

# Warranty

PackIt comes with a Manufacturer's Limited Warranty: This product is covered by a one-year limited warranty against manufacturing defects. This warranty does not cover damage resulting from improper use, normal wear and tear, accidents, or improper handling. If you feel you have a defective product, you must email [CustomerService@packit.com](mailto:CustomerService@packit.com) to begin the warranty claim process.

What is your return policy?

If you are unhappy with your PackIt purchase for any reason, you may return it within 30 days of purchase and we will refund the price of the product. Please note that we do NOT refund shipping and handling charges.

Please address returns and exchanges to:

Motivational Fulfillment and Logistics Services  
15820 Euclid Ave  
Chino, CA 91708

Please include a note in the box with your name, address, and reason for return or exchange. Your refund or exchange will be processed as soon as the item is received.

If your questions were not answered above, please call our dedicated customer service line at 1-800-481-5672 or email us at [CustomerService@packit.com](mailto:CustomerService@packit.com).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.