Receiving Call, Text, & Calendar Notifications

Over 200 compatible iOS and Android mobile devices let you receive incoming phone call, text message, and calendar event notifications on your Charge 2 when your mobile device is nearby. To determine whether your device supports this feature, go to http://www.fitbit.com/devices. Note that notifications aren't available with the Fitbit app for Windows 10.

Calendar requirements

Your tracker will show calendar events and any information sent from your calendar app to your mobile device. Note that if your calendar app does not send notifications to your mobile device, you won't receive notifications on your tracker.

If you have an iOS device, your Charge 2 shows notifications from all calendars synced to the default iOS Calendar app. If you have a third-party calendar that is not synced to the iOS Calendar app, you won't see notifications from that calendar.

If you have an Android device, your Charge 2 shows calendar notifications from the calendar app you choose during setup. You can choose from the default Calendar app on your mobile device or several third-party calendar apps.

Enabling notifications

Before you turn on notifications in the Fitbit app, make sure that Bluetooth is on and that your mobile device is capable of sending notifications (often under Settings > Notifications).

For more information about making sure your mobile device permits notifications, see help.fitbit.com.

Fitbit app for iOS

Call and text notifications are on by default. To turn on calendar notifications:

1. With your tracker nearby, tap Account on the Fitbit dashboard.
2. Tap the Charge 2 tile.
3. Tap Notifications and turn on or off any combination of text, call, or calendar notifications.
4. Follow the onscreen instructions to connect (bond) your mobile device with your tracker.

After notifications are enabled, "Charge 2" appears in the list of Bluetooth devices paired to your mobile device.

Fitbit app for Android

To turn on call, text, or calendar notifications:

1. With your tracker nearby, tap the Charge 2 tile at the top of the Fitbit app dashboard.
2. Tap the Charge 2 tile again.
3. Tap Notifications and turn on or off any combination of text, call, or calendar notifications.
4. Follow the onscreen instructions to connect (bond) your mobile device with your tracker.

Note: If this is your first time setting up notifications on your Android mobile device, for detailed instructions, see help.fitbit.com.

After notifications are enabled, "Charge 2" appears in the list of Bluetooth devices paired to your mobile device.

Viewing incoming notifications

If your tracker and mobile device are within 30 feet of each other, a call, text message, or calendar event causes the tracker to vibrate. Your screen will remain off until you wake it up to view the notification. To wake up your tracker and view the notification, turn your wrist towards you or press the button. The notification is only available for one minute after you receive it. If you have more than one unread notification, you'll see a plus sign (+) indicator.

For phone calls, the notification scrolls four times with the name or number of the caller while an animation plays. To dismiss the notification, press the button.