

# LIMITED WARRANTY

This product as supplied and distributed new by AIT, Inc. ("AIT") to the original consumer purchaser is warranted by AIT against defects in material and workmanship for a period of one year from your date of purchase ("Warranty").

In the unlikely event that this product is defective, or does not perform properly, you may within one year from your original date of purchase return it to the authorized service center for repair or exchange.

## TO OBTAIN WARRANTY SERVICE:

- Call the Customer Support number located below, or go to our website portal to receive an SRO number.
- Provide proof of the date of purchase within the package (Dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping, will require you to file a claim with the carrier.

The shipping address of the authorized service center is:


### **AIT, Inc.**

ATTN: Customer Service (2nd Floor)  
14-C 53rd Street  
Brooklyn, NY 11232

IN NO EVENT WILL AIT, ITS MANUFACTURERS, DISTRIBUTORS OR PLR IP HOLDINGS, LLC BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) RELATED TO THIS PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY.

Should you have any questions or problems concerning this product, please contact our customer service department at:

#### **Customer Support:**

 Phone: 1-877-768-8481  
Monday-Friday 8AM-10PM(EST)

 [www.southerntelecom.com](http://www.southerntelecom.com)  
Click on "Product Support"

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.