.- We may perform any of our obligations or exercise any of our rights under this Agreement through one or more of our Affiliates. Our failure to enforce your strict performance of any provision of this Agreement will not constitute a waiver of our right to enforce such provision or any other provision of this Agreement subsequently.~~
- ~~f)d) Amazon retains the right to immediately halt any ~~Transaction~~of Your Transactions, prevent or restrict access to the Services or take any other action to restrict access to or availability of any inaccurate listing, any inappropriately categorized items, any unlawful items, or any items otherwise prohibited by the applicable Program Policies.~~
- ~~e) The language of this Agreement and subsidiary or associated documentation is English and any translations provided are for convenience only. In the event of any conflict or difference in interpretation between the English language version of this Agreement and subsidiary or associated documentation and any translation of them, the English language version and interpretation will prevail. Because Amazon is not your agent (except for the limited purpose set out in the Transaction Processing Service Terms), or the customer's agent for any purpose, Amazon will not act as either party's agent in connection with resolving any disputes between participants related to or arising out of any transaction.~~
- ~~g)f) Amazon will provide notice to you under this Agreement by posting changes to Seller Central or to the applicable Amazon Services site to which the changes relate (such as the Developer Site accessible through your account), by sending you an email notification, or by similar means. You must send all notices and other communications relating to Amazon to our Selling Partner Support team via Seller Central, email, the Contact Us form, or similar means. We may make available translations to this Agreement and the applicable Service Terms and Program Policies, but the English version will control. To the extent that a translation is required for any reason under applicable Law, only a translation prepared or arranged by us may be relied upon in any formal proceedings and only with our prior written consent. You agree we may communicate with you in English during the Term.~~
- ~~h)g) We will send all notices and other communications regarding this Agreement to you at the e-mail addresses you designated for notifications and updates in your program application or within Seller Central or the MWS Site, as applicable, or by any other means then specified by Amazon. We may also communicate with you electronically and in other media, and you consent to such communications regardless of any "E-mail Preferences" (or similar preferences or requests) you may have indicated on the applicable Amazon Site, on Seller Central, on the MWS Site, or by any other means. You may change your e-mail addresses and certain other information in Seller Central and the MWS Site, as applicable. You will ensure that all of your information is up to date and accurate at all times. You must send all notices and other communications relating to Amazon to us by using the applicable Contact Us form.~~
- ~~i) This Agreement incorporates and you accept the applicable Service Terms and the Program Policies, which Amazon may modify from time to time. If any provision of this Agreement is deemed unlawful, void, or for any reason unenforceable, then that provision will be deemed severable from these terms and conditions and will not affect the validity and enforceability of any remaining provisions. -~~
- ~~j)h) This Agreement represents the entire agreement between the parties with respect to the Services and~~

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related subject matter and supersedes any previous or contemporaneous oral or written agreements and understandings.

(j) Notwithstanding anything to the contrary herein, nothing in this Agreement or the applicable Program Policies shall, or shall be interpreted or construed to, induce or require either party hereto to act in any manner (including taking or failing to take any actions in connection with a transaction) which is inconsistent with or penalized under any U.S. Laws, regulations, rules, or requirements that apply to any party to the Agreement or the applicable Program Policies.

Definitions

As used in this Agreement, the following terms have the following meanings:

"Affiliate" means, with respect to any entity, any other entity that directly or indirectly controls, is controlled by, or is under common control with that entity.

"Amazon Associated Properties" means any website or other online point of presence, mobile application, service or feature, other than anthe Amazon Site, through which anythe Amazon Site, or any products or services available on any-of-them, are syndicated, offered, merchandised, advertised, or described.

"Amazon Contracting Party" means the party outlined below.

Service	Amazon Contracting Party
Selling on Amazon	Souq.com FZ LLC
Fulfillment by Amazon	Souq.com FZ LLC
Transaction Processing Service	Souq.com FZ LLC
Marketplace Web Service	Souq.com FZ LLC
Other Services	As specified in the applicable Service Terms or Program Policies

If you register for or use the Selling Partner API, the Amazon Contracting Party is the Contracting Party that provides the applicable Service you use in connection with the Selling Partner API.

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"Amazon Site" means the website, the primary home page of which is identified by the ~~relevant URL as determined by us for the Elected Country~~ url www.amazon.ae, and any successor or replacement of such website.

"Amazon Transaction Information" ~~means, collectively, Order Information and any other data or information acquired by you or your Affiliates from Amazon, its Affiliates, or otherwise as a result of this Agreement, the transactions contemplated by this Agreement, or the parties' performance under this Agreement.~~

"Confidential Information" ~~means information relating to us, to the Services or Amazon customers that is not known to the general public including, but not limited to, any information identifying or unique to specific customers; reports, insights, and other information about the Services, data derived from the Services except for data (other than customer personal data) arising from the sale of your products comprising of products sold, prices, sales, volumes and time of the transaction; and technical or operational specifications relating to the Services. For the purposes of this Agreement, customer personal data constitutes Confidential Information at all times.~~

"Content" means copyrightable works under applicable Law and content ~~otherwise~~ protected by database rights under applicable Law.

"Elected Country" means the United Arab Emirates.

"Excluded Products" means the items described on the applicable ~~Restricted Products pages~~ Restricted Products pages in Seller Central, any other -applicable Program Policy, or any other information made available to you by Amazon.

"Insurance Limits" means AED 1,000,000.

"Insurance Threshold" means ~~AED37~~ AED 37,000.

"Intellectual Property Right" means any patent, copyright, Trademark, domain name, moral right, trade secret right, or any other intellectual property right arising under any Laws and all ancillary and related rights, including all rights of registration and renewal and causes of action for violation, misappropriation or infringement of any of the foregoing.

"Law(s)" means any law, ordinance, rule, regulation, order, license, permit, judgment, decision, or other requirement, now or in the future in effect, of any governmental authority (e.g., on a federal, Emirate, or provincial level, as applicable) of competent jurisdiction.

"Local Currency" means Emirati Dirhams, being the lawful currency of the United Arab Emirates.

"Order Information" means, with respect to any of Your Products ordered through ~~an~~ the Amazon Site, the order information and shipping information that we provide or make available to you.

"Person" means any individual, corporation, partnership, limited liability company, governmental authority, association, joint venture, division, or other cognizable entity, whether or not having distinct legal existence.

"Program Policies" means all ~~terms, conditions, policies, guidelines, rules and other information~~ program terms provided on the ~~applicable Amazon Site, on Seller Central, or on the MWS Site~~ Program Policies page, including those ~~shown on the "Policies and Agreements" section of Seller Central or elsewhere~~ policies

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~~referenced~~ in the "Help" section of Seller Central (and for purposes of the Fulfillment by Amazon Service, specifically including the FBA Guidelines)-links.

"Sales Proceeds" means the gross proceeds from any of Your Transactions, including (a) all shipping and handling, gift wrap, and other charges ~~and including;~~ (b) taxes and customs duties to the extent specified in the applicable ~~Tax Policies~~-Tax Policies.

"Seller Central" means the online portal and tools made available by Amazon to you, for your use in managing your orders, inventory, and presence on ~~a particular~~the Amazon Site or any other online point of presence.

"Service" means each of the following services: Selling on Amazon, Fulfillment by Amazon; the Marketplace Web Services, Selling Partner APIs, and the Transaction Processing Services, together in each case with any related services and materials we make available.

"Service Terms" means the service terms applicable to each Service, which are made part of this Agreement upon the date you elect to register for or use the applicable Service, and any subsequent modifications we make to those terms.

"Technology" means any: (a) ~~ideas~~, procedures, processes, systems, methods of operation, concepts, principles, and discoveries protected or protectable under the Laws of any jurisdiction; (b) ~~interfaces~~, protocols, glossaries, libraries, structured XML formats, specifications, grammars, data formats, or other similar materials; and (c) ~~software~~, hardware, code, technology, or other functional item.

"Trademark" means any trademark, service mark, trade dress (including any proprietary "look and feel"), trade name, other proprietary logo or insignia, or any other source or business identifier, protected or protectable under any Laws.

"UAE" means the United Arab Emirates.

"Your Materials" means all Technology, Your Trademarks, Content, Your Product information, data, materials, and other items or information provided or made available by you or your Affiliates to Amazon or its Affiliates.

"Your Personnel" means any third party warranting, administering or otherwise involved in the offer, sale, performance, or fulfillment of Your Products, including any of your employees, representatives, agents, contractors, or subcontractors.

"Your ~~Products~~Product" means any product or service that you: (a) ~~have~~ offered through the Selling on Amazon Service; or (b) ~~have~~ fulfilled or otherwise processed through the Fulfillment by Amazon Service.

"Your Sales Channels" means all sales channels and other means through which you or any of your Affiliates offers products or services, other than physical stores.

"Your Taxes" means any and all ~~value added~~, sales, goods and services, use, excise, premium, import, export, value added, consumption, and other taxes, regulatory fees, levies (specifically including environmental levies), or charges and duties assessed, incurred ~~or required to be collected or paid for any reason~~ (i) ~~in connection with any advertisement, offer or sale of products or services by you on or through or in connection with the Services,~~ (ii) ~~in connection with any products or services provided for which Your Products are, directly or indirectly, involved as a form of payment or exchange,~~ or (iii) ~~otherwise in connection with any action, inaction or omission of you or your Affiliates, or any Persons providing products or services, or your or their respective employees, agents, contractors or representatives, for which Your Products are, directly or indirectly, involved as a form of payment or exchange. Also, as it is used in~~

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~~the Fulfillment by Amazon Service Terms, this defined term also means any of the types of taxes, duties, levies, or fees mentioned above that are imposed on or collectible by Amazon or any of its Affiliates in connection with or as a result of fulfillment services including the storage of inventory or packaging of Your Products and other materials owned by you and stored by Amazon, shipping, gift wrapping, or other actions by Amazon in relation to Your Products pursuant to the Fulfillment by Amazon Service Terms, or required to be collected or paid for any reason in connection with any Service.~~

"Your Trademarks" means Trademarks of yours that you provide to us: (a) in non-text form for branding purposes; and (b) separate from (and not embedded or otherwise incorporated in) any product specific information or materials.

"Your Transaction" means any sale of Your Product(s) through ~~an~~the Amazon Site.

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Selling on Amazon Service Terms

The Selling on Amazon Service ("**Selling on Amazon**") is a Service that allows you to offer certain products and services directly on the Amazon Sites.–

These Selling on Amazon Service Terms are part of the Agreement, but, unless specifically provided otherwise, concern and apply only to your participation in Selling on Amazon.–

BY REGISTERING FOR OR USING THE SELLING ON AMAZON SERVICE, YOU (ON BEHALF OF YOURSELF OR THE BUSINESS YOU REPRESENT) AGREE TO BE BOUND BY THE AGREEMENT, INCLUDING THESE SELLING ON AMAZON SERVICE TERMS. NOTWITHSTANDING THE PREVIOUS SENTENCE, IF YOU HAVE ENTERED INTO A SEPARATE AGREEMENT THAT PERMITS YOU TO OFFER YOUR PRODUCTS THROUGH A PARTICULAR AMAZON SITE, THEN TO THE EXTENT THAT YOU CONTINUE TO LIST AND SELL YOUR PRODUCTS ON THAT AMAZON SITE PURSUANT TO SUCH SEPARATE AGREEMENT, TRANSACTIONS OF YOUR PRODUCTS ON THAT AMAZON SITE AND ANY TAX SERVICES WE MAKE AVAILABLE UNDER THAT AGREEMENT ARE GOVERNED BY THE TERMS OF THAT AGREEMENT AND NOT BY THESE SELLING ON AMAZON SERVICE TERMS.

S-1.– Your Product Listings and Orders.–

S-1.1– Products and Product Information.– You will provide ~~in the format we require~~ accurate and complete Required Product Information for each product or service that you offer through the Amazon Site and promptly update that information as necessary to ensure it at all times remains accurate and complete. You will also ensure that Your Materials, Your Products (including packaging) and your offer and subsequent sale of any of the same on ~~any~~the Amazon Site comply with all applicable Laws (including all minimum age, marking and labeling requirements) and do not contain any sexually explicit (except to the extent expressly permitted under our applicable Program Policies), or any material which is or in our sole and reasonable discretion we consider defamatory or obscene or materials which are otherwise prohibited by applicable Laws, and do not violate any third party's copyright, trademark, design or other rights. You declare that Your Products were not produced, manufactured, assembled, or packaged by forced or child labor. You may not provide any information for, or otherwise seek to ~~list for sale on the Amazon Site,~~offer any Excluded Products ~~on the Amazon Site~~; or provide any URL Marks for use, or request that any URL Marks be used, on the Amazon Site.

S-1.2– Product ~~Listings~~Listing; Merchandising; Order Processing. We will enable you to list Your Products on the Amazon Site, and conduct merchandising and promote Your Products ~~as permitted by us in accordance with the Agreement~~ (including via the Amazon Associated Properties or any other functions, features, advertising, or programs on or in connection with the ~~applicable~~–Amazon Site). We may use mechanisms that rate, or allow shoppers to rate, Your Products and your performance as a seller and Amazon may make these ratings and feedback publicly available. We will provide Order Information to you for each order of Your Products through the ~~applicable~~–Amazon Site. We will also receive all Sales Proceeds on your behalf for each of these transactions and will have exclusive rights to do so, and will remit them to you in accordance with these Selling on Amazon Service Terms.

S-1.3– Shipping and Handling Charges. For Your Products ordered by customers on or through ~~an~~the Amazon Site that are not fulfilled using Fulfillment by Amazon, you will determine the shipping and handling charges subject to our Program Policies, and standard functionality (including any category-based shipping and handling charges we ~~may~~ determine ~~from time to time, such as for products offered by sellers on the Individual selling plan~~). When we determine the shipping and handling charges, you will accept them as payment in full for your shipping and handling. Please refer to the Fulfillment by Amazon Service Terms for Your Products that are fulfilled using Fulfillment by Amazon.

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S-1.4– Credit Card Fraud.– We will bear the risk of credit card fraud (i.e., a fraudulent purchase arising from the theft and unauthorized use of a third party's credit card information) occurring in connection with Your Transactions, except, in each case, in connection with Seller-Fulfilled Products that are not fulfilled strictly in accordance with the Order Information and Shipment Information. You will bear all other risk of fraud or loss. ~~We may in our sole discretion withhold for investigation, refuse to process, restrict shipping destinations for, stop and/or cancel any of Your Transactions. You will stop and/or cancel orders of Your Products if we ask you to do so. If you have already transferred Your Products to a carrier or shipper when we ask you to stop or cancel an order, you will use commercially reasonable efforts to stop or cancel delivery of that order. You will refund any customer (in accordance with Section S-2.2) that has been charged for an order that we stop or cancel.~~

~~S-2.— Sale and Fulfillment; Refunds and Returns.—~~

S-2.1– Sale and Fulfillment.–

~~Other than as described in the Fulfillment by Amazon Service Terms for each Amazon Site for which you decide to register or use the Selling on Amazon Service, you will:~~ (a) source, offer, sell and fulfill your Seller-Fulfilled Products, and source and, offer and sell your Amazon-Fulfilled Products, in each case in accordance with the terms of the applicable Order Information, this Agreement, and all terms provided by you or us and displayed on the ~~applicable~~ Amazon Site at the time of the order and be solely responsible for and bear all risk for those activities; (b) package each of Your Products in a commercially reasonable manner complying with all applicable packaging and labeling requirements and ship each of Your Products on or before its Expected Ship Date; (c) retrieve Order Information at least once each business day; ~~(d) only cancel Your Transactions as permitted pursuant to your terms and conditions appearing on the applicable Amazon Site at the time of the applicable order or as may be required under this Agreement;~~ (e) fulfill Your Products throughout the Elected Country (except to the extent prohibited by Law or this Agreement); (f) provide to Amazon information regarding fulfillment –and order status and tracking (to the extent available), in each case as requested by us using the processes designated by us, and we may make any of this information publicly available; ~~(g) comply with all Street Date instructions;~~ (h) ensure that you are the seller of each of Your Products; ~~(i) include an order-specific packing slip, and, if applicable, any tax invoices, within each shipment of Your Products;~~ (j) identify yourself as the seller of each of Your Products on all packing slips or other information included or provided in connection with Your Products and as the Person to which a customer may return the applicable product; ~~(k) –except as expressly permitted by this Agreement,~~ not send customers emails confirming orders or fulfillment of Your Products. If any of Your Products are fulfilled using Fulfillment by Amazon, the Fulfillment by Amazon Service Terms for the ~~applicable~~ Amazon Site will apply to the storage, fulfillment, and delivery of such Amazon-Fulfilled Products. –

S-2.2– Cancellations, Returns, and Refunds.– The Amazon Refund Policies for the Amazon Site will apply to Your Products. Subject to Section F-6, for any of Your Products fulfilled using Fulfillment by Amazon, you will promptly accept, calculate, and process cancellations, returns, refunds, and adjustments in accordance with this Agreement, ~~and the Amazon Refund Policies for the applicable Amazon Site, using functionality we enable for your account.~~ Without limiting your obligations, we may in our sole discretion accept, calculate, and process cancellations, returns, refunds, and adjustments for the benefit of customers. You will route any payments to customers in connection with Your Transactions through Amazon. We will make any payments to customers in the manner we determine, and you will reimburse us for all amounts we pay.

~~S-3.— Problems with Your Products.—~~

S-3.1– Delivery Errors and Nonconformities; Recalls.– You are ~~solely~~ responsible for any non-performance, non-delivery, misdelivery, theft, or other mistake or act in connection with the fulfillment of Your Products, except to the extent caused by: (a) credit card fraud for which we are responsible under Section S-1.4; or (b) our failure to make available to you Order Information as it was received by us or resulting from address verification. Notwithstanding the previous sentence, for those of Your Products that are fulfilled using Fulfillment by Amazon, if

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any, the Fulfillment by Amazon Service Terms for the Amazon Site will apply to non-delivery, misdelivery, theft, or other mistake or act in connection with the fulfillment of those of Your Products. You are also responsible for any ~~nonconformity~~non-conformity or defect in, any public or private recall of, or safety alert of any of Your Products or other products provided in connection with Your Products. You will notify us promptly as soon as you have knowledge of any public or private recalls, or safety alerts of Your Products or other products provided in connection with Your Products.-

~~If we determine that the performance of your obligations under this Agreement may result in returns, claims, disputes, violations of our terms or policies, or cause any other risks to Amazon or third parties, then we will have sole discretion to mitigate them including the right to determine whether a customer will receive a refund, adjustment or replacement for any of Your Products for as long as we determine any related risks to Amazon or third parties persist.~~

S-3.2– A-to-z Guarantee and Chargebacks.- If we inform you that we have received or initiated a claim under the "A-to-z Guarantee" offered on ~~a particular~~the Amazon Site, ~~or any chargeback~~ or other dispute, relating to the offer, sale or fulfillment of Your Products (other than a chargeback), concerning one of Your Transactions, you will deliver to us in a format and manner we specify: (a) proof of fulfillment of Your Product(s) (as applicable); (b) the applicable Amazon order identification number; (c) a description of Your Product(s) (as applicable); and (d) any terms provided by you or us and displayed on the Amazon Site at the time of the transaction in question. ~~If you fail to comply with the prior sentence, or if have 30 days to appeal our decision of the claim. If we find that a claim, chargeback, or dispute is your responsibility, you~~ (a) will not caused by: (i) credit card fraud for which we take recourse against the customer, and (b) are responsible under Section S 1.4; or (ii) our failure to make your Order Information available as the same was received by us or resulting from address verification, then you will promptly reimburse or reimbursing us in accordance with the Service Fee Payments section of this Agreement ~~Service Fee Payments section of this Agreement~~ for the amount ~~of paid by~~ the customer purchase (including the Purchase Price, all ~~associated~~taxes and shipping and handling charges ~~and all taxes~~, but excluding any ~~associated~~ Referral Fees ~~that we retained and not subject to refund by Amazon~~) and all ~~associated credit card association, bank, or~~ as defined in Section S-4, and all other fees and expenses associated with the original transaction (such as credit card, bank, payment processing, re-presentation and/, or penalty fees associated with the original purchase) and any chargeback related chargebacks or refund, in each case refunds, to the extent ~~paid or~~ payable by us ~~or our Affiliates.~~

S-4.— Compensation-

~~You will pay us for (or as we deem necessary, you irrevocably authorize us to set off against your Sales Proceeds):~~ You will pay us: (a) the applicable Referral Fees; (b) any applicable Variable Closing Fee; (c) the non-refundable Selling on Amazon Subscription Fee in advance each month ~~(or for each of Your Transactions, if applicable);~~; and (d) any other applicable fees described in this Agreement (including any applicable Program Policies).

"Selling on Amazon Subscription Fee" means the fee specified as such on the Selling on Amazon ~~Fee Schedule~~Fee Schedule for the ~~applicable~~ Amazon Site at the time such fee is payable. With respect to each of Your Transactions: (i) ~~"Sales Proceeds"~~ has the meaning set out in this Agreement; (ii) ~~"Variable Closing Fee"~~ means the applicable fee, if any, as specified on the ~~Variable Closing Fee Schedule~~Variable Closing Fee Schedule for the Amazon Site; and (iii) ~~"Referral Fee"~~ means the applicable fee based on the Sales Proceeds from Your Transaction through the Amazon Site specified on the Selling on Amazon ~~Fee Schedule~~Fee Schedule for the Amazon Site at the time of Your Transaction, based on the categorization by Amazon of the type of product that is the subject of Your Transaction; provided, however, that Sales Proceeds will not include any shipping charges set by us in the case of Your Transactions that consist solely of products fulfilled using Fulfillment by Amazon.

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~~Except as provided otherwise, all monetary amounts contemplated in these Service Terms will be expressed in the Local Currency, and all payments contemplated by this Agreement will be charged in the Local Currency. All taxes or surcharges imposed on fees payable by you to us or our Affiliates will be your responsibility.~~

S-5 Remittance of Sales Proceeds & Refunds.

Except as otherwise stated in this Agreement, we will remit to you your available balance on a ~~biweekly~~bi-weekly (14 day) (or at our option, more frequent) basis. For each remittance, your available balance is equal to any Sales Proceeds not previously remitted to you as of the applicable Remittance Calculation Date (which you will accept as payment in full for Your Transactions), less: (a) the Referral Fees~~;~~ (b) the applicable Variable Closing Fee~~;~~ (c) any Selling on Amazon Subscription Fees~~;~~ (d) any other applicable fees described in this Agreement (including any applicable Program Policies~~); and~~; (e) ~~any amounts we require you to maintain in your account balance pursuant to this Agreement (including payments withheld pursuant to Section 2 of the General Terms, Section S-1 S-1.4, and applicable Program Policies); and~~ (f) any taxes that Amazon automatically calculates, collects and remits to a tax authority according to applicable law, as specified in the Tax Policies.

We may establish a reserve on your account based on our assessment of risks to Amazon or third parties posed by your actions or performance, and we may modify the amount of the reserve from time to time at our sole discretion.

When you either initially provide or later change Your Bank Account information, the Remittance Calculation Date may be deferred by up to 14 days. For sellers that are on the Individual selling plan, the remittance amount will not include Sales Proceeds from the 14-day period before the date of remittance. If you refund money to a customer in connection with one of Your Transactions, and the refund is routed through us (or our Affiliate), on the next available Remittance Calculation Date we will refund to you the amount of the Referral Fee paid by you to us attributable to the amount of the customer refund (including refunded taxes and customs duties only to the extent specified in the applicable ~~Tax Policies);~~Tax Policies), less the Refund Administration Fee for each of Your Products refunded, which amount we may retain as an administrative fee. We will remit any amounts to be refunded by us pursuant to this subsection from time to time together with the next remittance to be made by us to you. **“Refund Administration Fee”** means the applicable fee described on the ~~Refund Administration Fee Schedule for the applicable~~Refund Administration Fee Schedule for the Amazon Site.

Net Sales Proceeds will be credited to your available balance when they are received by us or our Affiliates.

~~S-6- Control of Amazon’s Websites and Services.~~

Amazon ~~Site:~~

~~We have~~has the right ~~in our sole discretion~~ to determine, the design, content, appearance, design, functionality, availability and appropriateness of its websites, selection, and any product or listing in the Amazon stores, and all other aspects of the Amazon Site~~each Service, including by redesigning, modifying, removing, or restricting access to any your use of them, and by suspending, prohibiting, or removing the same. Amazon may assign any listing.~~

~~S-7. Effect of Termination~~

~~Upon termination of these Selling on Amazon Service Terms in connection with the Amazon Site, all rights and obligations of the Parties under these Selling on Amazon Service Terms with regard to the~~

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~~Amazon Site will be extinguished, except that the rights and obligations of the Parties with respect to Your Transactions occurring during the Term will survive the termination or expiration of the Term, or delegate any of its responsibilities.~~

Selling on Amazon Definitions

"Amazon-Fulfilled Products" means any of Your Products that are fulfilled using the Fulfillment by Amazon Service.

"Amazon Refund Policies" means the ~~return and refund policies~~ return and refund policies published on the ~~applicable~~ Amazon Site and applicable to products and services offered via ~~that~~ the Amazon Site.

"Excluded Offer" means any discount, rebate, promotional offer, or other term of offer and/or sale that you: (a) have attempted to make available through the Amazon Site but that we do not honor or support (but only until such time as we honor or support the same on such Amazon Site ~~);~~; or (b) make available solely to third parties that ~~either (i) purchase products solely for resale and who are not end users of such products (i.e., wholesale purchasers);~~, or (ii) have affirmatively elected and opted-in to participate in your or one of your Affiliates' membership-based customer loyalty or customer incentive programs.

"Expected Ship Date" means, with respect to any of Your Products, either: (a) the end of the shipping availability period (which begins as of the date on which the relevant order is placed by the customer), or the shipping availability date, as applicable, specified by you in the relevant inventory/product data feed for Your Product; or (b) if you do not specify shipping availability information in such inventory/product data feed or that Your Product is in a product category that Amazon designates as requiring shipment within two (2) business days, two (2) business days after the date on which the relevant order is placed by the customer.

"Purchase Price" means the total amount payable or paid for Your Product (including taxes and shipping and handling charges only to the extent specified in the applicable ~~Tax Policies);~~ Tax Policies.

"Refund Administration Fee" means the lesser of 25 Emirati Dirhams (~~AED 25~~ AED 25) or twenty percent (20%) of the applicable Referral Fee.

"Remittance Calculation Date" is the date that is two (2) business days prior to the date of remittance (the **"Remittance Calculation Date"**).

"Required Product Information" ~~means~~, with respect to each of Your Products in connection with the Amazon Site, the following (except to the extent expressly not required under the applicable Program Policies): (a) description, including as applicable, location-specific availability and options, scheduling guidelines and service cancellation policies; (b) SKU and UPC/EAN/JAN numbers, and other identifying information as Amazon may reasonably request; (c) information regarding in-stock status and availability, shipping limitations or requirements, and Shipment Information (in each case, in accordance with any categorizations prescribed by Amazon from time to time); (d) categorization within each Amazon product category and browse structure as prescribed by Amazon from time to time; (e) digitized image that accurately depicts only Your Product, complies with all Amazon image guidelines, and does not include any additional logos, text or other markings; (f) Purchase Price; (g) ~~shipping and handling charge~~ (in accordance with our standard functionality); (h) any text, disclaimers, warnings, notices, labels, warranties, or other content required by applicable Law to be displayed in connection with the offer, merchandising, advertising, or sale of Your Product; (i) any vendor requirements, restocking fees or other terms and conditions applicable to such product that a customer should be aware of prior to purchasing the product; (j) brand; (k) model; (l) product dimensions; (m) weight; (n) a delimited list of technical specifications; (o) SKU and

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UPC/EAN/JAN numbers (and other identifying information as we may reasonably request) for accessories related to Your Product that is available in our catalog; (p) the ~~place~~, state or country Your ~~Products~~Product ships from; and (q) ~~any~~ other information reasonably requested by us (e.g., the condition of used or refurbished products; ~~and~~ invoices and other documentation demonstrating the safety and authenticity of Your Products).

"Seller-Fulfilled Products" means any of Your Products that are not fulfilled using the Fulfillment by Amazon Service.

"Shipment Information" means, with respect to any of Your Products, the estimated or promised shipment and ~~of~~ delivery date.

"Street Date" means the date(s), if any, specified by the manufacturer, distributor, ~~and~~ or licensor of a product as the date before which specified information regarding such product (e.g., title of a book) should not be disclosed publicly, or such product should not be delivered or otherwise made available to customers.

"URL Marks" means any Trademark, or any other logo, name, phrase, identifier, ~~or~~ character string, that contains or incorporates any top level domain (e.g., .com, .ae, .edu, .ca, .fr, .jp) or any variation of a top level domain (e.g., dot com, dotcom, net, or com).

"Your Transaction" is defined in the General Terms of this Agreement; ~~however~~, as used in these Selling on Amazon Service Terms, it means any and all such transactions through Selling on Amazon only.

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Fulfillment by Amazon Service Terms

Fulfillment by Amazon ("FBA") provides fulfillment and associated services for Your Products.

These FBA Service Terms are part of the Agreement, and, unless specifically provided otherwise, concern and apply only to your participation in FBA. ~~BY REGISTERING FOR OR USING FBA, YOU (ON BEHALF OF YOURSELF OR THE BUSINESS YOU REPRESENT) AGREE TO BE BOUND BY THE~~ AGREEMENT AND AGREEMENT, INCLUDING THESE FBA SERVICE TERMS. You expressly agree that Amazon may engage its Affiliates Affiliate(s) or a third party in order to complete one or more of the fulfillment and associated services outlined below.

Fulfillment Services

~~F-1=~~ Your Products ~~-~~

Once you are accepted into FBA, you must apply to register each product you offer that you wish to include in the FBA program. We may refuse registration in FBA of any product, including on the basis that it is an FBA Excluded Product or that it violates applicable Program Policies. ~~You may at any time withdraw registration of any of Your Products from FBA.~~

~~F-2=~~ Product and Shipping Information

You will, in accordance with applicable Program Policies, provide ~~in the format we require~~ accurate and complete information about Your Products registered in FBA. ~~You will promptly update any information about Your Products in accordance with our requirements and as necessary so that the information is at all times accurate and complete.~~

~~F-3=~~ Shipping to Amazon

~~F-3.1=~~ Except as otherwise provided in Section F-3.4 and ~~in~~ Section F-5, FBA is limited to Units that are shipped to and from fulfillment centers located within the Elected Country, to be delivered to customers in the same Elected Country only. ~~You will ship Units to us in accordance with applicable Program Policies. You will be responsible for all costs incurred to ship the Units to the shipping destination (including costs of freight and transit insurance) and Amazon will not pay any shipping costs. You are responsible for payment of all customs, duties, taxes, and other charges. In the case of any improperly packaged or labeled Unit, we may return the Unit to you at your expense (pursuant to Section F-7) or ~~repackagere-package~~ or ~~relabelre-label~~ the Unit and charge you an administrative fee.~~

~~F-3.2=~~ You will not deliver to us, and we may refuse to accept, any shipment or Unsuitable Unit. ~~-~~

F-3.3 We may, at our option, allow you to ship Units at your expense (as described in Section F-9.2) to fulfillment centers using discounted shipping rates that we may make available to you for certain carriers. In such event, you will use the processes and supply the information that we require for you to obtain such discounted rates. You also must comply with standard operating procedures, weight and size restrictions, and other shipping requirements of the applicable carriers. If we provide you with the estimated shipping costs prior to shipment, you acknowledge and agree that actual shipping costs may vary from such estimates. In addition, if the weight of the Unit, as determined by the applicable carrier, differs from that submitted by you to us for purposes of determining the estimated shipping costs, then: (a) you may be charged more than the estimated shipping costs if the carrier determines that such Unit weighs more than as submitted by you; ~~or~~ (b) you may be charged the full amount of the estimated shipping costs even if the carrier determines the weight to be less than that submitted by you. You will not use carrier account information (e.g., carrier account number, amount of shipping rates, etc.) for any purpose, nor disclose such information to any third party, and you will protect such information as Amazon's

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confidential information in accordance with Section 11 of the General Terms of this Agreement. As between you, us, and the applicable carrier, you will be the shipper of record, and we will make payment to the carrier with respect to the shipment of all Units using such discounted rates. Title and risk of loss for any Unit shipped using discounted rates provided by us under this Section will remain with you, and our provision of such shipping rates will not create any liability or responsibility for us with respect to any delay, damage, or loss incurred during shipment. You authorize the applicable carrier to provide us with all shipment tracking information.

F-3.4 If you ship Units from outside the Elected Country (including where Units have not passed through the Elected Country's customs controls) to fulfillment centers, you will list yourself as the importer/consignee and/or exporter of record, as applicable and nominate a customs broker. Neither Amazon (nor any of its Affiliates) shall be listed as the importer or exporter on any import, export or other customs documentation. Amazon or such Affiliate reserves the right to refuse to accept the Units covered by the import documents and any costs assessed against or incurred by Amazon or that Affiliate will be collected from Your Credit Card or Your Bank Account, deducted from or set off against amounts payable to you, or by other method at our election.

F-4: Storage

We will provide storage services as described in these FBA Service Terms once we confirm receipt of delivery. We will keep electronic records that track inventory of Units by identifying the number of Units stored in any fulfillment center. We will not be required to physically mark or segregate Units from other inventory units (e.g., products with the same Amazon standard identification number) owned by us, our Affiliates or third parties in the applicable fulfillment center(s). If we elect to commingle Units with such other inventory units, both parties agree that our records will be sufficient to identify which products are Units. We may move Units among facilities. If there is a loss of or damage to any Units while they are being stored, we will, ~~as your sole remedy, reimburse you in accordance with the FBA Guidelines~~ compensate you in accordance with the FBA Guidelines, and you will, at our request, provide us a valid tax invoice for the compensation paid to you. If we ~~reimburse~~ compensate you for a Unit, we will be entitled to dispose of the Unit pursuant to Section F-7. ~~This reimbursement is our total liability for any duties or obligations that we or our agents or representatives may have and is your only right or remedy.~~ At all other times, you will be solely responsible for any loss of, or damage to, any Units. Our confirmed receipt of delivery does not: (a) indicate or imply that any Unit has been delivered free of loss or damage, or that any loss or damage to any Unit later discovered occurred after confirmed receipt of delivery; (b) indicate or imply that we actually received the number of Units of Your Product(s) specified by you for such shipment; or (c) ~~waive, limit, or reduce any of our rights under this Agreement.~~ We reserve the right to ~~impose, and change from time to time,~~ scheduling restrictions and volume limitations on the delivery and storage of your inventory in ~~the~~ fulfillment centers in accordance with Section 15 of the General Terms, and you will comply with any of these restrictions or limitations.—

F-5: Fulfillment—

As part of our fulfillment services, we will ship Units from our inventory of Your Products ~~in connection with the Amazon Site~~ to the shipping addresses in the Elected Country included in valid customer orders. We may ship Units together with products purchased from ~~us and/or~~ other merchants, including any of our Affiliates. If you participate in our export fulfillment services, we will also ship Your Products that we determine to be eligible (each, a "Foreign-Eligible Product") to Foreign Addresses within countries we determine to be eligible for foreign shipments, subject to the ~~additional terms on foreign shipments in the applicable FBA Guidelines.~~ FBA Guidelines.

F-6: Customer Returns

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~~F-6.1-~~ We will receive and process returns of any Amazon Fulfillment Units that were shipped to addresses within the Elected Country in accordance with the terms of your Seller Agreement, these FBA Service Terms, and the Program Policies. Any Sellable Units that are also Amazon Fulfillment Units and that are properly returned will be placed back into the inventory of Your Products in the FBA Program. We may ~~fulfill~~ fulfill customer orders for Your Products with any returned Amazon Fulfillment Units. Except as provided in Section F-7, you will retake title of all Units that are returned by customers.-

~~F-6.2-~~ Subject to Section F-7, we will, at your direction, either return or dispose of any Unit that is returned to us by a customer and that we determine is an Unsuitable Unit.

~~F-6.3-~~ You will be responsible for any and all VAT obligations resulting from any returns of goods sold by you, including any requirement to issue the customer with a compliant tax credit note.

~~F-7-~~ Returns to You and Disposal

~~F-7.1-~~ Subject to Section F-7.4, you You may, at any time, request that Units be returned to you or that we dispose of Units.

~~F-7.2-~~ We may with notice return Units to you ~~for any reason~~, including upon termination of these FBA Service Terms. Returned Units will be sent to your designated shipping address. However, if (a) the designated shipping address we have for you is outdated, or incorrect, (b) you have not provided or, upon our request, confirmed a designated shipping address in the Elected Country, or (c) ~~we cannot make arrangements for you to pay for the return shipment, then the Unit(s) will be deemed abandoned and we may elect to dispose of them in our sole discretion.~~ as appropriate based on the inventory (e.g., by selling, recycling, donating, or destroying it) and retain any proceeds we may receive from the disposal.

We may dispose of any Unsuitable Unit (and you will be deemed to have consented to our action): ~~(i)~~ immediately if we determine ~~in our sole discretion~~ that (i) the Unit creates a safety, health, or liability risk to Amazon, our personnel, or any third party; (ii) you have engaged in fraudulent or illegal activity; or (iii) we have cause to terminate your use of Services with immediate effect pursuant to Section 3 and are exposed to liability towards a third party; (b) if you fail to direct us to return or dispose of any Unsuitable Unit within thirty (30) days after we notify you that the Unit has been recalled; or (iii) if you fail to direct us to return or dispose of any Unsuitable Unit within thirty (30) days (or as otherwise specified in the applicable Program Policies) after we notify you that its removal is required, for instance because your use of FBA is suspended or terminated or your seller account is suspended, terminated or closed. In addition, you will reimburse us for expenses we incur in connection with any Unsuitable Units.

~~F-7.3~~ We ~~You~~ may, at any time, request that we dispose of ~~any Unit~~ Units. In this case, we are entitled to ~~may~~ dispose of ~~(including any Unsuitable~~ these ~~Units) in as appropriate based on the manner we prefer~~ inventory (e.g., by selling, recycling, donating, or destroying it) and retain any proceeds we may receive from the disposal. Title to each disposed Unit will transfer to us if we deem it necessary for the lawful disposal of the Unit(s) in which case it shall transfer (or a third party we select such as a charity) at no cost to us as necessary for us, free and clear of any liens, claims, security interests or other encumbrances to the extent required to dispose of the Unit, and we will ~~may~~ retain all ~~any~~ proceeds, if any, received ~~we may receive~~ from the disposal.

~~F-7.4-~~ You will promptly notify us of any recalls or potential recalls, or safety alerts of any of Your Products and cooperate and assist us in connection with any recalls or safety alerts, including by initiating the procedures for returning items to you under our standard processes.- You will be responsible for all costs and expenses you, we or any of our or your Affiliates incur in connection with any recall or potential recall or safety alerts of any of Your Products (including the costs to return, store, repair, liquidate, or deliver to you or any vendor any of these products).

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F-8- Customer Service

F-8.1- We will be responsible for ~~and have sole discretion regarding~~ all customer service issues relating to packaging, handling and shipment, and customer returns, refunds, and adjustments related to Amazon Fulfillment Units. We will ~~have the right to~~ determine whether a customer will receive a refund, adjustment or replacement for any Amazon Fulfillment Unit and ~~to we will~~ require you to reimburse us where we determine you have responsibility in accordance with the Agreement (including these FBA Service Terms and the Program Policies). We will promptly notify you when you are responsible for a customer refund. You may appeal if you disagree with our finding within thirty (30) days after our notification, in addition to your right to request that Units be returned to you under Section F-7.1. Except as provided in this Section F-8 regarding any Amazon Fulfillment Units, customer service will be handled in accordance with your Seller Agreement. ~~You will be responsible for VAT related customer service enquiries including but not limited to pricing and VAT, VAT invoices and credit memos.~~

F-8.2- In situations relating to Amazon Fulfillment Units where the wrong item was delivered or the item was damaged or lost or is missing, unless we determine that the basis for such request is caused by you or any of your employees, agents, or contractors, we will, ~~as your sole and exclusive remedy and~~ at our option, for any Amazon Fulfillment Unit, (i) ship a replacement Unit to the customer and reimburse you in accordance with the ~~FBA Guidelines~~ FBA Guidelines for the replacement Unit, or (ii) process a refund to the customer and reimburse you in accordance with the FBA Guidelines for the Unit. Any customer refund will be processed in accordance with the Selling on Amazon and the Transaction Processing Service Terms. ~~Notwithstanding the Selling on Amazon Service Terms, we will be entitled to retain and/or charge you for~~ the applicable fees payable to us under the Selling on Amazon Service Terms and these FBA Service Terms, respectively. Except as expressly provided in this Section F-8.2, you will be responsible for all costs associated with any replacement or return.

F-8.3- If we provide a replacement Unit or refund as described in Section F-8.2 to a customer and that customer returns the original Unit to us, we will be entitled to dispose of the Unit pursuant to Section F-7, or, if it is a Sellable Unit, we may, at our option, place such Unit back into your inventory in accordance with ~~Section F-6.~~ Section F-6. If we do put a Unit back into your inventory, you will reimburse us for the applicable Replacement Value (as described in the FBA Guidelines) of the returned Unit. ~~Any replacement Unit shipped by us under these FBA Service Terms will be deemed to be, and will be treated in the same manner as, an order and sale of such Unit from you to the customer via the applicable Amazon Site or Service in accordance with, and subject to, the terms and conditions of this Agreement and your Seller Agreement.~~

F-9- Compensation for Fulfillment Services

F-9.1- Handling and Storage Fees. You will pay us the applicable fees described in the applicable Fulfillment by Amazon ~~Fee Schedule.~~ Fee Schedule. You will be charged the Storage Fees beginning on the day (up to midnight) that the Unit arrives at a fulfillment center and is available for fulfillment by Amazon (or in the case of any Unsuitable Unit, the arrival day (up to midnight)), until the earlier of: (a) the day (up to midnight) we receive a valid customer order for such product or a request from you to return or dispose of the Unit; or (b) the day (up to midnight) we actually ship the Unit to your designated return location or dispose of the Unit. ~~You hereby irrevocably authorize us to charge Your Credit Card for, or debit Your Bank Account for, any amounts due to us under these Service Terms.~~

F-9.2- Shipping and Gift Wrap. For any Amazon Fulfillment Units we will determine the amounts charged to the customer for shipping and gift wrap services for the Units that we ~~fulfill~~ fulfills through the FBA Program. As between you and us, these charges will be your charges to the customer, and we will report them to you. We will charge you (and you will pay us) a fee equal to the amount of such charges to the customer. In the case of shipments of Units sold through the Amazon Site that qualify for the "Free Shipping" promotion, the amounts charged to the customer for shipping the Selling on Amazon Units that Amazon ~~fulfills~~ fulfills will first be charged to the customer and will next be deducted from the total charges to the customer as your promotion and Amazon will not charge

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you the fee described above. If you ship Units to us using the shipping rates that we may make available pursuant to Section F-3.3, you will reimburse us for the actual amounts charged to us by the applicable carrier for such shipments.

F-9.3 Proceeds.– We may as appropriate keep part of or all proceeds of any Units that we are entitled to dispose of pursuant to F-7 above, or to which title transfers, including returned, damaged, or abandoned Units.– You will have no security interest, lien, or other claim to the proceeds that we receive in connection with the sale, fulfillment, and/or shipment of these Units.

F-10 Indemnity

In addition to your obligations under Section 6 of the General Terms of this Agreement, you also agree to indemnify, defend, and hold harmless us, our Affiliates, and our and their respective officers, directors, employees, representatives, and agents against any Claim that arises from or relates to: (a) the Units (whether or not title has transferred to us, and including any Unit that we identify as yours pursuant to Section F-4 ~~regardless of whether such Unit is the actual item you originally sent to us~~), including any personal injury, death, or property damage; (b) ~~the shipment, export or delivery of Your Products to Foreign Addresses (including with respect to any classification data and other information provided by you to us in connection therewith, and notwithstanding any rights we have under Section F-5 or any certifications we may make in connection with the shipment, export or delivery of Your Products);~~ (c) any of Your Taxes or the collection, payment, or failure to collect or pay Your Taxes; and, if applicable (d) any sales, use, value added, personal property, gross receipts, excise, franchise, business, or other taxes or fees, or any customs, duties, or similar assessments (including penalties, fines, or interest on any of the foregoing) imposed by any government or other taxing authority in connection with the shipment of Foreign-Eligible Products to Foreign Addresses (collectively, ~~the~~ **"Foreign Shipment Taxes"**).

F-11 Release

You, on behalf of yourself and any successors, subsidiaries, Affiliates, officers, directors, shareholders, employees, assigns, and any other person or entity claiming by, through, under, or in concert with them (collectively, the **"Releasing Parties"**), irrevocably acknowledge full and complete satisfaction of and unconditionally and irrevocably release and forever fully discharge Amazon and each of our Affiliates, and any and all of our and their predecessors, successors, and Affiliates, past and present, as well as each of our and their partners, officers, directors, shareholders, agents, employees, representatives, attorneys, and assigns, past and present, and each of them and all Persons acting by, through, under, or in concert with any of them (collectively, the **"Released Parties"**), from any and all claims, obligations, demands, causes of action, suits, damages, losses, debts, or rights of any kind or nature, whether known or unknown, suspected or unsuspected, absolute or contingent, accrued or unaccrued, determined or speculative (collectively, **"Losses"**) which the Releasing Parties now own or hold or at any time have owned or held or in the future may hold or own against the Released Parties, or any of them, arising out of, resulting from, or in any way related to the shipment, export, or delivery of Your Products to Foreign Addresses, including any tax registration or collection obligations.– You, on behalf of yourself and all other Releasing Parties, recognize that you, and each of them, may have some Losses, whether in tort, product liability, contract, warranty, or otherwise, against the Released Parties of which you, or any of them, are totally unaware and unsuspecting, or which may arise or accrue after the date you register for or use FBA, which the Releasing Parties are giving up by agreeing to these FBA Service Terms. –It is your intention in agreeing to these FBA Service Terms that these FBA Service Terms will deprive the Releasing Parties of each and all such Losses and prevent the Releasing Party from asserting any such Losses against the Released Parties, or any of them.–

F-12 Disclaimer

IN ADDITION TO THE DISCLAIMER IN SECTION 7 OF THE GENERAL TERMS OF THIS AGREEMENT, WE DISCLAIM ANY DUTIES OF A BAILEE OR WAREHOUSEMAN, AND YOU WAIVE ALL RIGHTS AND REMEDIES OF A BAILOR (WHETHER

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ARISING UNDER COMMON LAW OR STATUTE OR OTHERWISE), RELATED TO OR ARISING OUT OF ANY POSSESSION, STORAGE, OR SHIPMENT OF YOUR PRODUCTS BY US OR OUR AFFILIATES OR ANY OF OUR OR THEIR CONTRACTORS OR AGENTS.

F-13- Effect of Termination

Your termination rights are set forth in Section 3 of this Agreement. Following any termination of the Agreement or these FBA Service Terms in connection with the Elected Country, we will, as directed by you, return to you or dispose of the Units held in the Elected Country as provided in Section F-7. If you fail to direct us to return or dispose of the Units within thirty (30) days (or as otherwise specified in the applicable Program Policies) after termination, then we may elect to return and/or dispose of the Units in whole or in part, as provided in Section F-7, and you ~~will be deemed~~ agree to have consented to our such actions. Upon any termination of these FBA Service Terms in connection with the Elected Country, all rights and obligations of the parties under these FBA Service Terms in connection with the Elected Country will be extinguished, except that the rights and obligations of the parties under Sections F-1, F-2, F-3, F-4, F-5, F-6, F-7, F-8, F-9, F-11, F-12, and F-13 with respect to Units received or stored by Amazon as of the date of termination will survive the termination.

F-14- Tax Matters

You understand and acknowledge that storing Units at fulfillment centers may create a tax presence for you in the applicable territory or jurisdiction in which the fulfillment center is located, and you will be solely responsible for any taxes owed as a result of such storage. If any Foreign Shipment Taxes or Your Taxes are assessed against us as a result of performing services for you in connection with the FBA Program or otherwise pursuant to these FBA Service Terms, you will be responsible for such Foreign Shipment Taxes and Your Taxes and you will indemnify and hold Amazon harmless from such Foreign Shipment Taxes and Your Taxes as provided in Section F-10 of these FBA Service Terms.

F-15- Additional Representation

In addition to your representations and warranties in Section 5 of the General Terms of this Agreement, you represent and warrant to us that: (a) you have valid legal title to all Units and all necessary rights to distribute the Units and to perform under these FBA Service Terms; (b) you will deliver all Units to us in new condition (or in such condition otherwise described by you in the applicable Your Product listing) and in a merchantable condition; (c) all Units and their packaging will comply with all applicable marking, labeling, and other requirements required by Law; (d) no Unit is or will be produced or manufactured, in whole or in part, by child labor or by convict or forced labor; (e) you and all of your subcontractors, agents, and suppliers involved in producing or delivering Units will strictly adhere to all applicable Laws of the Elected Country, its territories, and all other countries where Units are produced or delivered, regarding the operation of their facilities and their business and labor practices, including working conditions, wages, hours, and minimum ages of workers; and (f) that all Foreign-Eligible Products (i) can be lawfully exported from the ~~applicable~~ Elected Country, without any license or other authorization; and (ii) can be lawfully imported into, and comply with all applicable Laws of any eligible country.

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FBA Definitions

"**Amazon Fulfillment -Units**" means Units fulfilled using FBA that are sold through ~~an~~the Amazon Site. For avoidance of doubt, if you have successfully registered for or used both the FBA and Selling on Amazon Services, then the term "Amazon Fulfillment Units" and the defined term "Amazon Fulfilled Products" in the Selling on Amazon Service Terms both refer to the same items.-

"**FBA Excluded Product**" means any Unit that is an Excluded Product⁷ or is otherwise prohibited by the applicable ~~Program Policies.~~Program Policies.

"**Foreign Address**" means any location that is not within the Elected Country.

"**Sellable Unit**" means a Unit that is not an Unsuitable Unit.

"**Seller Agreement**"⁷ means the Selling on Amazon Service Terms, any professional seller addendum, any successor to any of these agreements, or any other similar agreement (as determined by Amazon) between you and us that permits you to offer products and services via ~~a particular~~the Amazon Site.

"**Shipping Information**" means with respect to any purchased Unit(s), the following information: the name of the recipient, the shipping address, the quantity of Units to be shipped, and any other shipping-related information we may reasonably request.

"**Unit**" means a unit of Your Product that you deliver to Amazon in connection with the FBA Program.

"**Unsuitable Unit**" means a Unit:- (a) that is defective, damaged, unfit for a particular purpose, or lacking required label(s)~~;~~; (b) the labels for which were not properly registered with Amazon before

shipment or do not match the product that was registered~~;~~; (c) that is an FBA Excluded Product or does not comply with the Agreement (including applicable Service Terms and Program Policies); (d) that Amazon determines is unsellable or unfulfillable~~;~~; or (e) that Amazon determines is otherwise unsuitable.

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Transaction Processing Service Terms

BY REGISTERING FOR OR USING ANY SERVICE, YOU (ON BEHALF OF YOURSELF OR THE BUSINESS YOU REPRESENT) AGREE TO BE BOUND BY THESE TRANSACTION PROCESSING SERVICE TERMS FOR THAT SERVICE.

NOTWITHSTANDING THE FOREGOING, IF A SEPARATE AGREEMENT GOVERNS THE OFFER, SALE OR FULFILLMENT OF YOUR PRODUCTS ON THE AMAZON SITE, THE TERMS OF THAT AGREEMENT WILL CONTINUE TO GOVERN THE PROCESSING OF YOUR TRANSACTIONS TO THE EXTENT DESCRIBED IN THAT AGREEMENT.

P-1 ~~Payment~~Payments Processing Agency Appointment-

You authorize Amazon to act as your agent for purposes of processing payments, refunds and adjustments for Your Transactions, receiving and holding Sales Proceeds on your behalf, remitting Sales Proceeds to Your Bank Account, charging your Credit Card, and paying Amazon and its Affiliates amounts you owe in accordance with this Agreement or other agreements you may have with Amazon Affiliates. Amazon provides the services described in these Transaction Processing Service Terms and the related services described in Sections S-1.4, S-2.2, S-5, and F-8.2 of the Agreement (collectively, the **"Transaction Processing Services"**).

When a buyer instructs us to pay you, you agree that the buyer authorizes and orders us to commit the buyer's payment (less any applicable fees or other amounts we may collect under this Agreement) to you. You agree that buyers satisfy their obligations to you for Your Transactions when we receive the Sales Proceeds. ~~In the event of non-payment to you by Amazon, you agree that you will not have any recourse against buyers, you will not make or attempt any contact with buyers, and your only recourse in the event of non-payment is against Amazon.~~ We will remit funds to you in accordance with this Agreement.

P-2 ~~Remittance-~~

Subject to Section 2 of the General Terms of this Agreement, Amazon will remit funds to you in accordance with Section S-5 of the Agreement and these Transaction Processing Service Terms. Amazon's obligation to remit funds collected or received by it or otherwise credited to your available balance in connection with Your Transactions is limited to funds in your available balance that have become available in accordance with this Agreement less amounts owed to Amazon and any taxes that Amazon automatically calculates, collects and remits to a tax authority according to applicable law, as specified in the Tax Policies, subject to chargeback or reversal or withheld for anticipated claims in accordance with this Agreement. Without limiting Amazon's rights to collect any amounts you owe, Amazon's receipt of Sales Proceeds or crediting of Sales Proceeds to your available balance discharges your obligation to pay applicable fees and other amounts under this Agreement to the extent the Sales Proceeds received or credited equal or exceed the fees and other amounts you owe and the Sales Proceeds are applied to the payment of those fees and amounts.

P-3 ~~Your Funds-~~

Your Sales Proceeds will be held in an account with Amazon (a **"Seller Account"**) and will represent an unsecured claim against Amazon. Your Sales Proceeds are not insured as a deposit, nor do you have any right or entitlement to collect Sales Proceeds directly from any customer. Prior to disbursing funds to you, Amazon may combine Sales Proceeds held with the funds of other users of the Services, invest them, or use them for other purposes permitted by applicable Laws. You will not receive interest or any other earnings on any Sale Proceeds. To the extent required by applicable Laws, Amazon will not use any funds held on your behalf for its corporate purposes, will not voluntarily make such funds available to its creditors in the event of bankruptcy or for any other purpose, and will not knowingly permit its creditors to attach such funds.

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P-4 Verification-

We may at any time require you to provide any financial, business or personal information we request to verify your identity. ~~We may obtain, and you~~ You authorize us to obtain from time to time consumer credit reports to establish or update your Seller Account or in the event of a dispute relating to this Agreement or the activity under your Seller Account. You agree to update all Seller Account information promptly upon any change.-

P-5 Dormant Accounts-

If there is no activity (as determined by us) in connection with your Seller Account for a period of 12 months or more, your right to your available balance in your Seller Account ends (notwithstanding that you may have active listings). We will owe no further obligation to pay you all or any part of that available balance, on the date that is 12 months after the last transaction conducted on your Seller Account. During that 12 months period, we will notify you by means designated by us and provide you the option of keeping your Seller Account open and maintaining the Sales Proceeds in your Seller Account and we will make reasonable efforts to ensure payment to you of your available balance (subject to and provided that the payment is calculated on the terms of this Agreement).

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Marketplace Web Service Selling Partner API Terms

API-1 Description of the Selling Partner APIs

The ~~Marketplace Web Service ("MWS") is a Service that enables~~ "Selling Partner APIs" enable your systems to interface with certain features or functionality we make available to Sellers~~you. These MWS Service Selling Partner API Terms are part of the Agreement, but, concern and apply only to your use of the Selling Partner APIs unless specifically provided otherwise, concern and apply only to your participation in MWS.~~ Under the Selling Partner API Terms, you may authorize parties who (a) develop Applications to support you using the Selling Partner APIs or the API Materials, (b) have registered with us as Developers, and (c) who have agreed to the Marketplace Developer Agreement ("Developers") to access Confidential Information and Your Materials via the Selling Partner APIs. If you wish to use the Selling Partner APIs directly or develop software or a website that interfaces with the Selling Partner APIs or the API Materials (an "Application"), you must register as a Developer.

~~BY REGISTERING FOR OR USING THE MARKETPLACE WEB SERVICE, YOU (ON BEHALF OF YOURSELF OR THE BUSINESS YOU REPRESENT) AGREE TO BE BOUND BY THE AGREEMENT, INCLUDING THESE MARKETPLACE WEB SERVICE TERMS.~~

MWS – 1 Description of the Marketplace Web Service.

We may make available ~~to you MWS Materials~~ Selling Partner APIs (including the Marketplace Web Services APIs) and software, data, text, audio, video, images, or other content we make available in connection with the Selling Partner APIs, including related documentation, software libraries, and other supporting materials, regardless of format (collectively the "API Materials") that permit your systems to interface with certain features or functionality available to Sellers. MWS and MWS Materials are provided by us at no charge, subject to the General Terms of this Agreement and the Marketplace Web Service Terms. ~~you. You may authorize Developers to access your Materials via the Selling Partner APIs solely for the purpose of supporting your business on Amazon. All terms and conditions applicable to MWS~~ the Selling Partner APIs and MWS ~~the API Materials in this Agreement are solely between you and us. MWS~~ API Materials that are public or open source software ("Public Software") may be provided to you under a separate license, in which case, notwithstanding any other provision of this Agreement, that license will govern your use of those MWS ~~API Materials. For the avoidance of doubt, except to the extent expressly prohibited by the license governing any MWS~~ API Materials that are Public Software, all of the non-license provisions of this Agreement will apply.

MWSAPI-2 License and Related Requirements-

MWSAPI-2.1 Generally. Subject to your completion of our online registration process for MWS and compliance with the terms of this Agreement, including all applicable Program Policies, we ~~We~~ grant you a limited, revocable, non-exclusive, non-sublicenseable, nontransferable license to ~~do~~ during the following: (a) ~~term of the Agreement to allow Developers to access and use MWS, and install, copy, and use MWS~~ Your Materials, through the Selling Partner APIs and the API Materials solely in support of your use of the Services covered by this Agreement in accordance with any applicable MWS Specifications, or (b) access and use MWS, and install, copy, use, and distribute MWS Materials, for the purpose of integrating or enhancing a Seller's systems with the features and functionality permitted by us to be accessed through MWS, but solely in support of Sellers who (i) we approve as participating in good standing in the applicable Services covered by this Agreement, and (ii) have specifically authorized you to provide support services for their Selling Account under an agreement. As between you and the applicable Seller, ~~us, we or our licensors own all right, title, and interest in and to the Selling Partner APIs, the API Materials, any technical and operational specifications, security protocols and other documentation or policies provided or~~

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made available by us with respect to the Selling Partner APIs or the API Materials (the "Selling Partner API Specifications"), and our internal data center facilities, servers, networking equipment, and host software systems that are within our or their reasonable control and are used to provide the Selling Partner APIs or the API Materials (the "Amazon Network").

~~**MWS-2.2 Selling Account.** You must maintain a Selling Account (which may be a Staging Account) in good standing at all times during the Term.~~

~~**MWS-2.3 API-2.2 License Restrictions.** You may use~~

You may authorize Developers to access your Materials through the Selling Partner APIs and access MWS and applicable MWS the API Materials only through MWS APIs documented and communicated by us to you in accordance with any applicable Selling Partner API Specifications. You may not and may not authorize any other party to do any of the following with MWS or MWS the Selling Partner APIs and the API Materials: (a) reverse engineer, decompile, or disassemble them; (b) modify or create derivative works based upon them in whole or in part; (c) distribute copies of them; (d) remove any proprietary notices or labels on them; (e) use any Public Software in any manner that requires, pursuant to the license applicable to such Public Software, that MWS or any MWS the Selling Partner APIs and the API Materials be disclosed, licensed, distributed, or otherwise made available to anyone; (f) resell, lease, rent, transfer, sublicense, or otherwise transfer rights to them; (g) access or use them in a way intended to avoid incurring any applicable fees or exceeding usage limits or quotas; or (h) engage in access or use them for any purpose unrelated to your use of Services; or (i) access or use them for fraudulent or illegal activities we or activities that violate our policies or are otherwise prohibit. In addition, all licenses granted in harmful to us or any third parties. The limitations regarding Data Use in Section 11 above apply to any information you receive by the direct or indirect use of the Selling Partner APIs.

~~**API-2.3 No License for Direct Access.**~~

For the avoidance of doubt, these Marketplace Web Service Selling Partner API Terms are conditional on your continued compliance with this Agreement, and will immediately and automatically terminate if you do not comply with any term or condition of this Agreement provide you a license to directly access or use the Selling Partner APIs, or install, copy, use, or distribute API Materials. Direct use of the Selling Partner APIs may only be licensed to Developers.

~~**MWS API-2.4 Account Identifiers and Credentials.** To access MWS APIs, you must use~~

You must use the account IDs and any unique public key/private key pair issued by us to provide access to your data via the Selling Partner APIs ("Account Identifiers and Credentials") in accordance with these Marketplace Web Service Selling Partner API Terms. Your

to authorize Developers to access the Selling Partner APIs on your behalf. You may only authorize access to Confidential Information and Your Materials via the Selling Partner APIs in the way that we prescribe. Your Account Identifiers and Credentials are for your personal use only and you must maintain their secrecy and security. You are solely responsible for all activities that occur using your Account Identifiers and Credentials, regardless of whether the activities are undertaken by you or a third party (including your employees, contractors, or agents). You will provide us with notice immediately if you believe an unauthorized third party may be using your Account Identifiers and Credentials or if your Account Identifiers and Credentials are lost or stolen. We are not responsible for unauthorized use of your Account Identifiers and Credentials.

~~**MWS API-2.5 Security of Your Information- Materials.**~~

You are solely responsible for the development, content, operation, and maintenance of Your Information, and for properly configuring and using MWS authorizing others to access the Selling Partner APIs on your behalf and taking your own steps to maintain appropriate security, protection, and backup of Your Information, including using encryption technology to protect them from unauthorized access and routinely archiving them. Materials. We are not responsible for any unauthorized access to, alteration of, or the deletion, destruction,

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damage, loss, or failure to store any of Your ~~Information~~Materials in connection with ~~MWS~~the Selling Partner APIs (including as a result of your or any ~~Seller's or other~~ third party's errors, acts, or omissions).

~~**MWS 2.6 MWS Applications.** Prior to making your MWS Application available for commercial use, you must thoroughly test your MWS Application to ensure that it operates properly with MWS and MWS Materials, including, without limitation, that it complies with MWS Specifications.~~

~~**MWS 2.7 Information and System Access.** To the extent you access or use MWS or MWS Materials for the purposes set forth in Section MWS 2.1 of this Agreement, you will not access or use any Selling Account unless and only for so long as the access and use is (a) approved beforehand in writing by the Seller as part of a binding agreement between you and the Seller, and (b) required to deliver or operate an MWS Application to or on behalf of the Seller in accordance with that agreement. You may not modify the account settings, Content, or offers of any Selling Account or make any other change to a Selling Account except to the extent authorized in writing by the Seller as part of a binding agreement between you and the Seller. You will not access or use any MWS Transaction Information or Personal Information for any purpose other than the delivery or operation of an MWS Application to or on behalf of the Seller. You may not reproduce or disseminate or disclose to any third party any MWS Transaction Information or Personal Information for any purpose. Without limiting the foregoing, you will (i) take appropriate technical and organizational measures to protect against unauthorized or unlawful processing or use of MWS Transaction Information or Personal Information and against accidental loss or destruction of, or damage to, MWS Transaction Information or Personal Information, (ii) maintain all MWS Transaction Information and Personal Information logically separate from all other information, and (iii) at all times ensure that you are aware of and have documentation of the location of all copies of any MWS Transaction Information or Personal Information stored by or for you.~~

~~**MWSAPI-3 Termination:**~~

~~**MWSAPI-3.1 Termination of Your Access to MWSthe Selling Partner APIs and MWSthe API Materials.**~~

~~Without limiting the parties' rights and obligations under ~~thethis Agreement, the Amazon Marketplace Developer Agreement, or the Amazon Marketplace API License~~ Agreement, we may limit, suspend, or terminate your access to MWS and all MWS Materials at any time and for any reason upon notice to you, including but not limited to circumstances where your access to any other Service is suspended or terminated, where the access of any Seller you support to use one or more Services is suspended or terminated, or if the Selling Partner APIs and the API Materials for convenience with 30 days' notice. We may terminate immediately if (a) we determine that you have materially breached this Agreement and failed to cure within 7 days of a cure notice; (b) you or your account have been engaged in deceptive, fraudulent, or illegal activity; or (c) your use of the Selling Partner APIs and the API Materials may harm our customers.~~

- ~~• your use of MWS or MWS Materials (a) poses a security risk to MWS or MWS Materials or any Seller or other of our customers, (b) may harm our systems or any Seller or other of our customers, or (c) may subject us or any third party to liability;~~
- ~~• you are using MWS or MWS Materials for fraudulent or illegal activities; or~~
- ~~• our provision of any aspect of MWS or MWS Materials to you is prohibited by Law.~~

Upon any suspension or termination of your access to MWSthe Selling Partner APIs and the API Materials, you will immediately cease authorizing others to use of MWSthe Selling Partner APIs and all MWSthe API Materials. Upon any termination of your access to MWSthe Selling Partner APIs and the API Materials, you will also immediately destroy all MWSAPI Materials. Upon any suspension or termination of your access to MWSthe Selling Partner APIs and the API Materials, we may cause your Account Identifiers and Credentials to cease to be recognized by the Amazon Network for the purposes of MWSthe Selling Partner APIs and MWSthe API Materials.

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~~**MWS 3.2 Effect of Termination.** Upon termination of these Marketplace Web Service Terms, all rights and obligations of the Parties under these Marketplace Web Service Terms will be extinguished, except that Sections MWS 1, MWS 3, MWS 4, MWS 5, MWS 6, MWS 7, MWS 8, MWS 9, and MWS 10 survive termination.~~

~~**MWS API-4 Modifications to MWS or MWS the Selling Partner APIs and the API Materials:**~~

~~We may change, deprecate, or discontinue MWS or MWS the Selling Partner APIs or the API Materials (including by changing or removing features or functionality of MWS or MWS the Selling Partner APIs or the API Materials) from time to time.~~

~~**MWS 5 Notices:**~~

~~For notices made by you to us under these Marketplace Web Service Terms and for questions regarding this Agreement, MWS, or MWS Materials, you may contact us at the Contact Address:~~

~~**MWS 6 Suggestions:**~~

~~If you suggest to us improvements to MWS or MWS Materials (collectively, "**MWS Suggestions**"), in addition to the rights you grant to us in the General Terms any material changes that will negatively affect your business, we will own all right, title, and interest in and to the MWS Suggestions, even if you have designated the MWS Suggestions as confidential. We will be entitled to use the MWS Suggestions without restriction. You irrevocably assign to us all right, title, and interest in and to the MWS Suggestions and agree to provide us any assistance we may require to document, perfect, and maintain our rights in the MWS Suggestions. We reserve the right to contact Sellers in order to conduct periodic surveys to ascertain Sellers' general level of satisfaction with the MWS and MWS Materials and with your delivery of related services to Sellers, and you agree that we may publically report the results of surveys without restriction.~~

~~**MWS 7 Rights in MWS, MWS Materials, MWS Specifications, and the Amazon Network:**~~

~~As between you and us, we or our licensors own all right, title, and interest in and to MWS, MWS Materials, MWS Specifications, and the Amazon Network. Except as provided in notice under Section MWS-2 of this Agreement, you obtain no rights under this Agreement from us or our licensors to MWS, MWS Materials, MWS Specifications, or the Amazon Network, including any related intellectual property rights¹⁸.~~

~~**MWS 8 Indemnification:**~~

~~In addition to your obligations under the General Terms of this Agreement, you agree to defend, indemnify, and hold harmless us, our Affiliates, our and their licensors, and each of our and their respective employees, officers, directors, and representatives from and against any Claims arising out of or relating to: (a) your use of MWS or MWS Materials (including any of Your Materials you upload, transfer, or otherwise make available to or through MWS); (b) Your Information or the combination of Your Information with other applications, Content, or processes, including any claim involving alleged infringement or misappropriation of third party rights or the use, development, design, production,~~

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advertising, or marketing of Your Information; or (c) any dispute between you and any Seller. If we or any of our Affiliates are obligated to respond to a third party subpoena or other compulsory legal order or process in connection with your use of MWS or MWS Materials (including as described in clause (a) above), you will also reimburse us for reasonable attorneys' fees, as well as our or their employees' and contractors' time and materials spent responding to the third party subpoena or other compulsory legal order or process at our or their then current hourly rates. For Claims outlined in clauses (a) through (c) above, you must: (i) defend against any Claim with counsel of your own choosing (subject to our prior written consent); or (ii) settle the Claim as you deem appropriate, provided that you obtain our prior written consent before entering into any settlement. We may also assume control of the defense and settlement of the Claim at any time.

MWS-9 API-5 Disclaimers:

~~IN ADDITION TO THE DISCLAIMERS IN THE GENERAL TERMS OF THIS AGREEMENT, MWS AND MWS THE SELLING PARTNER APIS AND THE API MATERIALS ARE PROVIDED "AS IS". WE AND OUR AFFILIATE COMPANIES AND LICENSORS MAKE NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE REGARDING MWS THE SELLING PARTNER APIS OR MWS THE API MATERIALS, INCLUDING ANY WARRANTY THAT MWS THE SELLING PARTNER APIS OR MWS THE API MATERIALS WILL BE UNINTERRUPTED, ERROR FREE, OR FREE OF HARMFUL COMPONENTS, OR THAT ANY SOFTWARE, MATERIALS OR DATA, TEXT, AUDIO, VIDEO, IMAGES, OR OTHER CONTENT YOU ACCESS, USE, STORE, RETRIEVE, OR TRANSMIT IN CONNECTION WITH MWS THE SELLING PARTNER APIS, INCLUDING YOUR INFORMATION MATERIALS, WILL BE SECURE OR NOT OTHERWISE LOST OR DAMAGED. EXCEPT TO THE EXTENT PROHIBITED BY LAW, WE AND OUR AFFILIATES AFFILIATE COMPANIES AND LICENSORS DISCLAIM ALL WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR QUIET ENJOYMENT, AND ANY WARRANTIES ARISING OUT OF ANY COURSE OF DEALING OR USAGE OF TRADE. FURTHER, NEITHER WE NOR ANY OF OUR AFFILIATES AFFILIATE COMPANIES OR LICENSORS WILL BE RESPONSIBLE FOR ANY COMPENSATION, REIMBURSEMENT, OR DAMAGES ARISING IN CONNECTION WITH: (A) THE INABILITY TO USE MWS THE SELLING PARTNER APIS OR MWS THE API MATERIALS, INCLUDING AS A RESULT OF FOR ANY TERMINATION OR SUSPENSION OF THIS AGREEMENT OR YOUR USE OF OR ACCESS TO MWS OR MWS MATERIALS; REASON: (B) THE COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; OR (C) ANY INVESTMENTS, EXPENDITURES, OR COMMITMENTS BY YOU IN CONNECTION WITH THIS AGREEMENT OR YOUR USE OF OR ACCESS TO MWS OR MWS MATERIALS; OR (D) ANY TERMINATION OR SUSPENSION OF THIS AGREEMENT OR YOUR USE OF OR ACCESS TO MWS OR MWS MATERIALS. WE AND OUR AFFILIATE COMPANIES AND LICENSORS MAY DISCONTINUE PROVIDING OR DEPRECATE MWS AND ANY MWS MATERIALS, AND MAY CHANGE THE NATURE, FEATURES, FUNCTIONS, SCOPE, OR OPERATION OF MWS AND ANY MWS MATERIALS FROM TIME TO TIME, AND YOU AGREE THAT NEITHER WE NOR ANY OF OUR AFFILIATE COMPANIES OR LICENSORS WILL BE LIABLE TO YOU FOR ANY OF THE FOREGOING ACTION THE SELLING PARTNER APIS OR THE API MATERIALS.~~

MWS-10 Other Terms:

MWS-10.1 Non-Exclusive Rights:

The rights we grant you in this Agreement are nonexclusive, and we reserve the right (a) to develop or have developed for us products, services, concepts, systems, or techniques that are similar to or compete with any of the products, services, concepts, systems, or techniques that you may develop or use in connection with MWS or MWS Materials and (b) to hire, appoint, or assist third party developers or systems integrators who may offer products, services, concepts, systems, or techniques that are similar to or compete with yours. Each of us will be free to establish our own pricing for our products and services. As between you and us, you will be solely responsible and liable for payment of all costs and expenses of any nature incurred by you or your employees in connection with the performance of

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~~your obligations and exercise of your rights under these Marketplace Web Service Terms or under any agreement you enter into with any Seller or other third party.~~

~~**MWS 10.2 Confidentiality.**~~

~~You agree not to disclose any Confidential Information we make available under these Marketplace Web Service Terms. However, you will not be required to maintain the confidentiality of any information we make available under these Marketplace Web Service Terms that: (a) is or becomes publicly available without breach of this Agreement; (b) can be shown by documentation to have been known to you at the time of your receipt from us without breach of this Agreement or any other agreement between you and us; (c) is received from a third party who did not acquire or disclose the same by a wrongful or tortious act; or (d) can be shown by documentation to have been independently developed by you without reference to Confidential Information.~~

~~**MWS 10.3 Import and Export Compliance.**~~

~~In using MWS and MWS Materials, you will comply with all applicable import, re-import, export, and re-export control laws and regulations, including the Export Administration Regulations, the International Traffic in Arms Regulations, and country-specific economic sanctions programs implemented by the Office of Foreign Assets Control.~~

~~**MWS 10.4 No Third Party Beneficiaries.**~~

~~Except as expressly set forth in these Marketplace Web Service Terms, these Marketplace Web Service Terms do not create any third party beneficiary rights in any individual or entity that is not a party to these Marketplace Web Service Terms.~~

~~**Marketplace Web Service Definitions**~~

~~**"Account Identifiers and Credentials"** means account IDs and any unique public key/private key pair issued by us or an Affiliate Company that enables you to access and use MWS or MWS Materials.~~

~~**"Amazon Network"** means our and our Affiliate Companies' internal data-center facilities, servers, networking equipment, and host software systems (e.g., virtual firewalls) that are within our or their reasonable control and are used to provide MWS or MWS Materials.~~

~~**"API"** means an application programming interface.~~

~~**"Contact Address"** means: mwsadmin@amazon.com, with a copy to P.O. Box 81226, Seattle, WA 981081226, Attn: Marketplace Web Service Support.~~

~~**"MWS Application"** means a software application or website that interfaces with MWS or MWS Materials.~~

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"MWS Materials" means any software, data, text, audio, video, images, or other Content we make available in connection with MWS, including APIs, related documentation, software libraries, and other supporting materials, regardless of format.

"MWS Specifications" means any technical and operational specifications, security protocols and other documentation or policies provided or made available by us with respect to MWS or MWS Materials.

"MWS Transaction Information" means any information, data, or Content relating to any Selling Account, to any customer, or to any transactions processed by or for the Amazon Contracting Party or any of its Affiliate Companies or on any website.

"Personal Information" means all personally identifiable information relating to Sellers and customers and other third parties including, but not limited to, name, address, email address, phone number, survey responses, and purchases.

"Public Software" means any software, documentation, or other material that contains, or is derived (in whole or in part) from, any software, documentation, or other material that is distributed as free software, open source software (e.g., Linux) or similar licensing or distribution models, including but not limited to software, documentation, or other material licensed or distributed under any of the following licenses or distribution models, or licenses or distribution models similar to any of the following: (a) the GNU General Public License (GPL); Lesser/Library GPL (LGPL), or Free Documentation License; (b) The Artistic License (e.g., PERL); (c) the Mozilla Public License; (d) the Netscape Public License; (e) the Sun Community Source License (SCSL); (f) the Sun Industry Standards License (SISL); (g) the BSD License; and (h) the Apache License.

"Seller" means any person or entity (including you, if applicable) that is participating in a service covered by this Agreement.

"Selling Account" means the password-protected account we make available to a Seller in support of its participation in one or more Services covered by this Agreement.

"Staging Account" means a Selling Account with status "in staging" that we make available to a third party service provider whom we allow to access our online portals and tools provided to Sellers for the purpose of integrating or enhancing a Seller's systems with the features or functionality made accessible by us through MWS or MWS Materials.

"Your Information" means the software, data, text, audio, video, images, or other Content that you use in connection with MWS or MWS Materials, that you cause to interface with MWS, or that you upload to MWS.

