



How to manually add licenses to your SonicWALL Appliance

If your SonicWALL security appliance is deployed in a high security environment that does not allow direct Internet connectivity from the SonicWALL security appliance, you can enter the encrypted license key information from <http://www.mysonicwall.com> manually on the System > Licenses page in the SonicWALL management interface.

Note: Manual upgrade of the encrypted License Keyset is only for closed environments. If your SonicWALL security appliance is connected to the Internet, it is recommended you use the automatic registration and Security Services upgrade features of your SonicWALL security appliance.

From a Computer Connected to the Internet:

Verify that you have an account at <http://www.mysonicwall.com> and your SonicWALL security appliance is registered to the account before proceeding.

1. After logging into www.mysonicwall.com, click on your registered SonicWALL security appliance listed in Registered SonicWALL Products.
2. Click the View License Keyset link. The scrambled text displayed in the text box is the License Keyset for the selected SonicWALL security appliance and activated Security Services. Copy the Keyset text for pasting into the System > Licenses page or print the page if you plan to manually type in the Keyset into the SonicWALL security appliance.

From the Management Interface of your SonicWALL Security Appliance:

Verify that your SonicWALL security appliance is running SonicOS Standard or Enhanced 2.1 or higher.

1. Paste (or type) the Keyset (from the step 2, above) into the Keyset field in the Manual Upgrade section of the System > Licenses page (SonicOS).
2. Click the Submit or the Apply button to update your SonicWALL security appliance. The status field at the bottom of the page displays the configuration has been updated.
3. Optionally generate the Tech Support Report at System > Diagnostics > Tech Support Report to verify the upgrade details.

Note: After the manual upgrade, the System > Licenses page does not contain any registration and upgrade information.

Tip: The warning message: SonicWALL Registration Update Needed. Please update your registration information remains on the System > Status page after you have registered your SonicWALL security appliance. Ignore this message.