

Returns and Warranty Information

Improv Electronics warrants all Products (including accessories) against manufacturing defects in materials and workmanship under normal consumer use for a period of **one year from the date of original retail purchase** - unless superseded by local law (Example: the warranty period for products purchased in European Union countries is two years from the date of purchase). During this warranty period, if a defect arises in the Product, and you follow the instructions for returning the Product, we will, at our option, either (i) repair the Product using either new or refurbished parts, or (ii) replace the Product with a new or refurbished Product. Replacements will be the same model as the original; every attempt to replace the same color will be made. This limited warranty applies to any repair, replacement part or replacement Product for the remainder of the original warranty period.

This limited warranty applies only to hardware components of the Product that are not subject to accident, misuse, neglect, fire or other external causes, unauthorized use, alterations or repair, or commercial use.

Technical Support &

Warranty Inquiries

Email: support@kentdisplays.com

Phone: 1.855.224.0888 (8 a.m. - 5 p.m. EST)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.