

5-Year Guarantee

The guarantee covers the product from manufacturing defects for 5 years from the purchase date. The guarantee is only valid if the usage conditions mentioned in the product instructions are observed rigorously. This guarantee does not cover non-conforming usages, usages other than normal domestic use (usage in commercial facilities, improper repairs, misuses, negligence, dropping, etc.). This guarantee does not cover pans that have been overheated, damaged by over cooking or burning food, or placed in the dishwasher.

The company reserves the right to repair or replace the product if the faults found fall within the guarantees, otherwise the product will be returned to the sender. Claims under the guarantee must be accompanied by the purchase receipt and address to Bialetti USA, 9409 Buffalo Avenue, Rancho Cucamonga, CA 91730, to the attention of Consumer Returns.

Contact: https://www.bialetti.com/contact_us-d.html

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.