



Vega's 5-Year Warranty

We offer a five-year warranty on parts and workmanship, from the date of authorized dealer sale to the original consumer/end-user. Please include a copy of original authorized dealer receipt to verify that products is within the five-year warranty period. Repair or replacement is at our discretion. Warranty excludes wear and tear, any end-user modification, improper use or abuse, and/or crash damage. Application of non-removable sticker or other modification limits warranty to repair. Dropping helmet or rough handling may damage the painter surface an/or decrease its ability to protect. This type of damage is not covered under the warranty. **ALL RETURNS REQUIRE PRIOR AUTHORIZATION FROM CUSTOMER SERVICE STAFF AND A RETURN AUTHORIZATION NUMBER. NO CREDIT WILL BE ISSUED WITHOUT AUTHORIZATION NUMBER.**

For Consumers:

All Vega dealerships have different return/exchange policies, Vega does not control individual store policies.

Were You Involved In An Accident?

Any helmet that has been involved in ANY accident needs to be replaced, no matter the severity of the accident. Any impact to a helmet will compress the safety foam, EPS on the inside and the helmet won't protect the wearer in any future accidents. Vega will replace any accident helmet with the same or similar model at no cost.

****You must contact Vega before shipping your accident helmet to us****

If you have been in an accident with your helmet please contact customer service by email at customerservice@VegaHelmet.com

Product Warranty Registration

Below you find the Warranty Registration Form. Input information about yourself as well as your helmet and we'll keep this on file in case there are any kind of warranty issues that may arise in the future. If you are having any issues with your helmet feel free to contact us at **1-800-278-4898** or shoot us an email at customerservice@vegahelmet.com.

If you have a warranty claim, please return to your dealer and make the claim through them first, if you have any questions concerning our warranty please call our customer service number at 1-800-728-4898. Thank You.

This is a warranty and product registration form, if you are having issues with your helmet please contact customer service via [email](#) or by phone at 1-800-728-4898.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.