



Troubleshooting Guide



Set-up and Assembly of your Lava Lamp

1. Make sure the lightbulb is tightly screwed into the base.
2. Make sure you have plugged your Lava Lamp into a power outlet and that it's away from direct sunlight or extreme temperatures, 68° F is best.
3. Make sure you have switched the power on to the Lava Lamp.

YouTube Video on assembling your Lava Lamp:

<https://www.youtube.com/watch?v=ZnCst-08-6s>



Running your Lava Lamp for the first time

1. Be patient! The first time you start a Lava Lamp - it will take 4-6 hours for lava to flow.
2. Your Lava Lamp will start forming "towering" pillar shapes when it starts to flow. This is normal. Please allow it to run at least 4-6 hours the first time you use it. The first time will have the longest start-up time.



A metal coil rests on the bottom of the glass globe of your Lava Lamp

If its not flowing properly, check the coil

1. The coil is should be at the bottom of every Lava Lamp's glass globe. It helps to accelerate the heat to melt the lava at a faster pace. If the coil is not nestled at the bottom of the lamp it will take longer for the lamp to run.
2. If the coil is not at the bottom - you can easily resolve this.

For help see this video:

<http://www.youtube.com/watch?v=DjWCCukL0r4&feature=plcp>

If your Lava Lamp appears cloudy

1. If you receive a lamp that is cloudy, allow the Lava Lamp to sit at room temperature and let the wax settle. Approx. 8 hours.
2. Then, turn the lamp on until the wax starts to soften, shut it off till it cools. Then turn it on again and run for 8 to 10 hours. This may result in a clear lamp.
3. If you still think your Lava Lamp is cloudy please call Customer Service at (800) 336-5282 Hours: 8-5 Weekdays or email info@lavalite.com.

4 Ways to Ruin your Lava Lamp

1. Do not loosen or remove the bottle cap on globe. Breaking the seal will ruin your lamp and void your warranty.
2. Do not move, shake or drop your Lava Lamp while "WARM". The lamp will become cloudy and the lava will break apart. If this happens shut the lamp off immediately and let sit undisturbed for 24 hours. Then, turn it back on and run as normal. Hopefully your lamp will run again unharmed. There is a possibility that it will be damaged permanently.
3. Do not place lamp in direct sunlight. The colors will fade.
4. Do not store or operate in extreme cold or heat. This will affect the functionality of your lamp.