

Important Items and Tips

IMPORTANT ITEMS

Keep your robot away from liquids and wet areas. Move or cover pet bowls and plant trays.

Clear the area of small items such as toys and clothing.

Tie up wires, curtains and other low-hanging items.

Thick carpet on top stair may affect the ability of the robot's navigation system to prevent falls (top stair with low pile carpet is OK).

To make sure your robot sees the drop, place boundary markers 6 inches/15cm from the edge of the stair.

Keep your Neato inside the house. It was not designed for outdoor cleaning or freezing temperatures.

TIPS

To keep your robot out of places you don't want it to go, set down boundary markers (included in specific models, however Neato Boundary Markers are compatible with all Neato robots).

You can use scissors to cut boundary markers to a shorter length.

You can use removable tape to keep boundary markers flat on the floor.

To do a Reset of the Neato robot, press and hold the button for 10 seconds and all the lights will turn off. Press Start button once more to turn the robot back on.

The combo brush offers superior pick-up of pet hair, reduced noise during operation, and is ideal for homes with multiple types of flooring.

The spiral blade brush (sold separately) offers deep cleaning performance across all floor surfaces.

Shiny surfaces and black floors might cause navigation issues.

Before connecting your robot to your Neato account, view the How-To Video online at www.NeatoRobotics.com/Support

IMPORTANT: Please observe your Neato robot during the first few cleaning runs and make any adjustments to the cleaning environment to optimize navigation. Also, while Neato robots have a smart navigation system that avoids obstacles, the robot may occasionally bump into furniture, objects, pets and people. Therefore, if you have special objects that could potentially be damaged by the bumping, remove these objects from the room or use boundary markers. Similarly, the Neato robot's rotating brush operates like a regular upright vacuum cleaner, so do not use the Neato robot on floors or rugs (e.g., with fringes) that you would not use a regular upright vacuum on. Neato Robotics is not responsible for any damage to furniture, objects, rugs or flooring.