

Frequently Ask Questions

Does Braava work with the Turbo Charge Cradle?

Only Braava 380t is compatible with the Turbo Charge Cradle. Braava 320 does not have charging contacts on the back, so it cannot be used with the Turbo Charge Cradle.

What kind of floors can Braava clean?

Braava is designed exclusively for hard-surface floors. It works on virtually any hard flooring including wood, tile, vinyl and laminate.

Is Braava a vacuum?

No, Braava is not a vacuum or a brush sweeper that can actually distribute dust on hard-surface floors. Instead, Braava uses cleaning cloths to both sweep and mop hard surface floors to keep them free of grit and grime. You can use popular disposable cleaning cloths such as Swiffer® brand, or the reusable microfiber cloths designed specifically for Braava.

What cleaning solutions do you recommend with Braava 380t?

We recommend using mild solutions or just tap water. We recommend staying away from harsh cleaners as they can be hard on Braava's internal parts and soapy solutions that may cause the wheels to slip while cleaning or clog the wick on the Reservoir Pad.

How often should I use Braava?

It depends on how dirty your floors are, but the more frequently you use it, the happier you will be with your floors. Since dust is constantly accumulating, Braava always has a job to do.

How do the microfiber cloths work?

Dry microfiber cloths effectively gather up dirt, dust and hair. And the specially textured cloths can be used for mopping by simply wetting with water and wringing them out. Each can be washed and reused hundreds of times