

WARRANTY

For immediate support, visit [HTTP://SUPPORT.MADCATZ.COM](http://SUPPORT.MADCATZ.COM) to find the latest documentation, Knowledge Base articles, and software for your device. You can also chat live with a support technician or submit a trouble ticket.

North America and Europe 2-Year Limited Warranty Mad Catz warrants this product to be free from defects in materials and workmanship for the warranty period. This non-transferable, two (2) Year limited warranty is only to you, the first end-user purchaser. If a defect covered by this warranty occurs AND you provide proof of purchase, Mad Catz, at its option, will repair or replace the product at no charge.

The Mad Catz two (2) year limited warranty is available to North American and European customers. Your sole and exclusive remedy is repair or replacement of your Mad Catz product. In no event shall Mad Catz liability exceed the original purchase price of the product. This warranty does not apply to: (a) normal wear and tear or abusive use; (b) industrial, professional or commercial use; (c) if the product has been tampered with or modified.

To receive warranty service, you must:

1. Obtain a Return Authorization Number from Mad Catz Technical Support via ONE of the following methods:

a. Submit a Ticket at <http://support.madcatz.com>

b. Call the Mad Catz Tech Support Center nearest you:

North America: (USA) or (outside USA) 1-800-659-2287 or 1-619-683-2815 Monday - Friday

Once you have your unique Return Authorization Number, do the following:

1. Ship the product to Mad Catz at your expense for service.
2. Enclose a copy of the original sales receipt showing a purchase date.
3. Enclose a full return address with daytime and evening phone numbers.

TECHNICAL SUPPORT

[HTTP://SUPPORT.MADCATZ.COM](http://SUPPORT.MADCATZ.COM)