

Customer Care

Occidental's customer loyalty team is second to none. Our customers always come first. Our staff offers technical advice regarding the selection and use of products. We coordinate with our shipping and manufacturing departments to ensure prompt and accurate shipping. Our website (www.bestbelt.com) provides complete product information and referrals to dealers nationwide. Direct links to on-line suppliers are provided.

2 Year Warranty

Occidental will repair or replace (at our option) any item or set component found to be defective in materials or workmanship within two years of the original retail purchase. Call customer service for details.

What is Not Covered

- *Normal wear and tear*, including abrasion, punctures, cuts, fading, etc.
- *An entire set* when one component is in question
- *Damage* caused by misuse or abuse.
- *Cost of shipment* to Occidental

Repair Policy

Lifetime repair service is provided only for our all-leather products. Call for details.

You may reach customer care Monday through Friday from 8 a.m. to 3:30 p.m. (Pacific Time).



Phone: 707-824-2560

Fax: 707-824-2570

e-mail: mail@bestbelt.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.