

Warranty

What is covered?

This warranty covers any defects in materials or workmanship, with the exceptions stated below.

How Long Coverage Lasts

This warranty runs for twenty-five (25) years from the date of purchase.

What is Not Covered?

The warranty applies only to the original purchaser and does not cover: (a) wear and tear; (b) normal changes in softness or resilience (including impressions less than 1.5 inches in depth); (c) stains; (d) misuse or improper maintenance including use with an adjustable bed or wooden base; (e) alteration or repair by unauthorized representatives; or (f) damage resulting from transit or handling. Because mattresses arrived compressed, buyer is responsible for return shipping on open box mattresses.

What Linenspa Will Do

Lucid, at its sole discretion will repair, replace, or refund any product that proves to be defective in materials or workmanship.

How to Get Service

E-mail “warranty@lucidmattress.com” to submit your warranty claim. Please keep your receipt so that they may process your warranty request.

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage, direct or consequential arising out of the use or inability to use this product.

Website: <https://www.linenspa.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.