

# KRYPTONITE®

Kryptonite offers a limited lifetime warranty on products that have defects. Should your lock stop working due to a manufacturer defect, please let us know. **Email us a photo of your lock along with a short explanation of the issue that you are experiencing. Include the key number (if applicable) along with your full name, address, and phone number.**

Email to: [letters@allegion.com](mailto:letters@allegion.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.