

Warranty

LIMITED MANUFACTURERS WARRANTY: Accell products that reflect a warranty are warranted by Accell Corporation to be free of defects in material and workmanship for the period of the warranty for the original purchaser.

In the event of such defects, the Accell product will be repaired without charge or, at Accell's option, replaced with a new unit, a like refurbished unit or a newer model if delivered to Accell Corporation with all shipping and any duties and import charges prepaid, together with a copy of the dated sales receipt. Accell reserves the right to refund the products purchase price. This warranty excludes defects due to normal wear, abuse, shipping damage, or failure to use the cable in accordance with the instructions. ACCELL CORPORATION SHALL NOT BE LIABLE FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE CABLE OR OTHER ACCELL PRODUCT, LOSS OF TIME, INTERRUPTED OPERATION OR COMMERCIAL LOSS, OR ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

Limitation Of Liability: IN NO EVENT SHALL ACCELL CORPORATION, ITS SUBSIDIARIES OR AFFILIATES, OR THEIR RESPECTIVE PARTNERS, OFFICERS, DIRECTORS, EMPLOYEES, SHAREHOLDERS, REPRESENTATIVES OR AGENTS (COLLECTIVELY, "ACCELL") BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR INDIRECT DAMAGES (INCLUDING BUT NOT LIMITED TO, LOSS OF DATA, USE OR PROFITS), HOWEVER CAUSED, WHETHER FOR BREACH OF CONTRACT, NEGLIGENCE, OR OTHERWISE, AND WHETHER OR NOT ACCELL HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH DAMAGES. YOU AGREE THAT ACCELL'S MAXIMUM LIABILITY ARISING FROM ANY PRODUCT SOLD BY ACCELL SHALL NOT EXCEED THE PRICE OF SUCH PRODUCT. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF EXCLUSION OF LIABILITY FOR CERTAIN DAMAGES, SO THE ABOVE MAY NOT APPLY TO YOU TO THE EXTENT SUCH JURISDICTION'S LAW IS APPLICABLE TO THIS AGREEMENT.

For Out of Warranty Repair Service, please [click here](#).

Warranty Returns Procedure: To return an item under warranty, please refer to the procedure below.

We are unable to accept returns without an RMA number. Returns without an Accell issued RMA number clearly printed on the outside of the package will be returned unopened.

All returns must be shipped prepaid at the expense of the shipper. For international shipments, all shipping charges, duties, taxes or other import charges must be prepaid at the expense of the shipper.

In order to confirm your product's delivery to Accell, it is highly recommended that the package is shipped using a traceable shipping method that allows for proof of delivery. Accell is not responsible for lost or misdirected shipments.

All returns must include a copy of the dated sales receipt.

- All RMA return items are to be within Accell's manufacturer warranty period.
- Accell RMA return is valid for the parts that have native manufacturer defect. This does not include products that are damaged or have a compatibility issues.
- All RMA return items will go to in-house testing to confirm if valid for an Accell manufacturer warranty for repair/replacement.
- If you are eligible based on the above guideline, please fill out RMA request form and then email it back with your purchase receipt to support@accellcables.com to obtain a RMA number.
- An RMA number will be generated based on your case statement and completed documents.

Download RMA Request Form: By selecting to download the RMA request form you acknowledge that have read and agree to the Warranty Return Procedure. If you have any questions, please contact Customer Support. *Right click* on desired file type, Excel or PDF, and select *Save Target As...* to save the form to your hard drive.

[RMA request form \(.xls\)](#)

[RMA request form \(.pdf\)](#)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.