

Belkin US Warranty Replacement Program

Belkin warrants that our products will be free from defects in materials and workmanship. If you feel your Belkin component is faulty and requires replacement, please call our free [Technical Support Line](#) and listen to the options so you will be directed to the appropriate department.

You must speak to Belkin's support, have your issue verified, and receive a case number before proceeding with your replacement request.

You will be asked to provide the following during your call:

- Your contact details
- The part number (also known as model number) of your Belkin component, this is usually located at the bottom and starts with an "F" e.g. F9K1001
- A detailed description of the problem
- If you have spoken to us before, your case number

Terms and Conditions

- Belkin ships via **UPS®**, **UPS SurePost®** or **USPS®** for all replacements.
- P.O. Box addresses are **NOT** accepted for RMA returns. You must provide us with a physical address to continue with the RMA process.
- Belkin's sole liability and the exclusive remedy, for any acknowledged defect(s), shall be the repair or replacement of the product in question.
- Belkin does **NOT** offer refunds unless the product was purchased directly via our web store.
- Replacements are processed upon product availability.
- Belkin shall **NOT** be liable under **ANY** circumstances for any indirect, incidental or consequential damages, or lost data.
- Warranty is available **ONLY** to the original purchaser. Include a receipt as proof of purchase and a copy of your claim when returning your item.
- Once the replacement is shipped, allow **5-10 days** for the unit to arrive. Our courier delivers between **9 AM** and **5 PM** weekdays.
- Belkin is **NOT** responsible for return freight charges resulting from invalid or expired RMA shipments.

NOTE: For more information on Belkin's Returns & Replacement program, click [here](#).

IMPORTANT: Belkin is **NOT** responsible for your parcel while in transit to us. It is strongly advised

that you use a method of delivery that can be traced in case your parcel is lost i.e. registered mail, express post or courier.