



Wemo Mini Smart Plug, F7C063 with Apple® HomeKit™ support Frequently Asked Questions

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PRODUCT INFORMATION

1. What is Wemo® Mini Smart Plug, F7C063?

The **Wemo Mini Smart Plug, F7C063** is the smaller version of the popular Wemo Switch. This home automation device lets you turn ON or OFF your electronic devices from anywhere. The Wemo Mini works with Apple® HomeKit™, Google Home, Amazon Echo, and IFTTT. To know more about your Wemo Mini, click [here\(https://www.belkin.com/us/support-article?articleNum=226110\)](https://www.belkin.com/us/support-article?articleNum=226110).

2. What do the lights on my Wemo Mini mean?

The light on your Wemo Mini can mean various things. Click [here\(https://www.belkin.com/us/support-article?articleNum=226106\)](https://www.belkin.com/us/support-article?articleNum=226106) for a complete guide on what the lights on your Wemo Mini mean.

3. Does the Wemo Mini require an internet connection to work?

Wemo requires a wireless router for setup and day-to-day usage, but does not require an internet connection, **except** when using Remote Access. As long as your router is ON, your Wemo units will function normally, including any Rules that you create.

NOTE: Connection issues will **NOT** affect Rules that are stored on the Wemo device. It will only affect Remote Access. Meaning, the Rules that you have set up will still function in your local network.

4. What is the warranty period of the Wemo Mini?

The Wemo Mini has a 3-year limited warranty.

5. Can my Wemo App control Wemo devices in different homes remotely (on multiple networks)?

No. If you want to set up another Wemo device in another location through Remote Access, you need to set it up with a **different** mobile device aside from the one you used to set up the Wemo devices in your local network. For example, if you used an iPhone® to set up the Wemo devices in your home, you would need to

use another mobile device to set up the Wemo devices in another location. This could be another iPhone, a tablet or another smartphone.

6. What is the Apple HomeKit?

Apple HomeKit allows you to communicate with HomeKit-supported accessories using the Apple Home app on an iOS device. Get to know the Apple Home app by clicking [here\(https://www.belkin.com/us/support-article?articleNum=275544\)](https://www.belkin.com/us/support-article?articleNum=275544).

7. What is the difference between Wemo Mini 1st gen and 2nd gen?

Both versions support the same features and function. However, Wemo Mini 1st gen requires the latest firmware update to add the HomeKit feature while Wemo Mini 2nd gen supports HomeKit right out of the box and no firmware update is needed.

8. How can I tell a Wemo Mini 1st gen from a 2nd gen?

Wemo Mini 2nd gen has a HomeKit sticker on the back while Wemo Mini 1st gen does not have one.

9. How do I know if my Wemo Mini supports Apple HomeKit?

For Wemo Mini 1st gen, you must have a firmware version of 2.00.11143 or higher. Check your Wemo App for firmware updates on the Wemo Mini. To learn how to update the firmware of a Wemo device, click [here\(https://www.belkin.com/us/support-article?articleNum=27353\)](https://www.belkin.com/us/support-article?articleNum=27353).

For Wemo Mini 2nd gen, no firmware update is required as it supports HomeKit right out of the box.

SETUP AND CONFIGURATION

1. How do I set up my Wemo Mini with the Wemo app?

Setting up the Wemo Mini is made easy using the Wemo App. Click [here\(https://www.belkin.com/us/support-article?articleNum=268606\)](https://www.belkin.com/us/support-article?articleNum=268606) for instructions.

2. How do I connect my Wemo Mini to the Apple Home app?

Connecting your Wemo Mini to the Apple Home app only takes a few steps. For Wemo Mini 1st gen, make sure your Wemo Mini is set up with the Wemo App first. After setup, you can use the **Connect to the Apple Home app** feature through the Wemo App. For complete instructions on connecting your Wemo Mini to the

Apple Home app, click [here\(https://www.belkin.com/us/support-article?articleNum=288072\)](https://www.belkin.com/us/support-article?articleNum=288072).

3. Can I use the Apple Home app to set up my Wemo Mini?

For Wemo Mini 1st gen, you must use the Wemo app to setup your Wemo Mini before you can use the Apple Home app. For Wemo Mini 2nd gen, you can use the Apple Home app to install your Wemo Mini.

4. Do I need a Wemo Bridge to use my Wemo Mini with the Apple Home app?

No, but you may need a Wemo Bridge when connecting other Wemo devices that do not support Apple HomeKit to the Apple Home app.

5. Is the Apple Home app required in order to use the Wemo Mini?

No, it is not required. You can choose to use only the Wemo App.

6. Do I need to update my iOS device?

If you are planning to use your Wemo Mini with the Apple Home app, you must update your iOS device to 11.3 or later. If you would only be using the Wemo App, the iOS requirement is 9.0 or later.

7. How can I tell if my Wemo Mini is connected to the Apple Home app?

Go to the **More** tab on your Wemo App and tap **Connect to the Apple Home app**. Connected devices will be displayed under the **Connected** section with a check icon beside it. It means that the Wemo Mini is already connected with the Apple Home app. For troubleshooting tips, click [here\(https://www.belkin.com/us/support-article?articleNum=283241\)](https://www.belkin.com/us/support-article?articleNum=283241).

TROUBLESHOOTING

1. Why does it say I have a Wemo Bridge on my Wi-Fi?

In connecting your Wemo Mini with the Apple Home app, you might encounter a message saying there is a Wemo Bridge on your Wi-Fi. You may have previously linked a Wemo Mini to the Wemo Bridge. If you would like to connect your Wemo Mini directly with the Apple Home app, just tap **go here** then select **Connect**.

2. Why can't I find the connect message?

Make sure you are connected to the same Wi-Fi with your Wemo Mini and other Wemo devices. Instead of a

connect message, the Wemo App will display a message saying you are not connected to the right Wi-Fi.

3. How do I know if my Wemo Mini is already connected to the Apple Home app?

On your Wemo App, go to the **More** tab and tap **Connect to the Apple Home app**. Connected devices will be displayed under the **Connected** section with a check icon beside it. It means that the Wemo Mini is already connected with the Apple Home app.

4. Why is my Wemo Mini disabled and has no Connect button?

If your Wemo Mini is grayed out with no Connect button, it means your Wemo Mini is offline or powered OFF and is not yet connected to the Apple Home app. If it is grayed out with a check icon beside it, your Wemo Mini is offline or powered OFF but is already connected with the Apple Home app.

5. What should I do if my iOS device is not running the minimum requirement version?

The Wemo App will display a message when your iOS version doesn't meet the required iOS 11.3 or later in connecting to the Apple Home app. The Connect buttons will also be grayed out. If you are planning to use the Apple Home app in controlling your Wemo Mini, then you should update your iOS version. If you are only planning to use the Wemo App, the minimum iOS requirement is iOS 9 or later.

6. Why is the Get Started button in the Connect to the Apple Home app section disabled and grayed out?

If the **Get Started** button is grayed out, it means you are not connected to the same Wi-Fi as your Wemo Mini. Make sure your mobile is connected to the same Wi-Fi.

7. What will happen if I change the Wemo device name in the Apple Home app?

If you changed the name in the Apple Home app, you will need to sync the names by opening the Wemo app. When prompted with the following message select an option to use for name syncing.

