



## Set up

Just got OnHub and need help setting it up?

[GET STARTED](#)

## Support

Already set up and have additional questions?

[GET ANSWERS](#)



## Get started

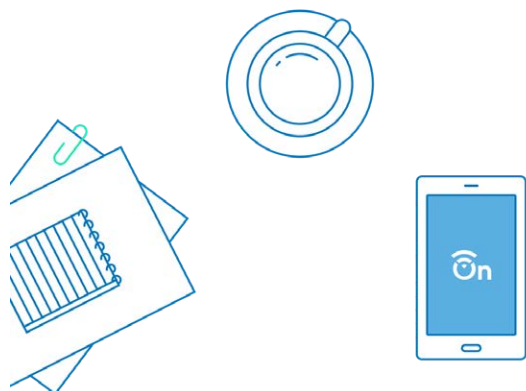
Welcome! To set up your OnHub, you'll also need:

[Google account](#)

[Android or iOS device](#)

[Broadband connection](#)

[Already set up your OnHub?](#)



## 1. Get the App

Download the Google On app on your Android or iOS device. Then follow the setup steps in the app.



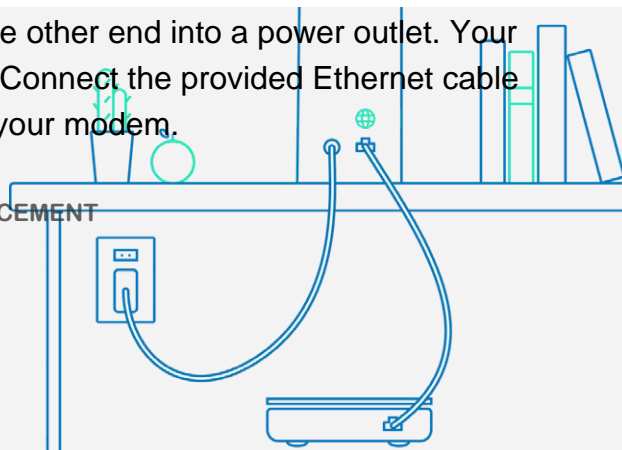
[Can't download the app?](#)

## 2. Plug in your OnHub

1. Find a resting spot. OnHub gives you the best signal when it's in an open space. Try placing it in plain view, like on a shelf or TV stand.
2. Find the power and Ethernet ports near the base of your OnHub.

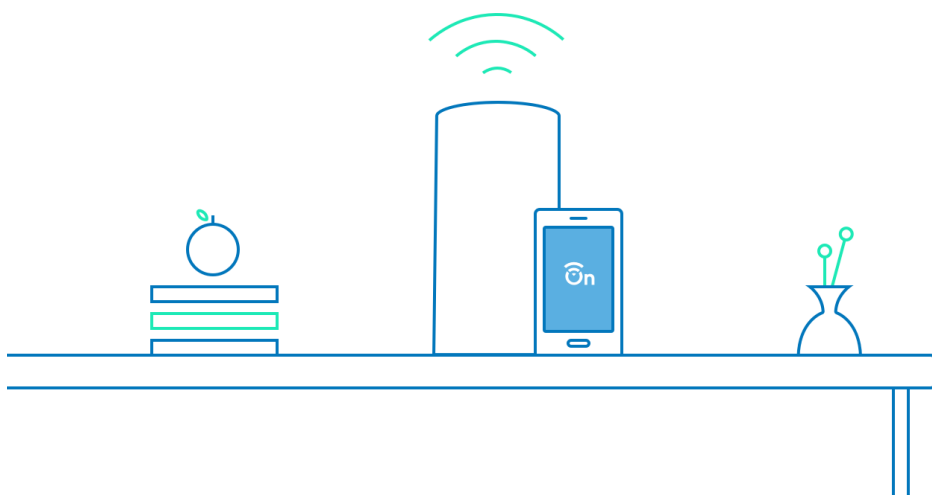
3. Connect the power adapter to your OnHub, then plug the other end into a power outlet. Your OnHub's light will glow to indicate that it's powered on. Connect the provided Ethernet cable to the bottom port of your OnHub and the other end to your modem.

MORE HELP WITH SETUP AND PLACEMENT



### 3. Get Online

Open the Google On app, which gives you easy-to-follow steps for setting up your Wi-Fi network.



## ANDROID

1. The Google On app will automatically find your OnHub. OnHub will then send a setup code directly to your mobile device via an audio tone. [Audio tone didn't work?](#)
2. Now that you're connected to OnHub, the final step is to create your Wi-Fi network. When prompted in the Google On app, create a network name and password, and let the app complete the setup for you. After setup, you'll connect your devices to the newly created Wi-Fi network.
3. During setup, your OnHub may download and install a software update. It'll happen automatically and may take up to 10 minutes.

[Have more questions about setup?](#)

## IOS

1. Take note of the setup name and code printed on the base of your OnHub. You'll need these in the next step.
2. On your mobile device, exit the Google On app when prompted, and open your iOS device's Wi-Fi settings. Select your OnHub's setup name (found on the bottom of your OnHub) from the list of available networks, and enter the setup code as the password.
3. Once you're connected to OnHub, the next step is to create your Wi-Fi network. When prompted in the Google On app, create a network name and password, and let the app complete the setup for you. After setup, you'll connect your devices to the newly created Wi-Fi network.
4. During setup, your OnHub may download and install a software update during setup. It'll happen automatically and may take up to 10 minutes.

[Have more questions about setup?](#)

**You're ready to go!**

[Explore the Google On app](#)

## Get Answers

### Using the Google On App

[Easily share password](#)

[Set a Priority device](#)

[See which devices are using the most bandwidth](#)

[Add a manager](#)

[Run a Network check](#)

[Wave control](#)

### Need help?

[Can't connect to OnHub](#)

[Wi-Fi is slow](#)

[Forgot my password](#)

[OnHub's light](#)

[Other problems](#)

### Have more questions?

Visit the [OnHub Help Center](#)

### Contact our support team



[onsupport@google.com](mailto:onsupport@google.com)



844-442-3693  (toll-free from US and Canada)



Or click to call us through the Google On app

Google

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United States - English