

Warranty Information

Quikut and Nuri Series Cutlery - Limited 1 Year Warranty

Quikut and Nuri Series cutlery are warranted to be free from defects in materials and workmanship for 1 year from the original date of purchase. In the unlikely event that a defect exists during that time period, please send the defective product, along with \$2.00 per knife (to cover postage and handling) and your address to:

GINSU
118 East Douglas Road
Walnut Ridge, AR 72476

Koden and Essential Series Cutlery - Limited Lifetime Warranty

Koden and Essential Series cutlery are warranted to be free from defects in materials and workmanship for as long as you own the product. In the unlikely event that a defect exists, please send the defective product, along with \$3.00 per knife (to cover postage and handling) and your address to:

GINSU
118 East Douglas Road
Walnut Ridge, AR 72476

Chikara Series Cutlery - Limited Lifetime Warranty

Chikara Series cutlery is warranted to be free from defects in materials and workmanship for as long as you own the product. In the unlikely event that a defect exists, please send the defective product, along with \$5.00 per knife (to cover postage and handling) and your address to:

GINSU
118 East Douglas Road
Walnut Ridge, AR 72476

If you prefer to speak with a customer service representative, please call (800) 982-5233. Our friendly and knowledgeable staff will kindly assist you with any questions you may have. You may also contact our customer service department by emailing: orders@douglasquikut.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.