

[General - No Game Audio on PS3 - Sound Settings]

If you have your PS3 connected to your TV via HDMI and you are unable to hear game audio through your headset, please check the following settings:

- Go to Settings > Sound Settings > Audio Output Settings
- Change HDMI to Audio Input Connector/SCART/AV MULTI.
- Go to Settings > Sound Settings > Audio Multi-Output, and turn this feature ON.

[No Sound in One or Both Speakers (Stereo Headsets)]

The following tests will help you determine whether the issue is with the headset, the RCA Splitter Cable, a third-party component such as the Xbox or PS3 AV cable, or the jacks on your TV:

To test the headset with a smartphone or portable music player:

- 1) Connect the headset's green 3.5mm plug into your music player's headphones jack.
- 2) Connect the headset's USB plug to a USB port on your game console or computer, or a USB wall adapter. Make sure the LED on the amplifier is lit up.
- 3) Start playing a track on your music player.
- 4) Adjust the Game volume control on the headset to about halfway up. Also, set the music player's volume to about halfway up.

If you hear audio through both sides of the headset clearly, then your headset is working fine, and the problem could be with the included RCA Splitter Cable, the TV's RCA jacks, or the game console's AV cable