

Warranty Information

All Eparé® products undergo a rigorous quality control process and are engineered for enduring performance over years of use. We are proud to offer a Limited Lifetime Warranty on all Eparé products that are sold by approved dealers. Under which, Eparé warrants against manufacturing defects in material and workmanship for the life of the products.

Because Eparé cannot track or safeguard products sold outside of its authorized sales channels, products purchased from unauthorized sellers do not come with the Eparé limited lifetime warranty.

Eparé® Product Limited Lifetime Warranty

If a product fails due to material or craftsmanship error during the warranty period, Eparé will repair or replace the items at our discretion. We define the warranty period as the length of time that the first owner owns the product.

To make a warranty claim, proof of purchase from an Eparé® Authorized Dealer must be presented, without exception. If a claim is made for a product later than one (1) year after purchase a \$10 processing fee may be required to process the claim.

By the purchase and use of our products, you agree that Eparé® is not liable for incidental, consequential or special damages associated with the return, replacement, or use of your product. The Eparé® warranty is a comprehensive and explicit limit of liability, and all items outside of it are not addressable by, or the responsibility of, Eparé®. Certain states have variances regarding implied warranties and in those situations, we remain fully compliant.

Countries supported by our shipping/replacement are United States (US), Canada (CA), United Kingdom (UK), Germany(DE), France (FR),& Spain (ES)

The Eparé® Limited Lifetime Warranty is voided if the products are subjected to commercial use.

To make a warranty claim please fill out the Product Issues Section of our contact form.