

## WARRANTY

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### [How long is my styler guaranteed for?](#)

As the manufacturer we offer the following warranty

- \* 12-month warranty with the 3 and 3.1b stylers, and
- \* 24 month warranty with the ghd IV stylers, ghd Gold Professional stylers and ghd eclipse styler

Within this period we will repair or replace the product for you at our discretion.

### [Are there any exclusions to the guarantee?](#)

Yes, there are some exclusions to the warranty.

- The warranty will not cover any fault caused through incorrect usage.
- We are also unable to cover any fault caused by accidental damage.
- The warranty is also void if any repair has been attempted by a third party.
- We are also unable to honour any warranty where your styler has been purchased from an unauthorised distributor; in this instance your consumer rights would lie with the point of sale.

### [How do I claim on my guarantee?](#)

- To claim on the guarantee you need to retain your original proof of purchase. In the unlikely event of any appliance proving to be faulty, please see our returns policy.