

# WARRANTY

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## **RAINIER OUTDOOR POWER EQUIPMENT'S RESPONSIBILITY**

Rainier Outdoor Power Equipment warrants to the original purchaser that its Rainier line of generators will be free from defects in material and workmanship. Under normal use and maintenance from the date of purchase, Rainier Outdoor Power Equipment agrees to repair or replace at Rainier Outdoor Power Equipment's discretion, any defective product free of charge at any authorized Rainier Outdoor Power Equipment Authorized Service Dealer within the below listed applications, time periods, limitations, and exclusions. **THIS LIMITED WARRANTY IS EXTENDED TO THE ORIGINAL PURCHASER ONLY AND IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS EXCEPT FOR EMISSION RELATED PARTS.** This warranty is separate from the Emission Control Warranty Statement supplied with your new product. Please consult the Emission Control Warranty Statement for details regarding emission related parts.

## **OWNER'S RESPONSIBILITY**

To ensure trouble free warranty coverage it is important that you register your Rainier generator. You may register on-line at [www.rainierpower.com/register](http://www.rainierpower.com/register), or by filling out and returning to Rainier Outdoor Power Equipment the warranty registration card supplied with your generator. Registering your product confirms your warranty coverage and provides a direct link between you and Rainier Outdoor Power Equipment if we find it necessary to contact you. Transportation charges on product submitted for repair or replacement under this warranty are the sole responsibility of the purchaser.

Your receipt for purchase including date, model and serial number must be maintained and presented to an Rainier Outdoor Power Equipment Authorized Service Dealer for warranty service. Proof of purchase rests solely with you, the original purchaser.

You must demonstrate reasonable care and use, and follow preventive maintenance, storage, fuel and oil usage as prescribed in the operator's manual for your Rainier generator. Should a product difficulty occur, you must, at your expense, deliver or ship your Rainier generator to an Rainier Outdoor Power Equipment Authorized Service Dealer for warranty repairs (which must occur within the applicable warranty period), and arrange for pick-up or return of your generator after the repairs have been made.

## **PRODUCT WARRANTY APPLICATIONS AND PRODUCT WARRANTY PERIODS**

### **Consumer Application**

For the purpose of this limited warranty "Consumer Application" means usage by the original purchaser for the purpose of personal residential household or recreational use.

- Replacement parts will be covered for a period of three years from the date of purchase.
- If proof of purchase is not available to establish the purchase date nor is the equipment registered as suggested herein, the date of manufacturing as recorded by Rainier Outdoor Power Equipment will start the product warranty period.

### **Commercial or Rental Applications**

For the purpose of this limited warranty "Commercial Application" means usage by the original purchaser for the purpose of income producing, business related use. Once a generator has been used for income producing and business related purposes, it shall thereafter be considered a "Commercial Application" and the following warranty will apply.

- Replacement parts will be covered for a period of six months from the date of purchase.
- If proof of purchase is not available to establish the purchase date nor is the equipment registered as suggested herein, the date of manufacturing as recorded by Rainier Outdoor Power Equipment will start the product warranty period.

## **NON-WARRANTABLE APPLICATIONS**

**THE RAINIER OUTDOOR POWER EQUIPMENT LINE OF GENERATORS IS EXPRESSLY NOT RECOMMENDED FOR NOR WARRANTED FOR THE FOLLOWING APPLICATIONS:**

Medical and Life Support Uses – This product is not recommended for and is NOT warranted for the use to power Medical and Life Support equipment or devices.

Prime Power – This warranty does not apply to generators used for Prime Power (primary source of power) in place of utility power where utility power service is present or where utility power service does not normally exist, regardless of whether a Consumer Application or Commercial Application is involved.

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## Exclusions:

- Cosmetic defects such as paint, decals, etc.
- Rainier Outdoor Power Equipment portable generators that utilize non-Rainier Outdoor Power Equipment replacement parts.
- Costs of normal maintenance and adjustments.
- Failures caused by any contaminated fuels, oils, or lack of proper oil levels.
- Repairs or diagnostics performed by individuals other than Rainier Outdoor Power Equipment authorized dealers not authorized in writing by Rainier Outdoor Power Equipment.
- Failures due to normal wear and tear, accident, misuse, abuse, negligence or improper use. As with all mechanical devices, the Rainier Outdoor Power Equipment engines need periodic part(s) service and replacement to perform as designed. This warranty will not cover repair when normal use has exhausted the life of a part(s) or engine.
- Failures caused by any external cause or act of God, including but not limited to, collision, theft, vandalism, riot, war, fire, freezing, lightning, earth-quake, windstorm, hail, water, flood, tornado, or hurricane.
- Damage related to rodent and/or insect infestation.
- Products that are modified or altered in a manner not authorized in writing by Rainier Outdoor Power Equipment.
- Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
- Failure due to misapplication.
- Telephone, cellular phone, facsimile, Internet access, or other communication expenses.
- Expenses related to "customer instruction" or troubleshooting where no manufacturing defect is found.
- Overnight freight or special shipping costs for replacement part(s).
- Overtime, holiday or emergency labor.
- Starting battery, fuses, light bulbs and engine fluids.

## DISCLAIMER OF IMPLIED WARRANTIES

This limited warranty is in lieu of all other expressed or implied warranties, including any warranty of **FITNESS FOR A PARTICULAR PURPOSE OR USE** and any implied warranty of **MERCHANTABILITY** otherwise applicable to Rainier Outdoor Power Equipment's line of generators. Rainier Outdoor Power Equipment and its affiliated companies shall not be liable for any special, incidental or consequential damage, including lost profits. There are no warranties extended other than as provided herein. This limited warranty may be modified only by Rainier Outdoor Power Equipment. Any implied warranties allowed by law shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You also have other rights from state to state. Rainier Outdoor Power Equipment's **ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT AS STATED ABOVE. IN NO EVENT SHALL Rainier Outdoor Power Equipment BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF** Rainier Outdoor Power Equipment's **NEGLIGENCE**. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights from state to state.

This limited warranty is given by Rainier Outdoor Power Equipment, 777 Manor Park Drive, Columbus, OH 43228