

Limited Warranty

To Buyer, as original purchaser of the Goods, Hayward warrants its products free from defects in materials and workmanship for a period of one year from the date of purchase. A few select items have longer warranties like the TigerShark QC Robotic Cleaners and EcoStar pumps which will be noted in the bullet points on the main product page. Parts which fail or become defective during the warranty period, except as a result of freezing, negligence, improper installation, use or care, shall be repaired or replaced, at our option, within 90 days of the receipt of the defective product, barring unforeseen delays.

To obtain warranty, replacements or repair, defective components or parts should be returned, transportation paid, to the place of purchase, or the nearest authorized Hayward service center. No returns may be made directly to the factory without the express written authorization of Hayward Pool Products, Inc.

Pump housing/strainers which become defective during the warranty period, except as a result of freezing, negligence, improper installation, use or care, or as the result of a use in association with an automatic valving system, shall be repaired or replaced, at Hayward's option, without charge.

All other conditions and terms of the standard warranty apply.

Hayward shall not be responsible for cartage, removal and/or reinstallation labor or any other such costs incurred in obtaining warranty replacements.

The foregoing warranty does not apply to components manufactured by others. For such products, the warranty established by the respective manufacturer will apply.

For Hayward's warranty registration information, and to submit online, please [click here](#). You can also access more information about Hayward by visiting our [manufacturer page](#).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.