

## Dear VR enthusiast, congratulations on your brand new Pimax VR headset!

Our team would like to personally thank you for your purchase, and we want to make sure you get the best possible experience using our industry leading high-end Virtual Reality technology. Get ready for a super immersive and exciting journey into the world of virtual reality, with a unique wide Field Of View, ultra-high resolution, exceptional image quality and optimal comfort!

We value your trust in our company and our products, and we will make sure to do our best to meet your service expectations. Your Pimax headset includes 1 year of warranty, and our support team is ready to assist you anytime if needed. You are also welcome to join our Pimax forums and get to know our growing community of VR enthusiasts. Learn more about our hardware and software, and share your thoughts with thousands of happy Pimax customers at <https://forum.pimaxvr.com>

Our goal is to give you an optimal, user friendly and hassle-free introduction into high-end Virtual Reality. To get you there, we have gathered a list of 7 important steps to get you started, to make sure you'll get the optimal VR experience, and to give you the most out of your new Pimax headset:

1. First, make sure to have SteamVR installed on your PC, and get started with your Pimax by downloading and installing the PiTool software from our official website <https://pimaxvr.com>. Once installed, connect your Pimax headset to your PC and power it on. When the headset is detected in PiTool and ready to use, then pair your Lighthouse-compatible VR controllers and complete a quick Room Setup. *Check out our short step-by-step video for guidance:* < <https://www.youtube.com/watch?v=adQdY5LZMHA> >
2. In the PiTool software Settings, you can change the Field of View (FOV), resolution, brightness and contrast, adjust the image quality and a lot more to fully customize your experience for your own needs. < <https://www.youtube.com/watch?v=MxO49mgtqGA> >
3. Is the included 5-meter cable not long enough for your needs? You can extend the DisplayPort and USB connection between your PC and Pimax headset with up to 5-meter extension cables, purchased separately. < <https://www.youtube.com/watch?v=cQGRl67mfJE> >
4. Are you using a laptop PC without a full size DisplayPort connector? No worries – you can use a mini-Displayport or HDMI-to-DisplayPort adapter, sold separately, to connect your Pimax headset and get it running. < <https://www.youtube.com/watch?v=ZG4j-S6TMc> >
5. Your comfort is important for us, and that's why we highly recommend you to properly adjust the head strap of your Pimax headset, by following our short video tutorial. This will give you the most optimal and comfortable VR experience wearing your headset. < [https://www.youtube.com/watch?v=Y1NCI9d4\\_Yo](https://www.youtube.com/watch?v=Y1NCI9d4_Yo) >
6. Start your favorite games and VR experiences straight from SteamVR, or use our built-in Pimax Game Launcher inside PiTool. The launcher will automatically import all your installed Steam and Oculus Home games, and you can also run your installed Oculus games natively – without workarounds! < <https://www.youtube.com/watch?v=2wOyx0Hy80> >
7. If something is not working properly with the connection of devices or the tracking, start troubleshooting by clicking on the Help tab in PiTool, and then hit the Diagnose button. This diagnostic tool will help you to address possible issues, and will give you suggestions on how to solve them. Have a look at this short troubleshooting video with a few specific examples: < <https://www.youtube.com/watch?v=2AtokXiUtlU> >