

Installation Guide

1. Update Windows. Sonnet strongly recommends Windows 10, 64-Bit Version 1703 (OS Build 15063) or newer. This is also called the Creator's Update. To check the version number, enter winver in the search bar and click enter.

2. Update your computer's BIOS to the latest version. If you need help updating your BIOS, contact your computer manufacturer for further information.

3. Update your Thunderbolt Bus Driver to the latest version. You will need version 16.3.61.275 or newer. To check your driver version, go to Settings:Apps:Thunderbolt(TM) Software and you will see the version number. If it is not 16.3.61.275 or greater, then you need to update it. Check with your computer manufacturer for an update.

4. Install your NVIDIA or AMD card in the Breakaway Box and connect the Breakaway Box to your computer. You should get a message asking whether you want to connect this Thunderbolt peripheral. Select "Connect Always". (You may get an additional message from Windows alerting you that External Graphics is not supported on this computer. Click OK and continue.)

5. Download and install the driver software. Go to the [AMD](#) or [NVIDIA](#) website to find, select, download and install the appropriate graphics driver for your system. If the installer fails to recognize a graphics card, then restart your computer. If the installer still does not recognize the card, then you either have a computer that has not been fully updated or else it is not compatible with external graphics.

6. There are a few additional things you need to know:

- You may not be able to hibernate your computer.
- You should not unplug external graphics while your computer is sleeping.
- When you disconnect external graphics, you may need to wait for Windows to recognize the disconnection (two beeps) before you plug external graphics back in again.
- You may have to close applications running on external graphics before unplugging. Applications may have no issues, may migrate to the internal graphics, may display an error message, or may crash.

7. Share your experience with the community! Please share whether you were successful and which computer and graphics card you were using by joining our Facebook eGFX Breakaway Box community:

<https://www.facebook.com/SonnetTech/>