

# Crucial warranty

## **LIMITED LIFETIME WARRANTY – CRUCIAL® MEMORY**

Micron Consumer Products Group (Micron CPG) warrants to the original end customer ("you") that its Crucial-branded memory products are free from defects in material and workmanship affecting form, fit, and function. Any claim alleging that any product fails to conform to the foregoing warranty may be made only by the customer who purchased such product and only while such customer owns such product. Micron CPG, at its option, will repair, replace, or provide an in-store credit or refund of either the original purchase price or fair market value, whichever is lower, of any product that is determined by Micron CPG to be defective during the warranty period.

With respect to Crucial Ballistix® memory products, Micron CPG warrants to the original end customer that its products are free from defects in material and workmanship affecting form, fit, and function. All such products sold will meet the datasheet specifications as found on its web page ([www.crucial.com/ballistix](http://www.crucial.com/ballistix)). Any claim made alleging that any product fails to conform to the foregoing warranty may be made only by the end customer who purchased such product and only while such customer owns such product. Micron CPG, at its option, will repair, replace, or provide a credit or refund of either the original purchase price or fair market value, whichever is lower, of any product that is determined by Micron CPG to be defective. Some system configurations may not be designed to operate or may not operate at the published Crucial Ballistix memory speed and timing settings. Overclocking, running your system faster than the speed for which it was designed or the published speed, or otherwise modifying your system timing may result in damage to computer components, and Micron CPG disclaims any and all liability for such damage.

## **LIMITED THREE YEAR WARRANTY – CRUCIAL® SSDs**

Micron Consumer Products Group (Micron CPG) warrants to the original end customer ("you") that its Crucial-branded solid state drive products are free from defects in material and workmanship affecting form, fit and function. Any claim must be made within three (3) years from the original date of purchase, and Micron CPG shall have no liability thereafter. Any claim alleging that any product fails to conform to the foregoing warranty may be made only by the customer who originally purchased such product and only while such customer owns such product. Micron CPG, at its option, will repair, replace, or provide an in-store credit or refund of either the original purchase price or fair market value, whichever is lower, of any product that is determined by Micron CPG to be defective during the warranty period.

## **LIMITED ONE YEAR WARRANTY – CRUCIAL® FACTORY RECERTIFIED SSDs**

Micron Consumer Products Group (Micron CPG) warrants to the original end customer ("you") that its Crucial-branded factory recertified solid state drive products are free from defects in material and workmanship affecting function. Any claim must be made within one (1) year from the original date of purchase, and Micron CPG shall have no liability thereafter. Any claim alleging that any product fails to conform to the foregoing warranty may be made only by the customer who originally purchased such product and only while such customer owns such product. Micron CPG, at its option, will repair or replace any product that is determined by Micron CPG to be defective during the warranty period. Information on Warranty Replacements Products presented for repair or replacement may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Please ensure that you have saved the data stored on the product elsewhere and then delete all such data from the product prior to returning it for repair, replacement, refund or in-store credit. You must have proof of purchase and obtain warranty service authorization from Micron CPG, including a Return Materials Authorization (RMA) number within the applicable warranty period before returning defective products to Micron CPG.