

Warranty

Without prejudice to any applicable statutory warranty, Parrot warrants that the Parrot Jumping Sumo will be free from defects in material and workmanship for a period of 12-months from the initial date of purchase (excluding consumables which are warranted during 6 months from the initial date of purchase) upon presentation of proof of purchase to the retailer or to Parrot (including the date and place of purchase, product serial number). Return to retailer is not applicable in the USA - return shall be made to Parrot. During the contractual warranty period, any defective product should be returned in its original packaging to the retailer's or Parrot's after-sales service. After inspection of the product, Parrot will, at its sole discretion, either repair or replace the defective part or product, excluding any other indemnification of any nature. Parrot's warranty does not cover: defects due to damage caused by an accidental collision or fall; defects due to abnormal use of the product or if spare parts have been installed without following the recommendations and instructions provided by Parrot in this guide or on www.parrot.com or if the Parrot Jumping Sumo has been customised by the end-user; defects caused by repairs carried out by the end-user or an unauthorised third party, except spare parts provided by PARROT; defects due to the use of spare parts not provided by PARROT in the original packaging, the use of spare parts not approved by Parrot, in particular, the use of batteries not approved by Parrot; defects caused by any reason other than a defect in material or workmanship the gradual power loss of the Parrot rechargeable battery (086x) over time, which does not constitute as a defect in material or workmanship, if upon technical tests being carried out any product is found non defective we reserve the right to return such product to the sender at the sender's cost and to levy a charge to cover Parrot's technical test fees. Upon expiration of the 12-month warranty period or if the defect is not covered by the warranty, any defective product can be returned to Parrot's after-sales service in order to be repaired or for a defective part to be replaced at the sender's costs. Repair will be carried out only after acceptance of the corresponding quotation. Except in relation to consumables, spare parts are subject to a 12 month warranty and are subject to the same terms and conditions as those described above. The warranty does not cover: damage to non Parrot products, including devices used to operate the Parrot Jumping Sumo.



Contact technical support by phone at 877-9Parrot (877-972-7768)
Available Monday to Friday 9:00 a.m. to 7:00 p.m. EST

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.