

Warranty

ALEKO products come with a standard two year limited warranty.

ALEKO Power Tools (Drywall Sanders, Vacuums, Drills etc.) has a standard one year limited warranty.

ALEKO Tools (Ladders, etc.) has a standard one year limited warranty.

ALEKO Outdoor Products (Inflatable Boats, etc.) has a standard one year limited warranty.

ALEKO Driveway Gate, Pedestrian Gate and Fence products come with a standard five year limited warranty.

ALEKO products are warranted by the manufacturer against defects in materials and manufacturer workmanship for a period of two year from the date of purchase provided the recommended installation procedures have been followed. After the first two year warranty has expired, ALEKOPRODUCTS.COM will not provide the additional warranty. Contact us for more details.

In the case of product failure due to defective material or manufacturer workmanship within the first the first year years of the warranty from the date of purchase, the product will be repaired or replaced (at our option) at no charge to the customer (excluding shipping and handling charges).

Verification of the warranty period requires copies of receipts or other proof of purchase. Please retain these records because it is not our responsibility retain this information.

For warranty service please contact our customer service department via e-mail sales@alekoproducts.com. We will be glad to help you.

In order for us to provide you with proper assistance please follow these simple steps:

First

Determine the warranty period. Check the date of the purchase and make sure the product was purchased from our web site.

Second

Contact us and ask for diagnosis and recommendation.

Third

Order the replacement part. If the product is under warranty, faulty part is replaceable and small sized we will send replacement part as soon as possible. If not please obtain RMA number and ship us the faulty part or product for replacement or repair. We will repair or replace it at our discretion and will ship back to you. Shipping cost has to be covered by the buyer. We do not pay for the return shipping.

Our Address

ALEKOPRODUCTS.COM

10422 SE 244th St

Kent WA 98030 USA

E-mail: sales@alekoproducts.com

Phone: (253) 872-3656

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.