

## **CUSTOMER SERVICE:1-800-307-0078**

Tre Milano, LLC ("Company") extends this limited warranty to the original retail purchaser ("Consumer") of the InStyler®.

### **LIMITED One (1) Year WARRANTY:**

The InStyler® and its parts are warranted against manufacturer defects for one (1) year from the date of purchase. This limited warranty only covers the items specifically listed above for the period specified. IF THE WARRANTY REGISTRATION CARD IS NOT COMPLETED AND RETURNED TO COMPANY AT THE TIME OF THE ORIGINAL SALE, CONSUMER MUST PROVIDE PROOF OF PURCHASE WITH ANY WARRANTY CLAIM.

#### **1. EXCLUSIONS:**

Excluded from this limited warranty are damages to the InStyler® caused by unreasonable or unintended use, abuse or neglect. Also excluded is damage from ordinary wear and tear.

#### **2. VOIDING OF LIMITED WARRANTY:**

THE FOLLOWING OCCURENCES OR CONDITIONS WILL VOID THIS LIMITED WARRANTY: (1) USE FOR COMMERCIAL PURPOSES; (2) FAILURE TO USE THE INSTYLER® ACCORDING TO COMPANY'S SPECIFICATIONS AND INSTRUCTIONS INCLUDING, WITHOUT LIMITATION, SAFETY INSTRUCTIONS AND WARNINGS; (3) FAILURE TO PROPERLY CLEAN AND MAINTAIN THE INSTYLER® AS STATED IN THE MANUAL; AND (4) TRANSFER OR ASSIGNMENT OF THIS WARRANTY.

#### **3. SOLE REMEDY:**

The sole remedy under this limited warranty is repair or replacement, at Company's option, of the InStyler® or part(s) deemed to be defective. "Repair" or "Replacement" shall mean providing the labor and materials necessary, at no cost to the consumer, to repair or replace defective part(s) or replace, at Company's option, the InStyler®.

#### **4. HOW TO MAKE A WARRANTY CLAIM:**

To present a claim under this limited warranty, call the toll free telephone number below to receive a return authorization, and then send the product with the return authorization to:

Customer Service Toll Free: 1-800-307-0078

#### **5. DISCLAIMER:**

THE WARRANTY IN THIS DOCUMENT IS THE ONLY WARRANTY ON THE INSTYLER®. COMPANY MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESS

OR IMPLIED. ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATION OR TIME LIMITS STATED IN THIS WARRANTY ARE HEREBY DISCLAIMED BY COMPANY AND EXCLUDED FROM THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

CONSUMER AND COMPANY EXPRESSLY AGREE THAT REPAIR OR REPLACEMENT OF THE INSTYLER® OR THE DEFECTIVE PART(S) IS THE EXCLUSIVE AND SOLE REMEDY OF CONSUMER. COMPANY MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, AND NO REPRESENTATIVE, EMPLOYEE, OR DISTRIBUTOR OR DEALER OF COMPANY HAS THE AUTHORITY TO MAKE OR IMPLY ANY REPRESENTATION, PROMISE OR AGREEMENT WHICH IN ANY WAY VARIES THE TERMS OF THIS LIMITED WARRANTY.

## **6. NO CONSEQUENTIAL DAMAGES:**

COMPANY ASSUMES NO LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOSS RELATED TO PROPERTY, LOSS OF USE, LOSS OF REVENUE, LOSS OF TIME, INCONVENIENCE, OR ANY OTHER ECONOMIC LOSS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

## **7. LEGAL RIGHTS:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## **8. INFORMAL DISPUTE RESOLUTION:**

The parties to this limited warranty agree to submit to mediation to resolve any warranty disputes.

## **9. GOVERNING LAW:**

The laws of the State of California will govern this limited warranty.

Customer Service Toll Free: 1-800-307-0078

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## **3-YEAR EXTENDED SERVICE CONTRACT**

### **1. EXTENDED SERVICE CONTRACT:**

Tre Milano, LLC ("Company") offers this three (3) year extended service contract to the original retail purchaser ("Consumer") of the InStyler® for an additional \$9.99.

The THREE (3) YEAR EXTENDED SERVICE CONTRACT covers the InStyler® and its parts against manufacturer defects. Coverage under this extended service contract begins when the manufacturer's one (1) year Limited Warranty ends and continues for an additional three (3) years. COMPANY SHALL CONFIRM PROOF OF PURCHASE IN ORDER TO PROCESS ANY WARRANTY CLAIM.

## **2. EXCLUSIONS:**

Excluded from this extended service contract are damages to the InStyler® caused by unreasonable or unintended use, abuse or neglect. Also excluded is damage from ordinary wear and tear.

## **3. VOIDING OF THE EXTENDED SERVICE CONTRACT:**

THE FOLLOWING OCCURRENCES OR CONDITIONS WILL VOID THIS EXTENDED SERVICE CONTRACT: (1) USE FOR COMMERCIAL PURPOSES; (2) FAILURE TO USE THE INSTYLER® ACCORDING TO COMPANY'S SPECIFICATIONS AND INSTRUCTIONS INCLUDING, WITHOUT LIMITATION, SAFETY INSTRUCTIONS AND WARNINGS; (3) FAILURE TO PROPERLY CLEAN AND MAINTAIN THE INSTYLER® AS STATED IN THE MANUAL; AND (4) TRANSFER OR ASSIGNMENT OF THIS EXTENDED SERVICE CONTRACT.

THE CONSUMER IS NOT ENTITLED TO A REFUND IF THE EXTENDED SERVICE CONTRACT IS CANCELED FOR ANY REASON.

## **4. SOLE REMEDY:**

The sole remedy under this extended service contract is repair or replacement, at Company's option, of the InStyler® or part(s) deemed to be defective. "Repair" or "Replacement" shall mean providing the labor and materials necessary, at no cost to the Consumer, to repair or replace defective part(s) or replace, at Company's option, the InStyler®. NO REFUNDS OR CREDITS WILL BE ISSUED.

## **5. HOW TO MAKE A SERVICE CONTRACT CLAIM:**

To present a claim under this extended service contract, YOU MUST CALL THE TELEPHONE NUMBER BELOW AND SPEAK WITH A CUSTOMER SERVICE REPRESENTATIVE IN ORDER TO CONFIRM YOUR PURCHASE.

**Customer Service Telephone Number: 1-800-307-0078**

Thereafter, the customer service representative will instruct the Consumer concerning where to

send the defective product for repair or replacement. After Company has received the product from the Consumer, a new or repaired InStyler® will be shipped to the Consumer to the return address specified on the Consumer's package.

#### **6. INFORMAL DISPUTE RESOLUTION:**

The parties to this extended service contract agree to submit all disputes to mediation.

#### **7. GOVERNING LAW:**

The laws of the State of California will govern this extended service contract.