

Warranty Policy

Here at Teknatool, we take pride in our products and want to do everything we can for you to make your purchase live up to your expectations. If you have any questions about your products performance, or if you have a problem, please contact the reseller that you purchased the product from, or us directly on service@teknatool.com

In most cases our distributors would carry out local service and warranty requirements. Should you need to return a product for servicing or replacement under warranty, please complete the [Returns Form](#) and include with the goods. For more on returns and refunds, see below.

Warranty

Most of our products carry a full repair and component replacement warranty, for one or two years from date of purchase. See product manuals for a full warranty statement.

Our NOVA Chucks and Acessories have a 6-Year Full Replacement Warranty (excluding normal wear and tear) see product manuals for a full Warranty Statement.

In addition, our lathes, the **NOVA Galaxi DVR 1624-44**, **The NOVA DVR 2024**, **DVR XP**, **NOVA 1624-44** and **NOVA Comet II Midi Lathe** carry an extra three years limited warranty (making the total warranty five years for these products - please note that the Comet II Midi Lathe and the NOVA 1624-44 have seperate motor warranties. See the individual product pages or product manuals for specific warranty information on these products)

Exclusions

Different products may have different exclusions. Consult your manual or the product pages for warranty information on your specific product.

Normal wear and tear expected over the lifetime of the product is excepted.

Motors and products not manufactured by Teknatool International carry their own manufacturer's warranty.

It is the responsibility of the customer to get the Teknatool product to the place of repair, including covering any costs to get the product to the place of repair.

Refunds and Returns

We are happy to refund your product purchase should you simply change your mind (less the cost of shipping) For more details on this, please see our [Refunds and Returns](#) page.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.