

Software Update Instructions for HERO Cameras

Perform the software update for the HERO Camera.

- HERO (2018)
- HERO (2014)

Click your camera below to show the update instructions.

HERO (2018)

There are three ways to update your HERO (2018) camera:

- With Quik for Desktop
- With the GoPro app
- Manually

Update with Quik for Desktop

1. Download and install [Quik for Desktop](#).
2. Ensure that your camera is fully charged.
3. Launch Quik for Desktop on your computer.
4. Connect your camera to your computer using the provided USB charging cable.
5. Quik for Desktop will prompt you that a camera update is available; follow the on-screen prompts to perform the update.

Update with the GoPro App

1. Download and install the GoPro app ([Apple App Store](#) | [Google Play Store](#)) on your compatible mobile device.
2. Ensure that your camera is fully charged.
3. [Pair your camera with the GoPro app](#).
4. Once paired, the GoPro app will prompt you that a camera update is available; follow the on-screen prompts to perform the update.

Manual Update

Note: Useful for updating or reinstalling camera software.

1. Go to the [HERO 2018 update page](#).
2. Under "Other ways to update" at the base of the page, click "Update your camera manually."
3. Enter your Serial Number and other requested information, click Next Step.
4. Click "Download Update."
5. Click "Click here to download firmware."
6. Follow the steps on the screen for detailed instructions for your operating system.

HERO (2014)

There are two ways to update the HERO (2014) camera:

- With Quik for desktop (Recommended)
- Manually

Update With Quik for desktop

1. Download and install [Quik for desktop](#).
2. Launch Quik for desktop.
3. Connect the HERO camera to the computer with the USB cable.
4. If there is an update, the Camera Software Update window will open. Click Continue.
5. Read the GoPro Firmware License and check the box to confirm you accept the terms. Click Continue.
6. The camera software update will be downloaded and installed on the camera.
7. Once the update is finished, click Done.

Manual Update

1. Go to the [GoPro HERO \(2014\) update page](#).
2. Under "Other ways to update" click "Update your camera manually."
3. Enter your Serial Number and other requested information, click Next Step.
4. Click "Download Update."
5. Click "Click here to download firmware."
6. Follow the steps on the screen for detailed instructions for your operating system.