

**Warranty**

The one year warranty covers the purchaser for defects in material and workmanship which includes seams and zipper. We will repair or replace any defects as long as they were not caused by abuse, pets, accidents or normal wear and tear. Please use our form to [contact us](#).

**Additional Questions**

We take great pride in all of our products and our excellent customer service record. If you have any return related questions please feel free to use our form to [contact us](#).

**Customer Satisfaction Guarantee**

When you buy a Cozy sack you are purchasing 35 years of manufacturing experience. We manufacture a good product at a good price and guarantee you will receive a quality product. If you are not satisfied with your purchase, please [contact us](#).

**Email**

[service@cozysack.com](mailto:service@cozysack.com)

**Phone**

[1-800-318-1054](tel:1-800-318-1054)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.