

ZINUS Mattress LIMITED WARRANTY

Zinus, Inc. warrants your Coil and Memory Foam ® Mattress against defects in workmanship and materials. Your mattress will be replaced or repaired, at our option, should it be found defective because of faulty workmanship or structural defects other than specific limitations contained herein. It is understood that this does not include normal increase of softness in the foam which can occur during normal break in, or in the case of visco-elastic memory foam, a lessening of the gradual recover aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the mattress. It is incumbent on the consumer to maintain a proper foundation to provide the appropriate support for the mattress to maintain this warranty. Use of improper foundations, platforms or other bases upon which the mattress is placed, may result in damage to the product. The warranty will be voided if an improper base is used that causes the mattress to fail. [This warranty does not include any deterioration of the foam, with an indentation of less than 1.5 inches, not associated with a sag in the foundation, box spring or platform or mattress.](#)

If a defect appears during the duration of this warranty, we will, at our option, either repair or replace the mattress at a handling cost to be paid by the purchaser. This does not include handles as handles are to be used only for adjustment purposes and are not intended to lift, turn or transport the product. The ticking cover on the mattress is warranted for defects in material or workmanship. Only the piece or part determined to be defective will be repaired or replaced. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect; including burns, cuts, water damage, mold, stains, or is otherwise abnormally soiled or unsanitary. If a heating pad or electric blanket is used with a memory foam mattress, it will void this warranty. It is incumbent on the consumer to protect the mattress with a stain resistant pad.

This warranty is valid only to the original purchaser of the product as indicated on the original sales invoice. The Law Tag must not be removed from this product as this identifies the product regarding warranty and original invoice is required and is the only acceptable proof of purchase. Removal of the Law Tag voids this warranty. This warranty gives you specific legal rights and you may have other rights that vary from state to state. Please retain this warranty and your original invoice.

<http://www.zinus.com/support/contact/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.