found at the Espressione technical service centres. Espressione does not assume any responsibility whatsoever for damage to components inside the coffee machine caused by the use of non-compliant products containing chemical additives. Should you need to decalcify your appliance, please follow the instructions which come with the decalcifying product.

PUTTING OUT OF SERVICE

If you want to put the machine out of service, you must disconnect it electrically, empty the water tank and drip tray and clean it (see the paragraph on “Cleaning the appliance”).
In the case of scrapping, you must separate the various materials used in making the machine and dispose of them based on their composition and on the legal provisions in force in the country of use.

TROUBLESHOOTING

⚠ If there are problems with operation, immediately turn off the machine and unplug it from the socket-outlet.

PROBLEM	CAUSE	SOLUTIONS
The coffee maker does not supply steam.	There is little water and the pump does not suck it up.	Check that the water level in the tank is correct. If necessary, fill it with cool tap water up to the level marked “MAX”.
	Steam exit hole is clogged.	Unclog any deposits that may have formed in the holes of the froth accessory with the pin provided.
Coffee overflowing from the edges of the filter ring.	Probably an excess amount of ground coffee has been placed in the filter ring preventing the filter ring from being correctly tightened into its housing.	Remove the filter holder and clean the coupling seat with a sponge (Fig. 21). Repeat the operation placing the correct quantity of coffee in the filter.
	Residues of ground coffee have remained on the gasket of the filter holder coupling seat.	Clean the seal with a toothpick or a sponge (Fig. 21).
	The exit hole of the filter containing coffee grounds is clogged.	Slowly remove and disconnect the filter holder because any remaining pressure could cause splashes or squirts. Clean the clogged filter hole using the pin provided. Clean the clogged filter hole with a small brush or a pin.
	Faulty pod.	Slowly remove and disconnect the filter holder because any remaining pressure could cause splashes or squirts. Clean the coupling seat with a sponge (Fig. 21). Replace the pod in the filter holder.
The coffee is not supplied or flows too slowly.	The holes of the perforated disc in the filter holder coupling seat are clogged.	Turn on the machine without the filter holder, making the water run. If the water still does not come out from all the holes evenly, carry out the descaling cleaning operation.
	The exit hole of the filter containing coffee grounds is clogged.	Slowly remove and disconnect the filter holder because any remaining pressure could cause splashes or squirts. Clean the clogged filter hole using the pin provided.
	The coffee blend is ground too fine.	Try using coarser coffee blends.
	The coffee blend is pressed down too much.	Tamper coffee inside the filter using less pressure.
	The tanks is not inserted well.	Fit the tank securely by pushing it as far as it will go.
	There is little water and the pump does not suck it up.	Make sure the tank is properly inserted and check that the water level in the tank is correct. Fill with cool tap water up to the level marked “MAX”.
	Faulty pod.	Slowly remove and disconnect the filter holder because any remaining pressure could cause splashes or squirts. Clean the coupling seat with a sponge (Fig. 21). Replace the pod in the filter holder.
	Broken pod.	Slowly remove and disconnect the filter holder because any remaining pressure could cause splashes or squirts. Clean the coupling seat with a sponge (Fig. 21). Replace the pod in the filter holder.
The coffee is too watery and cold.	The blend has been ground too coarsely.	A more finely ground blend must be used to obtain a more concentrated and hotter coffee.