AIR PURIFIERS & FILTERS

Frequently Asked Questions

Go do I clean my air cleaner?
A: Always turn the unit off and unplug before cleaning. Once unplugged, use a soft, dry cloth to remove dust, dirt and the outside of the unit. 

How do I know when to replace my filter?
A: Many of our models include a filter indicator light or digital display to take the guesswork out of when filter replacement is needed. 

Does an air purifier work?
A: Dirty air is drawn into the air purifier through the inlet grill. Some of the units have a washable pre-filter that traps larger airborne particles. Air then passes through the carbon filter, the HEPA filter, and the fan. The clean air is then forced out through the outlet grill. 

What is the order of the filters inside an air purifier?
A: In front of the pre-filter, you will find the carbon filter. The HEPA filter is then in front of the carbon filter and will be the last filter air passes through. 

Q: Why would I buy an air purifier?
A: An air purifier filters dust, smoke, pollen, pet dander, mold spores, and other airborne particles that size are not visible to the naked eye. 

What is HEPA?
A: High Efficiency Particulate Air (HEPA) is a term that is used to describe materials that have a high efficiency of capturing particles smaller than 0.3 microns. The HEPA filter is made of tightly woven fibers. Some units have electronic ionizers which further assist in particle removal. The fan then redistributes the filtered air throughout the room. 

What is a CADR?
A: Clean Air Deliver Rate (CADR) is an acronym and measurement developed by AHAM. It is the amount of clean air measured in cubic feet per minute that an air cleaner delivers. It is measured in the test laboratory in cubic feet per minute, dust, pollen and overt time. This measurement is usually found on the back of the air cleaner packaging in the AHAM seal. Ensure that the CADR is measured in cubic feet per minute and is certified for CADR. Please see wwww.cadrc.org for a more detailed explanation of CADR. 

What is a Carbon filter?
A: Carbon filters capture larger particles and help reduce unpleasant odors. 

What is a washable foam?
A: Washable foam helps capture larger particles and can be easily cleaned. Simply remove the washable foam from the unit, wash it with a damp cloth and a non-abrasive cleaner (optional) to wipe the grill area and outside of the unit clean. Always turn the unit off and unplug before cleaning. 

Q: What is HEPA?
A: AHAM is an acronym for the Association of Home Appliance Manufactures. It is an independent test laboratory that is hired by the air cleaner manufacturers for testing. The performance of all air purifiers is rated by AHAM. Look for the AHAM seal on the unit. 

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