



BY



FREE FLOW 9" FLUID SUPPORT 20 YEAR EXTENDED LIMITED WARRANTY

Sanctuary™ The Genesis™ of Luxury Support® By InnoMax® (Sanctuary S.G.L.)

Our sleep products are designed to provide years of comfort and enjoyment. We manufacture every component using only the very finest materials available using the highest standards of workmanship & quality control in the production process.

General Provisions:

All Sanctuary S.G.L. Mattresses are manufactured from high quality selected vinyls and are dielectrically sealed prior to leaving the factory. InnoMax warrants to the first purchaser only - that every Sanctuary S.G.L. Mattress shall be free of failures resulting from workmanship for the periods outlined below from the date of purchase if used under normal circumstances and subject to the conditions listed herein.

Warranty Duration and Coverage:

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| • For the first 2 full years, InnoMax will exchange or repair your mattress at no charge. |
| • From that time forward through the 6th year, InnoMax will exchange your mattress for a new mattress for a payment of 60% of the then current Manufacturer's Suggested Retail Price. |
| • For years 7 through 9, InnoMax will exchange your mattress for a new mattress for a payment of 70% of the then current Manufacturer's Suggested Retail Price. |
| • For years 10 through 12, InnoMax will exchange your mattress for a new mattress for a payment of 80% of the then current Manufacturer's Suggested Retail Price. |
| • For years 13 through 20, InnoMax will exchange your mattress for a new mattress for a payment of 90% of the then current Manufacturer's Suggested Retail Price. |

This Warranty gives you specific legal rights, and you also may have other rights which vary from state to state.

TERMS & CONDITIONS - Please Read Carefully:

1. This warranty shall be void unless the water mattress is used in accordance with Sanctuary S.G.L. directions for installation and care, and in conjunction with an "approved" frame or bed system that provides perimeter support for the watermattress and a safety liner capable of capturing the entire liquid contents of the mattress should a rupture occur. This also voids the warranty unless the watermattress is used in conjunction with an approved waterbed heating system & water conditioner. The term "approved" as used herein means meeting or exceeding those standards set forth by the State of California.
2. The warranty shall be void unless the watermattress is used in conjunction with a rigid bed frame of a size certified by InnoMax. In the case of "soft-sided" flotation sleep systems, the warranty on this watermattress shall be void. Consult your dealer or InnoMax for certified sizes, types & brands.
3. This warranty does not apply to tears, slits, punctures or any damage caused by improper use, negligence, excessive strain, improper installation, accidents, acts of God, or failures caused by extreme temperatures.
4. Any apparently defective mattress must be returned to the dealer from whom it was originally purchased or to InnoMax at the purchaser's expense together with the original proof of purchase with the damaged area in question clearly marked. Following evaluation, the mattress, or it's replacement, will be returned freight collect. Please allow 90 days for the performance of this warranty.
5. In no event shall InnoMax or any of it's dealers be liable for any damages, personal or property, resulting from the use or misuse of the waterbed.

There is no express warranty on these goods.

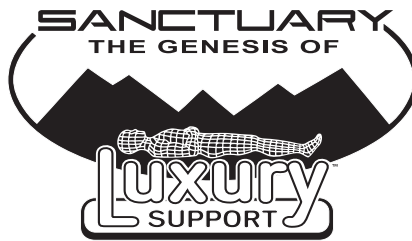
This warranty is limited to repair or replacement of the mattress, at the option of InnoMax, and any damages for breach of warranty due to consequential losses to property are expressly excluded. This is the exclusive express warranty for this mattress, and any other statements, or express warranties are expressly denied.

You Can Process Your Warranty Registration Online At: www.innomax.com

By: InnoMax® - America's Finest Sleep Products®

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1-800-InnoMax



BY



INSTALLATION INSTRUCTIONS

After properly installing the heater,

- A. Make sure heater is not plugged in.
- B. Lay the safety liner inside the frame, matching the seams in the corners of the liner to the corners in the frame. Eliminate any creases or folds in the liner over the area where it covers the heater pad.
- C. Unfold the mattress and lay it over the liner with the valve side up, and the valve at the foot of the bed. Take time to center the mattress proportionally on all sides of the bed, as this will ensure a correct fill. Pop up the telescopic valve on the mattress. For easiest filling, you should use the Fill & Drain Kit you purchased (optional). The hose adapter screws into the hose & will fit snugly into the valve without

causing any damage to the valve. Attach the faucet adapter provided to the nearest indoor faucet & screw the hose into it. Pour water conditioner into the mattress. This will inhibit algae growth. Repeat conditioner treatment every 12 months. The use of vinyl cleaner & protectant on the outside surface is recommended 3 times annually.

- D. Turn on warm water at a moderate rate and fill the mattress until it is within 1/2" to 1" from the top of the frame boards. With average water pressure it will take approx. 30 - 45 minutes to fill a King size bed, so check periodically so as not to overflow it.
- E. Test the mattress for comfort. Add or remove a small amount of water until it feels most comfortable to you.

F. Turn off the faucet and let the remaining water in the hose drain into the mattress. Then carefully remove the hose from the mattress, leaving the valve popped up. Have no fear, the water won't spill out.

- G. Remove the air from your mattress by moving the air towards the filler valve with a broom handle, rubbed smoothly against the mattress. The removal of air will prevent any sloshing sounds within the mattress.
- H. Place the cap and plug insert on the valve and secure. Push the valve flush with the rest of the mattress.
- I. Wipe up any and all spillage now, as it will not evaporate. Some people are fooled by believing spillage to be a leak.

If you do detect water on your mattress or in the liner, do not drain your mattress until you have located the source of the water.

Remember!

1. The primary cause of water within the liner is spillage during filling which may go unnoticed for months.
2. Often times a loose or improperly tightened valve cap allows seepage. In addition, the

plug that goes inside the valve must be placed in the correct position and secured.

3. Occasional incidental tampering by members of the household frequently accounts for the appearance of water.

Therefore, prior to draining your mattress:

- A. Completely dry the mattress.
- B. Place a dry towel under the area.

C. Check the area after 24 hours.

D. If more water appears, locate and patch the leak with a waterbed patch kit.

E. If you are unable to locate and patch the leak, drain your mattress & return it to your dealer.

DRAINING INSTRUCTIONS

1. Unplug the waterbed heater.
2. Drain mattress until most of the water has been drained. Then carefully roll the mattress (like a toothpaste tube), starting from the end of the mattress opposite the drain valve. As you roll the mattress (lifting slightly to force the water towards the drain valve),

place an object (with no sharp edges) in position to prevent the mattress from unrolling. It will force water down to the drain valve. The more water you remove, the lighter the mattress will be.

3. When the maximum amount of water has been drained, replace cap & plug on the valve.

4. When re-installing the mattress, begin filling only after the mattress has been unrolled, unwrinkled and centered in bed.