

LIMITED WARRANTY

Madeira, LLC ("Madeira") warrants your Madeira product for a period of 30 days from the date of purchase to be free from defects in materials and workmanship. This limited warranty is valid only for the original purchaser, is not transferable and excludes any damage caused by, resulting from or relating to normal wear and tear, misuse, abuse, improper handling and attempts to repair. EXCEPT FOR THE LIMITED WARRANTY SET FORTH HEREIN, ALL PRODUCTS ARE SOLD "AS IS" WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY AND SPECIFICALLY DISCLAIMED BY MADEIRA.

RETURN PROCEDURE

1. E-mail or call Madeira, LLC ("Madeira") at info@madeiraproducts.com or (561) 354-0980 to request a return authorization number (RA#). Do not send a product without first securing an RA#.
2. Products must be adequately packed with a dated proof of purchase and properly addressed to the address provided with the RA#. Warranty claims will not be considered without a dated proof of purchase. The RA# must be clearly visible on the shipping label or other label on the outside of the package. Any damage during return shipment, whether due to inadequate packing, carrier mishandling or otherwise is your sole responsibility. All shipping charges to return the product to Madeira must be prepaid by the purchaser.
3. If a product falls within the warranty period and, upon examination by Madeira, is found to be defective in materials or workmanship, Madeira will, at its sole discretion, repair or replace the defective part or product or reimburse the a pro-rated portion of the purchase price based on the percentage of the warranty period still remaining as of the date that the returned product was received by Madeira. Should the exact product be discontinued or unavailable, Madeira reserves the right, in its sole and absolute discretion, to substitute a comparable product for the defective product. If Madeira elects to repair or replace a defective, warranted product, Madeira will, at its expense, return the repaired or replacement product to the purchaser via a method of shipment and at a time determined by Madeira, provided that the return address is within the 48 contiguous United States. Return shipment costs to any address outside of the 48 contiguous United States is the sole responsibility of the purchaser.
4. If Madeira determines that the product is not covered by the limited warranty, the purchaser will have the option to pay for the repair (if the product can be repaired) and the purchaser shall be responsible for the return shipping cost back to the purchaser. Madeira reserves the right, in its sole and absolute discretion, to decline any repair.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.